

ORIGINAL

**SBC TELECOM, INC.**

**RATES, RULES AND ADMINISTRATIVE REGULATIONS FOR FURNISHING**

**LOCAL EXCHANGE SERVICES TARIFF**

**WITHIN THE STATE OF ARIZONA**

This Tariff ("Tariff") is on file with the Arizona Corporation Commission and copies may be inspected during normal working hours at SBC Telecom, Inc.'s principal place of business, 1010 N. St. Mary's, Room 13L, San Antonio, Texas 78215.

(T)

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1010 N. St. Mary's, Room 13L  
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The pages of this Tariff are effective as of the date shown at the bottom of the respective page.  
Original and revised pages as named below comprise all changes from the original Tariff.

<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>
Title	4 <sup>th</sup> Revised	20	Original	45	Original
Check Page 1 *	20 <sup>th</sup> Revised	21	Original	45.1	Original
Check Page 2	10 <sup>th</sup> Revised	22	Original	45.2	Original
Check Page 3 *	3 <sup>rd</sup> Revised	23	Original	45.3	Original
Table of Contents	3 <sup>rd</sup> Revised	24	Original	45.4	Original
TOC 2	6 <sup>th</sup> Revised	25	Original	45.5	Original
TOC 3	1 <sup>st</sup> Revised	26	Original	45.6	Original
1	Original	27	Original	45.7	Original
2	1 <sup>st</sup> Revised	28	Original	46	2 <sup>nd</sup> Revised
3	Original	29	Original	47	2 <sup>nd</sup> Revised
4	1 <sup>st</sup> Revised	30	Original	48	1 <sup>st</sup> Revised
5	1 <sup>st</sup> Revised	31	1 <sup>st</sup> Revised	49	2 <sup>nd</sup> Revised
6	1 <sup>st</sup> Revised	32	Original	50	3 <sup>rd</sup> Revised
7	Original	33	Original	50.1	2 <sup>nd</sup> Revised
8	Original	34	Original	51	1 <sup>st</sup> Revised
9	Original	35	Original	52	1 <sup>st</sup> Revised
10	Original	36	1 <sup>st</sup> Revised	53	1 <sup>st</sup> Revised
11	Original	37	Original	54	Original
12	Original	38	Original	55	1 <sup>st</sup> Revised
13	Original	39	1 <sup>st</sup> Revised	56	4 <sup>th</sup> Revised
14	Original	40	Original	56.1	2 <sup>nd</sup> Revised
15	1 <sup>st</sup> Revised	41	Original	57	5 <sup>th</sup> Revised
16	1 <sup>st</sup> Revised	42	Original	58	4 <sup>th</sup> Revised
17	Original	42.1	Original	59	4 <sup>th</sup> Revised
18	Original	43	Original	59.1	2 <sup>nd</sup> Revised
19	Original	44	Original	59.1.1	Original

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<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>
59.2	Original	81	2 <sup>nd</sup> Revised	101 *	3 <sup>rd</sup> Revised
59.3	Original	81.1	Original	102 *	3 <sup>rd</sup> Revised
60	Original	82	3 <sup>rd</sup> Revised	103 *	2 <sup>nd</sup> Revised
61	Original	82.1	Original	104 *	2 <sup>nd</sup> Revised
62	1 <sup>st</sup> Revised	83	4 <sup>th</sup> Revised	105 *	3 <sup>rd</sup> Revised
63	Original	83.1	Original	106 *	3 <sup>rd</sup> Revised
64	Original	84	3 <sup>rd</sup> Revised	107 *	3 <sup>rd</sup> Revised
65	Original	85	2 <sup>nd</sup> Revised	108 *	3 <sup>rd</sup> Revised
66	Original	86	1 <sup>st</sup> Revised	109 *	3 <sup>rd</sup> Revised
67	1 <sup>st</sup> Revised	87	2 <sup>nd</sup> Revised	110 *	3 <sup>rd</sup> Revised
68	1 <sup>st</sup> Revised	88	1 <sup>st</sup> Revised	111 *	3 <sup>rd</sup> Revised
69	1 <sup>st</sup> Revised	89	1 <sup>st</sup> Revised	112 *	3 <sup>rd</sup> Revised
70	3 <sup>rd</sup> Revised	90	1 <sup>st</sup> Revised	113 *	3 <sup>rd</sup> Revised
71	1 <sup>st</sup> Revised	91	2 <sup>nd</sup> Revised	114 *	3 <sup>rd</sup> Revised
72	1 <sup>st</sup> Revised	92	2 <sup>nd</sup> Revised	114.1 *	Original
73	1 <sup>st</sup> Revised	93	3 <sup>rd</sup> Revised	115 *	3 <sup>rd</sup> Revised
74	3 <sup>rd</sup> Revised	94	3 <sup>rd</sup> Revised	116	2 <sup>nd</sup> Revised
75	3 <sup>rd</sup> Revised	95	1 <sup>st</sup> Revised	117	2 <sup>nd</sup> Revised
76	2 <sup>nd</sup> Revised	96	2 <sup>nd</sup> Revised	118	2 <sup>nd</sup> Revised
77	2 <sup>nd</sup> Revised	97	2 <sup>nd</sup> Revised	119	2 <sup>nd</sup> Revised
78	1 <sup>st</sup> Revised	98 *	2 <sup>nd</sup> Revised	120	2 <sup>nd</sup> Revised
79	3 <sup>rd</sup> Revised	99 *	3 <sup>rd</sup> Revised	121	3 <sup>rd</sup> Revised
80	2 <sup>nd</sup> Revised	100 *	3 <sup>rd</sup> Revised	121.1	Original

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<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>
122	Original	154.1	Original	168	Original
123	Original	155	Original	169	Original
124	Original	155.1	Original	169.1	Original
125	Original	156 *	1 <sup>st</sup> Revised	170 *	1 <sup>st</sup> Revised
126 *	1 <sup>st</sup> Revised	156.1	Original	170.1	Original
127	Original	157	Original	171 *	1 <sup>st</sup> Revised
128 *	1 <sup>st</sup> Revised	157.1	Original	171.1	Original
129 *	1 <sup>st</sup> Revised	158 *	1 <sup>st</sup> Revised	172 *	1 <sup>st</sup> Revised
130	Original	158.1	Original	172.1	Original
131	Original	158.2	Original	172.2	Original
132	Original	158.3	Original	172.3	Original
133	Original	158.4 *	1 <sup>st</sup> Revised	172.4 *	1 <sup>st</sup> Revised
134	Original	158.5	Original	172.5	Original
135 *	1 <sup>st</sup> Revised	159	Original	173	Original
136	Original	159.1	Original	173.1	Original
137 *	1 <sup>st</sup> Revised	160	Original	174	Original
138	Original	160.1	Original	174.1	Original
139 *	2 <sup>nd</sup> Revised	161	1 <sup>st</sup> Revised		
140	Original	161.1	1 <sup>st</sup> Revised		
141 *	1 <sup>st</sup> Revised	162	1 <sup>st</sup> Revised		
142	Original	162.1	1 <sup>st</sup> Revised		
143	Original	163	Original		
144	Original	163.1	Original		
145 *	1 <sup>st</sup> Revised	164	Original		
146	Original	164.1	Original		
147	1 <sup>st</sup> Revised	164.2	Original		
148	Original	164.3	Original		
149	Original	164.4	Original		
150	Original	164.5	Original		
151	Original	165	Original		
152	1 <sup>st</sup> Revised	165.1	Original		
153	1 <sup>st</sup> Revised	166	Original		
154	Original	167	Original		

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TABLE OF CONTENTS

TITLE PAGE.....	1
CHECK PAGE.....	1
CHECK PAGE.....	2
TABLE OF CONTENTS.....	1
TABLE OF CONTENTS.....	2
APPLICATION OF THE TARIFF .....	1
EXPLANATION OF SYMBOLS.....	2
TARIFF FORMAT .....	3
1. DEFINITIONS .....	4
2. REGULATIONS.....	10
2.1 Undertaking of the Company.....	10
2.2 Limitations on Liability/Indemnity .....	13
2.3 Provision of Equipment and Facilities.....	18
2.4 Obligations of the Customer .....	21
2.5 Establishment of Service.....	27
2.6 Billing and Collection of Charges.....	31
2.7 Disputed Bills.....	32
2.8 Late Payment Charges.....	33
2.9 Cancellation of Service By Customer.....	33
2.10 Refusal or Termination of Service.....	35
2.11 Reconnection of Customer's Service .....	36
2.12 Miscellaneous .....	36
2.13 Interruptions of Service.....	38
2.14 Returned Check Charge .....	40
2.15 Customer Service .....	41
2.16 Termination Liability .....	41
2.17 Service Provider Options .....	42.1
3. APPLICATION OF RATES.....	44
3.1 Introduction.....	44
3.2 Service Trials and Special Promotions .....	44
3.3 Individual Case Basis Arrangements .....	44
3.4 Special Arrangements .....	44
3.5 Business Rate Application .....	45
3.6 Residential Rate Application .....	45
3.7 Rates Based Upon Distance .....	45
3.8 Miscellaneous Charges .....	45.2

(N)

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ADMINISTRATIVELY  
APPROVED FOR FILING

4.	LOCAL EXCHANGE SERVICE.....	46
4.1	Description.....	46
4.2	General Regulations.....	47
4.3	Emergency Services (911/Enhanced 911).....	48
4.4	Telecommunications Relay Service.....	48
4.5	Business Service Offerings.....	49
4.6	Residence Service Offerings.....	52
4.7	Features-Description.....	53
4.8	Rates and Charges.....	56
5.	WHITE PAGES DIRECTORY LISTINGS.....	59.3
5.1	General Regulations.....	59.3
5.2	Descriptions.....	61
6.	OPERATOR SERVICES AND DIRECTORY ASSISTANCE.....	63
6.1	Operator Services.....	63
6.2	Operator Assisted Surcharges.....	64
6.3	Directory Assistance.....	66
6.4	National Listing Service.....	67
6.5	Rates and Charges.....	67
7.	INTEGRATED SERVICES.....	68
7.1	Access Advantage Plus.....	68
7.2	ISDN/Primary Rate Interface (PRI).....	74
8.	(Reserved For Future Use).....	84
9.	PRIVATE LINE SERVICES.....	98
9.1	Service Description.....	98
9.2	Service Element Description.....	100
9.3	Optional Features.....	101
9.4	Moves and Rearrangements.....	103
9.5	Miscellaneous Charges.....	106
9.6	Rates and Charges.....	108
9.7	Order Processing Charges.....	114
9.8	Miscellaneous Charges.....	115

(N)

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San Antonio, Texas 78215

ADMINISTRATIVELY  
APPROVED FOR FILING

10.	PROMOTIONAL OFFERINGS .....	121
10.1	Promotion "A" (Reserved for Future Use) .....	121
10.2	Promotion "B" (Reserved for Future Use).....	121
10.3	Promotion "C" (Reserved for Future Use).....	121
10.4	Service Guarantee (Reserved for Future Use) .....	121
10.5	Promotion "D" (Reserved for Future Use) .....	121
10.6	Promotion "E" (Reserved for Future Use).....	121
11.	PACKET DATA SERVICES .....	122
11.1	General Terms.....	122
11.2	Premium SBC PremierSERV <sup>SM</sup> ATM/Frame Relay Service Level Agreement (SLA) .....	130
11.3	Application of Rates .....	138
11.4	Discount Pricing Plans .....	146
11.5	SBC PremierSERV <sup>SM</sup> Asynchronous Transfer Mode (ATM) Service .....	148
11.6	SBC PremierSERV <sup>SM</sup> Frame Relay Service .....	166

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1010 N. St. Mary's, Room 13-L  
San Antonio, Texas 78215

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EXPLANATION OF SYMBOLS

The following are the only symbols used for the purposes indicated below:

- C - To signify changed regulation
- D - To signify discontinued rate, rule or text
- I - To signify increased rate
- N - To signify new rate, rule or text
- R - To signify reduction
- T - To signify a change in text
- E - To signify an error or a correction
- F - To signify a change in format or numbering
- M - To signify a move of material from one place in the tariff to another with no change (N)  
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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

1. DEFINITIONS

Certain terms used generally throughout this Tariff are defined below:

Advance Payment: Part or all of a payment required before the start of Service.

Applicant: Any entity or individual who applies for Service offered under this Tariff.

Authorized User: An end user authorized by the Customer to use the Service.

Business Customer: A Customer that uses a Business Service Offering as set forth in this Tariff.

Carrier: A company authorized by the Arizona Corporation Commission to provide telecommunications services.

Central Office: A local exchange switching unit that is used to interconnect Exchange Access Lines within a specified area.

(D)

Channel or Circuit: A path for transmission between two (2) or more points having a bandwidth and termination of Customer's own choosing.

Channel Mileage: Distance calculated using the telephone industry standard Rate Centers ("V" & "H") between Company's and Customer's Premises.

Collect Call: A billing arrangement where a call is billed to the called station.

Commission: The Arizona Corporation Commission.

Company: SBC Telecom, Inc.

Contract: An agreement between Customer and Company in which the two (2) parties agree upon specifications, terms, pricing, and other conditions of Service. The Contract may or may not accompany an associated Service Order.

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Customer: A person, firm, corporation or other entity which orders or uses Service who, by receiving and using the service, has agreed to honor the terms of the Service herein, and is responsible for the payment of rates and charges for Service to all Customer locations and for compliance with Tariff regulations.

Customer Premises Equipment ("CPE"): Equipment located at the Customer's Premises for use with the Company's Services. CPE can include, for example, a station set, facsimile machine, key system, PBX, or other voice and data communication equipment.

(D)

(D)

Demarcation Point: Denotes the point of interconnection between the Company's facilities and the wiring at the Customer's Premises.

Deposit: Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges for Services.

DID Trunk: A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of a Company operator.

Digital: A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

Direct Inward Dial ("DID"): A Service attribute that routes incoming calls directly to stations, by-passing a central answering point.

Directory Assistance Service: A Service whereby Customers may dial a special directory assistance code or telephone number to reach an operator or automatic Interactive Voice System ("IVS") that will provide available, published directory listings.

DSL: Digital Subscriber Line.

DS-1: Digital Service, Level 1. A 1.544 Mbps dedicated Digital transmission connection furnished by the Company that may either be a connection between a Customer's Premises and the Company's Premises or a connection between two (2) Customer Premises.

DS-3: Digital Service, Level 3. The equivalent of 28 DS-1 Channels and capable of operating at 44.736 Mbps. (Also called a T-3)

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Dual Tone Multi-Frequency ("DTMF"): The signaling type employed by dial tone station sets.

E-911/911: An emergency Service whereby a Customer dials a 911 emergency code or other emergency number and is then connected to an emergency agency responsible for the dispatch of emergency assistance. E911 and 911 are used interchangeably to refer to any emergency dialing arrangement.

Exchange Access Lines: Central Office equipment and related facilities, including the Network interface, which provide access to and from the telecommunications Network.

Exchange Area: A geographically defined area described through the use of maps or legal descriptions to specify areas where individual telephone exchange companies hold themselves out to provide local communications services.

FCC: Federal Communications Commission.

Force Majeure: Causes beyond the Company's control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrection; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, fraudulent acts of a third party, or other labor difficulties. (E)

Holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day After Thanksgiving and Christmas Day.

Individual Case Basis ("ICB"): A Service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer.

Interexchange Carrier ("IXC"): A long distance telecommunications services provider.

ISDN: Integrated Services Digital Network. A Digital technology that allows the provision of more than one (1) communication path, called a channel, over the same copper wire arrangement that provides traditional telephone Service.

Local Exchange Carrier ("LEC"): A provider of local telephone service.

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- (I) The interruption of a call to any party or any other person in conjunction with use of the Busy Line Verification and Interrupt Service as set forth in this Tariff; or
- (J) Any loss, destruction or damage to property of the Company, the Company's agent, distributors or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives, invitees or Authorized Users; or
- (K) Any delay or failure of performance or equipment due to a Force Majeure condition; or (E)
- (L) Misrepresentation of, or the failure to disclose, the lawful rates and charges published in this Tariff, so long as the Company has complied with any applicable Commission rules and regulations related thereto; or
- (M) Fees the Company delivered to a jurisdiction in question and not returned to the Company as provided in the Taxes, Surcharges, and Fees section of this Tariff; or
- (N) Any act, mistake, omission, interruption, delay, error, or defect caused by or contributed to by:
  - 1. Another company or Carrier, or their agents or employees, when the facilities or equipment of the other company or Carrier are used for or with the Services the Company offers. This includes the provision of a signaling system or other database by another company; or
  - 2. The Customer, or any third party acting as its agent, in connection with Company-provided or Customer-provided facilities or equipment, including, but not limited to, the Customer's failure to take all necessary steps to obtain, install and maintain all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer to the Company's network; or
  - 3. A third party.

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- (O) Any failures, errors, malfunctions or omissions of Caller ID Blocking as set forth in this Tariff, whether or not arising from or relating to any ordinary negligence or other conduct by the Company.

2.2.2 The liability of the Company for damages arising out of the furnishing of, or failing to furnish, its Services, including but not limited to mistakes, omissions, disconnection, interruptions, delays, acts of a third party, errors, defects, or representations, whether caused by acts or omissions shall be limited to the extension of allowances for interruption as set forth herein. The extension of such allowances for interruptions shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company Service, equipment or facilities, acts of a third party, or the acts or omissions, or negligence of the Company, its employees or agents.

2.2.3 The liability of the Company's suppliers and vendors for damages arising out of the furnishing of, or failing to furnish, their services, including but not limited to mistakes, omissions, disconnection, interruptions, delays, errors, defects, or representations, whether caused by acts or omissions of such suppliers and vendors shall be limited to the extension of allowances for interruption as set forth. The extension of such allowances for interruptions shall be the sole remedy of the Customer and the sole liability of the Company's suppliers and vendors. The Company's suppliers and vendors and their directors, officers or employees, will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any service, equipment or facilities, or the acts or omissions, or negligence of the Company's suppliers and vendors, its directors, officers or employees. (T)

2.2.4 The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one (1) year after the Service is rendered. (T)

2.2.5 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO ITS SERVICE, EXCEPT THOSE EXPRESSLY SET FORTH IN THIS TARIFF.

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5. The Company reserves the right to cease accepting and processing Service Orders after it has requested a security Deposit and prior to the Customer's compliance with the request.

(C) A Deposit may be required in addition to an Advance Payment.

(D) Interest on Deposits

Deposits held will accrue interest at the rate of 6% per annum beginning on the date of Deposit. (C)

(E) Inadequacy of Deposits

If the amount of a Deposit is proven to be less than required to meet the requirements specified herein, the Customer shall be required to pay an additional Deposit upon request.

(F) Refund of Deposits

1. Residential Deposits and accrued interest shall be refunded after twelve (12) months of Service if the Customer has not been delinquent in the payment of Company bills.
2. When a Residential or Business Service or facility is discontinued, the amount of a Deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the Service or facility is discontinued, the Company may, at its option, return the Deposit or credit it to the Customer's account.

2.6 Billing and Collection of Charges

2.6.1 Bills will be rendered monthly to the Customer.

2.6.2 All Service, installation, monthly Recurring, and Non-Recurring charges are due and payable upon receipt.

2.6.3 The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which the Service is provided.

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- (D) Failure of the Customer to provide the Company reasonable access to its equipment and property; or
- (E) Customer breach of Contract for Service between the Company and the Customer; or
- (F) When necessary for the Company to comply with an order of any governmental agency having such jurisdiction; or
- (G) Unauthorized resale of equipment or Service.

2.11 Reconnection of Customer's Service

Service shall be restored when the causes of disconnection have been removed and when payment or satisfactory arrangements for payment of all proper charges due from the Customer or Applicant, including any proper Deposit, have been made as provided for in the Tariff; or as the Commission may order pending resolution of any bona fide dispute between the Company and the Customer or Applicant over the disconnection.

A restoral fee of \$25.00 for Residence and \$40.00 for Business, per line, is charged when Service is restored for Customers who have been suspended for non-payment, per occurrence. (N)

2.12 Miscellaneous

2.12.1 Special Conditions or Requirements

Where special conditions or special requirements of a Customer involve unusual construction or installation cost, the Customer may be required to pay a reasonable proportion of such costs or expense.

2.12.2 Telephone Numbers

Unless otherwise required by state or federal requirements, the Company may change the telephone number of a Customer for engineering, technical, or other reasons. In the event of a dispute between two (2) or more parties regarding use of a number, the decision of the Company will be final and binding on all parties, unless otherwise required by federal or state law.

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2.13.2 Limitations of Allowances

No credit allowance will be made for any interruption in Service:

- (A) Due to the negligence of, willful act of, or noncompliance with the provisions of this Tariff by, the Customer; or
- (B) Due to the malfunction of Customer-owned telephone equipment; or
- (C) Due to a Force Majeure; or (E)
- (D) During any period in which the Company is not given full and free access to Company-provided facilities and equipment for the purposes of investigating and correcting interruptions; or
- (E) During any period when the Customer has released Service to the Company for maintenance purposes or for implementation of a Customer order for a change in Service arrangements; or
- (F) That occurs or continues due to the Customer's failure to authorize placement of any element of special construction; or
- (G) That occurs when the Company, under the terms of the Contract for Service, suspends or terminates Services for nonpayment of charges; or
- (H) For the unlawful or improper use of the facilities or Service.

2.13.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative Service used.

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2.17 Service Provider Options

(N)

2.17.1 No Primary Interexchange Carrier (PIC) Option

Customers have the option of not selecting a toll provider as primary carrier for intraLATA and/or interLATA toll traffic, thus requiring the customer to use an access code to obtain toll providers' services (i.e., 1010-XXX).

2.17.2 Two PIC Option

Customers will be able to select one toll provider for intraLATA toll calls and, if so desired, the same or another toll provider for interLATA toll calls.

2.17.3 Preferred Carrier Freeze (PCF)

The Company offers a free service called Preferred Carrier Freeze. This service is available to all Customers. PCF allows Customers to designate their local long distance (intraLATA) provider, long distance (interLATA) provider, and a local exchange service provider as permanent choices which may not be changed absent further authorization from the Customer. The Company will send a letter to each Customer upon initiation or transfer of service, which informs the Customer of the option to freeze his/her intraLATA, interLATA and local service provider choice(s). At the time a Customer contacts the Company to establish a freeze, a representative will advise him/her on how to facilitate a change of provider(s) on a frozen account.

2.17.4 Carrier Change Charge

After the initial 30-day period, or at any time after an initial carrier selection has been made, any carrier selection or change is subject to a Non-Recurring Charge of \$5.00 per change, per line.

(N)

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(F) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

(M)

(G) FORMULA

$$\sqrt{\frac{(V1-V2)^2 + (H1-H2)^2}{10}}$$

(M)

(Information appearing on this page formerly appeared on page 46)

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3.8 Miscellaneous Charges

(N)

3.8.1 Maintenance and Repair Charges(A) Non-Designed Services

The Customer shall be responsible for the installation, operation and maintenance of any terminal equipment, communications systems or Premises cable and wire on the Customer's side of the Demarcation Point. As such, a Trouble Isolation Charge will apply for each repair visit by a technician to the Customer's Premises where the local exchange service difficulty or trouble is not found to be on the Company's side of the Demarcation Point. In such instances, the Customer may utilize any entity of their choosing to make the necessary repairs to alleviate the problem. This charge will not apply when the trouble is found to be in the Company's facilities.

	<u>Charge</u>		(N)
	<u>Current</u>	<u>Maximum</u>	
Trouble Isolation	\$ 50.00	\$100.00	(N)

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(B) Designed Services

(N)

The following charges are applicable to designed Services for work performed that is considered above and beyond normal circuit design, installation and maintenance activities.

1. Additional Engineering  
Additional Engineering will be provided by the Company at the request of the Customer only when:
  - a. A Customer requests additional technical information after the Company has already provided the technical information normally included on the Design Layout Report;
  - b. The Company engineers a Customer's request for a customized Service that is not considered by the Company to be a standard offering.
2. Overtime Installation  
Overtime installation is that part of the Company installation effort that takes place outside of normally scheduled working hours.
3. Stand-by Time  
Stand-by Time includes all time in excess of one-half (1/2) hour during which Company personnel stand by while the Customer or third party makes installation acceptance tests or performs cooperative tests with a Customer to verify facility repair on a given Service.
4. Testing Time  
Additional testing, maintenance or repair of facilities which connect to facilities of other service providers which is in addition to the normal effort required to test, maintain or repair facilities provided solely by the Company.

(N)

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5. Maintenance of Service

When a Customer reports a trouble on a designed Service to the Company for clearance and the trouble is not found to be on the Company's side of the Demarcation Point, the Customer shall be responsible for the payment of a Maintenance of Service Charge for the period of time Company personnel are dispatched to the Customer's Premises. No charge will be applied if the trouble is found in the Company's facilities.

When the Company dispatches personnel to the Customer's Premises, and the trouble is found to be in equipment or communications systems provided by another service provider, the Maintenance of Service Charge shall include all time for technicians dispatched, including technicians dispatched to other locations for the purposes of testing with those dispatched to the Customer Premises.

A dispatch of Company personnel at a time period not consecutive with their scheduled work period is subject to Overtime and / or Premium charges. The Maintenance of Service Charge is applied and billed in increments of thirty (30) minutes. No credit allowance will be applicable for the interruption of Service involved if the Maintenance of Service Charge applies.

6. Non-Productive Dispatch

The period of time a technician is dispatched, but is unable to complete the requested work because the technician is denied access to the Premises.

7. Additional Labor

Labor that is requested by the Customer in the provisioning or maintenance of Service, that is not classified as any other type mentioned above.

(N)

(N)

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(C) Current Charges

(N)

	First Half Hour or Fraction Thereof	Each Add'l Half Hour or Fraction Thereof
1. <u>Additional Engineering</u>		
- Basic Time	\$ 50.00	\$ 35.00
- Overtime	77.00	51.00
2. <u>Overtime Installation</u>		
- Overtime	225.00	120.00
- Premium Time	300.00	160.00
3. <u>Stand-by Time</u>		
- Basic Time	0.00	85.00
- Overtime	0.00	120.00
- Premium Time	0.00	160.00
4. <u>Testing Time</u>		
- Basic Time	85.00	55.00
- Overtime	100.00	80.00
- Premium Time	110.00	90.00
5. <u>Maintenance of Service</u>		
- Basic Time	82.00	50.00
- Overtime	96.00	64.00
- Premium Time	110.00	78.00
6. <u>Non-Productive Dispatch</u>		
- Basic Time	85.00	55.00
- Overtime	100.00	80.00
- Premium Time	110.00	90.00
7. <u>Additional Labor</u>		
- Basic Time	85.00	55.00
- Overtime	100.00	80.00
- Premium Time	110.00	90.00

(N)

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(C) Maximum Charges

(N)

	First Half Hour or Fraction Thereof	Each Add'l Half Hour or Fraction Thereof
1. <u>Additional Engineering</u>		
- Basic Time	\$ 100.00	\$ 70.00
- Overtime	154.00	102.00
2. <u>Overtime Installation</u>		
- Overtime	450.00	240.00
- Premium Time	600.00	320.00
3. <u>Stand-by Time</u>		
- Basic Time	0.00	170.00
- Overtime	0.00	240.00
- Premium Time	0.00	320.00
4. <u>Testing Time</u>		
- Basic Time	170.00	110.00
- Overtime	200.00	160.00
- Premium Time	220.00	180.00
5. <u>Maintenance of Service</u>		
- Basic Time	164.00	100.00
- Overtime	192.00	128.00
- Premium Time	220.00	156.00
6. <u>Non-Productive Dispatch</u>		
- Basic Time	170.00	110.00
- Overtime	200.00	160.00
- Premium Time	220.00	180.00
7. <u>Additional Labor</u>		
- Basic Time	170.00	110.00
- Overtime	200.00	160.00
- Premium Time	220.00	180.00

(N)

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3.8.2 Change Order Charges

(N)

The following charges will apply on a per order basis, unless otherwise specified, for the changes / actions specified.

Type	Charge	
	<u>Current</u>	<u>Maximum</u>
- Change a Directory Listing	\$ 7.50	\$15.00
- Add Directory Listing	7.50	15.00
- Change To or From Hunting	10.00	20.00
- Rearrange Hunting, per line	3.00	6.00
- Change Telephone Number	25.00	50.00
- Change Class of Service	25.00	50.00

(N)

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(M)

4. LOCAL EXCHANGE SERVICES4.1 Description

4.1.1 The Company's local exchange Service provides the Customer with the ability to connect to the Company's switching network which enables the Customer to:

- access 911 or E-911 (where available);
- access other telecommunication carriers;
- place or receive Operator Service calls;
- place calls to Directory Assistance;
- place calls to toll free 8XX telephone numbers;
- access TRS; (using 711, where available)
- access 900/976 numbers;
- obtain a copy of the local White Pages Directory; and
- include a listing in the local White Pages Directory.

4.1.2 The following capabilities are also provided with the Company's local exchange Service:

- Caller ID Blocking, per call (using \*67 at no charge)
- Caller ID Blocking, per line (available to qualified customers where required, e.g., abuse hotline)
- 900/976 Blocking, per line (upon customer request at no charge)
- Touch-Tone

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4.2 General Regulations

4.2.1 Service Area

The Company will serve Customers located in Maricopa, Pima and Pinal counties in Arizona and residing in QWEST exchanges. (C)

4.2.2 Availability

Services are provided subject to technological availability and compatibility with Customer facilities. Services, rates, and Contract conditions may not be available in all areas.

4.2.3 Local Calling Areas

(A) The Company's Local Calling Areas within Arizona are defined geographical exchange areas. Calls within these areas are completed using a local dialing pattern and are not rated as toll calls.

(B) The Company will provide Service in selected QWEST exchanges as defined below. As technical and/or economic feasibility permits, this section will be modified to reflect additional areas in which the Company will offer Service.

Agua Fria	Eloy	Paradise Valley
Buckeye	Florence	Phoenix Metropolitan
Casa Grande	Fort McDowell	Superstition
Cave Creek	Green Valley (N)	Tubac (N)
Circle City	Higley	Tuscon (N)
Coolidge	Marana (N)	Vail (N)
Coronado (N)	Maricopa	Wickenburg
Deer Valley	New River	

(C) The Company concurs in QWEST's exchange areas listed in its Arizona Exchange and Network Service Tariff. Local Calling Areas, for Customers whose Premises are located in the exchanges listed under 4.2.3 (B), will be the same as QWEST's local calling areas.

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4.3 Emergency Services (911/Enhanced 911)

4.3.1 Emergency Service (911/Enhanced 911) allows Customers to reach appropriate emergency agencies including police, fire and ambulance services.

4.3.2 Emergency Service (911/E911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

4.4 Telecommunications Relay Service

4.4.1 Telecommunications Relay Service enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone ("TT") or similar devices to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls by either dialing the applicable telephone number directly or by dialing the number 711, where available. (N)  
(N)  
(N)

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## 4.5 Business Service Offerings

- 4.5.1 SBC Phone Solution for Business:<sup>1,4,5</sup> Provides the customer with a single, voice-grade, DTMF communications Channel. Each local exchange Channel will include a telephone number and the following features:

Auto Redial <sup>2</sup>	Call Waiting/Cancel Call Waiting <sup>2</sup>	(C)
Call Blocker <sup>2</sup>	Call Waiting ID <sup>2</sup>	(C)
Call Forwarding <sup>2</sup>	Caller ID Name and Number <sup>2</sup>	(C)
Call Forward/Busy Line-Don't Answer <sup>2</sup>	Local Usage (Business) <sup>3</sup>	
Call Forwarding-Selective <sup>2</sup>	Message Waiting Indicator <sup>2</sup>	
Call Return <sup>2</sup>	Priority Call <sup>2</sup>	(C)
Call Trace	Three-Way Calling <sup>2</sup>	(C)

- 4.5.2 SBC Multi-Line for Business:<sup>1,2,4,5</sup> Provides the Customer with a single, voice-grade, DTMF communications Channel when purchased in addition to the SBC Phone Solution for Business. Each local exchange Channel will include a telephone number and the following features:

Call Trace		
Caller ID Name and Number <sup>2</sup>	<u>Choice between:</u> <sup>2</sup>	(C)
Local Usage (Business) <sup>3</sup>	Series Completion Hunting or	
Three-Way Calling <sup>2</sup>	Circular Hunting	(C)

<sup>1</sup> May be ordered in quantities greater than one.

<sup>2</sup> May not be available in all areas.

<sup>3</sup> As described in 4.5.3.

<sup>4</sup> May be used as an Access Advantage Plus Line, as described in 4.5.5.

<sup>5</sup> The Customer may elect to deactivate any of the features; however, the rate will remain the same.

- 4.5.3 Local Usage (Business): Provides the ability to place and receive locally dialed calls over the public switched network. This capability is an inherent feature of SBC Phone Solution for Business, SBC Multi-Line for Business and Basic Business Line Services. It is provided on an unlimited, flat rate basis.
- 4.5.4 Access Advantage Plus Trunk: Provides the Customer with local access to the public switched network, with a trunk-side digital voice-grade connection. The transport facility, from the Customer Premises to the serving central office, is provided via Access Advantage Plus Service and provides for inward and/or outward capability. Direct Inward Dialing (DID) functionality is provisioned along with a single telephone number per trunk group. Section 7, of this Tariff, includes rates and regulations for Access Advantage Plus. (D)
- 4.5.5 Access Advantage Plus Line: Provides the customer with local access to the public switched network, with a line-side digital voice-grade connection. The transport facility, from the Customer Premises to the serving central office, is provided via Access Advantage Plus Service. One telephone number is provided. Section 7, of this Tariff, includes rates and regulations for Access Advantage Plus. (D)
- 4.5.6 Term Discounts<sup>1</sup>: Discounts will be provided for local exchange Business Service offerings where certain term agreements are established, as specified in this Tariff.

<sup>1</sup> Obsolete-Limited to existing Customers at existing locations.

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4.5.7 Optional Features (Business): The following are available as additional optional features to SBC Phone Solution for Business, SBC Multi-Line for Business and Basic Business Line Services, as indicated, at an additional charge. All features may not be available in all areas.

Anonymous Call Rejection <sup>1,2,4</sup>	Circular Hunting <sup>2,3,4</sup>	(C)
Auto Redial <sup>2,4</sup>	Message Waiting Indicator <sup>2,4</sup>	
Call Forward/Busy Line- Don't Answer <sup>2,4</sup>	Priority Call <sup>2,4</sup>	
Call Forwarding <sup>2,4</sup>	Remote Access to Call Frwdg. <sup>1,2,4</sup>	
Call Forwarding-Selective <sup>2,4</sup>	Series Completion Hunting <sup>2,3,4</sup>	(C)
Call Forwarding-Simultaneous <sup>1,2,4</sup>	Speed Calling 8 <sup>1,2,4</sup>	
Call Waiting ID <sup>2,4</sup>	Toll Restriction <sup>1,2,4</sup>	
Call Blocker <sup>2,4</sup>	Call Return <sup>2,4</sup>	
Call Waiting <sup>2,4</sup>	Three-way Calling <sup>2,4</sup>	
Caller ID Name & Number <sup>2,4</sup>	International Call Blocking <sup>1,2,4</sup>	(C)(N)
Call Forwarding-Busy Line <sup>1,2,4</sup>	Call Forwarding-Don't Answer <sup>1,2,4</sup>	(N)

4.5.8 Basic Business Line<sup>5</sup>: Provides the Customer with a single, voice-grade, DTMF communications Channel. Each local Channel will include a telephone number and unlimited usage. This line has the capabilities listed in 4.1, preceding. Any of the available optional features offered may be ordered and associated with this line at rates and charges stated in 4.8, following. (C)

Basic Business Line(s) is/are available to Customers purchasing five (5) or more lines at a single location or to Customers who have purchased another Company offered local exchange service offering at the same location.

<sup>1</sup> Available as an additional option with SBC Phone Solution for Business.

<sup>2</sup> Available as an additional option with SBC Multi-Line for Business.

<sup>3</sup> Available as an additional option with SBC Multi-Line for Business when not selected under 4.5.2.

<sup>4</sup> Available as an option with Basic Business Line.

<sup>5</sup> May not be available in all areas. (N)

4.5.8 PBX Trunks - SuperTrunk<sup>sm 1</sup>

(C)

Provides a 2-way digital direct T1 connection from the trunk side of the local switch to the Customer's Premise via a DS1 transport facility. Direct Inward Dialing (DID) capability is included; however, DID numbers are available at an additional charge. One telephone number will be assigned per trunk group.

SuperTrunk provides a digital transmission loop arrangement (DS1), a dedicated trunk port (channel/trunk capacity of 24), and local usage of the public switched network, on a per channel basis.

4.5.9 Direct Inward Dial (DID) Service<sup>1</sup>

(C)

DID is a service which permits incoming calls to be dialed directly by a calling party to a station associated with a switching system located on the Customer Premises, thereby, bypassing the switchboard. These lines support inbound calling traffic only. In association with DID Service, DID numbers are required and offered in blocks of ten, at an additional charge.

<sup>1</sup> Obsolete-Limited to existing Customers at existing locations.

(N)

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4.6 Residence Service Offerings

- 4.6.1 SBC Phone Solution for Residence:<sup>1</sup> Provides the Customer with a single, voice-grade, DTMF communications Channel. Each local exchange Channel will include a telephone number and the following features:

Anonymous Call Rejection <sup>2</sup>	Call Waiting ID <sup>2</sup>	
Auto Redial <sup>2</sup>	Call Waiting/Cancel Call Waiting <sup>2</sup>	(C)
Call Blocker <sup>2</sup>	Caller ID Name and Number <sup>2</sup>	(C)
Call Forwarding – Selective <sup>2</sup>	Local Usage (Residence)	
Call Forwarding <sup>2</sup>	Message Waiting Indicator <sup>2</sup>	
Call Forwarding/Busy Line-Don't Answer <sup>2</sup>	Priority Call <sup>2</sup>	
Call Return <sup>2</sup>	Speed Calling 8 <sup>2</sup>	(C)
Call Trace	Three-Way Calling <sup>2</sup>	(C)

- 4.6.2 SBC Multi-Line for Residence:<sup>2</sup> Provides the Customer with a single, voice-grade, DTMF communications Channel when purchased in addition to the SBC Phone Solution for Residence. Each local exchange Channel will include a telephone number and Local Usage (Residence). (C)

- 4.6.3 Local Usage (Residence): Provides the ability to place and receive locally dialed calls over the public switched network. This capability is an inherent feature of SBC Phone Solution for Residence and SBC Multi-Line for Residence Services. It is provided on an unlimited, flat rate basis.

- 4.6.4 Optional Features:<sup>2</sup> Available as optional features to SBC Phone Solution for Residence or SBC Multi-Line for Residence Services, as indicated, at an additional charge. All features may not be available in all areas. (C)

Call Forwarding-Simultaneous <sup>3</sup>	Call Forwarding-Busy Line <sup>3,4</sup>	(N)
SBC Multi-Line for Residence <sup>3</sup>	Call Forwarding-Don't Answer <sup>3,4</sup>	(N)
Remote Access to Call Forwarding <sup>3</sup>	International Call Blocking <sup>3,4</sup>	(N)
Toll Restriction <sup>3,4</sup>		

<sup>1</sup> The Customer may elect to deactivate any of the features, however, the rate will remain the same.

<sup>2</sup> May not be available in all areas.

<sup>3</sup> Available as an additional option with SBC Phone Solution for Residence.

<sup>4</sup> Available as an additional option with SBC Multi-Line for Residence.

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4.6.5 Term Discounts<sup>1</sup> – Discounts will be provided for local exchange Residential Service offerings where certain term agreements are established, as specified in this Tariff. (C)

#### 4.7 Features – Description

Anonymous Call Rejection – prevents calls that are blocked (\*67 per call blocking or per line blocked call) from reaching the phone of the user. The phone never rings and the caller hears a message stating that the number dialed will not receive blocked calls.

Auto Redial – calls back the last number called, whether to re-contact a person or because of a busy signal. If the line is busy, Auto Redial will continue to try the number for up to 30 minutes. When the line becomes free, the call will be placed and a special ring will notify the user. Calls can be placed or received while Auto Redial is at work. In addition, more than one number can be re-dialed at a time.

Call Blocker – allows the user to reject calls from up to ten numbers, including the last number called if the user so designates. When a call from the list comes in, the user's phone does not ring while the caller hears a recording indicating the call will not be accepted.

Call Forwarding – directs all incoming calls to any customer designated phone number.

Call Forwarding/Busy Line – Don't Answer (BLDA) – allows incoming calls that encounter a busy condition or are not answered after a customer-designated interval, to be automatically forwarded to another telephone number. The subscriber designates the number(s) when the service is ordered. The Busy Line and the Don't Answer functionality may be ordered as separate features. (N)  
(N)

Call Forwarding Selective – forwards up to 10 numbers to the number designated by the user.

Call Forwarding Simultaneous - forwards more than two calls that come in at the same time. With all other Call Forwarding services, only two calls can come in at the same time without the caller getting a busy signal. A Simultaneous Call Forwarding user can choose from 3-99 calls being forwarded at one time without receiving a busy signal.

<sup>1</sup> Obsolete-Limited to existing Customers at existing locations. (N)

International Call Blocking - blocks the Customer from being able to place an outgoing call from a particular line to an international number.

(N)  
(N)

Message Waiting Indicator - provides both stutter dial tone and a visual indicator that lets the user know there is a message in the voice mailbox. The visual indicator requires type 2.5 or higher CPE.

SBC Multi-Line for Business - an additional voice grade DTMF communications channel to SBC Phone Solution for Business. It also provides Caller ID Name and Number, Three-Way Calling, and the customer's choice of hunting options (circular or series completion) and unlimited local usage.

SBC Multi-Line for Residence - an additional voice grade DTMF communications channel to SBC Phone Solution for Residence and provides unlimited local usage.

Priority Call - allows the user to program the phone to recognize calls from specific numbers. A special ring is heard when one of those numbers calls.

Remote Access to Call Forwarding (RACF) - allows the user to control and change Call Forwarding from any touch-tone phone.

Speed Calling 8 - allows the user to quickly dial up to 8 local or long distance numbers with the pressing of one button.

Three Way Calling - connects three people in three different places at the same time. In addition, the user can put one person on hold while speaking to the third party.

Toll Restriction - is a central office feature that blocks all calls preceded by a 0 or 1 and denies access to operator services. However, calls to Inward WATS services and 1+ calls to the Company business offices, repair services and 911 are not blocked.

900/976 Blocking - blocks the customer from being able to place an outgoing call from a particular line to a number with a 900/976 prefix.

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4.8 Rates and Charges

4.8.1 Business Rates - Grandfathered

(C)

	<u>Monthly Rate</u>		<u>Nonrecurring</u>	
	Current	Maximum	Current	Maximum
(A) <u>SBC Phone Solution for Business</u> , <sup>2</sup> per line				
Month-to-Month	\$ 45.00	\$ 65.00	\$ 45.00	\$ 75.00
12 Months	30.00	63.00	45.00	75.00
(B) <u>SBC Multi-Line for Business</u> <sup>1,2</sup> per line				
Month-to-Month	34.00	35.00	45.00	75.00
12 Months	29.00	33.00	45.00	75.00

(C)

(C)

(M)

(M)

<sup>1</sup> May not be available in all areas

(N)

<sup>2</sup> Existing Customers on record as of May 17, 2001 and Customers who have signed a Contract or letter of intent on or before May 17, 2001, will be provided Service at their current rates and charges. These rates will apply until such time that the Service is disconnected or the Service location is moved. All new installations and subsequent additions to existing Service after May 17, 2001, will be provided at the rate, charges, terms and conditions in effect as of May 18, 2001, as specified in 4.8.3.

(N)

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	<u>Monthly Rate</u>		<u>Nonrecurring</u>	
	Current	Maximum	Current	Maximum
(F) <u>Optional Features (Business):</u> , per line/channel				
Anonymous Call Rejection	\$ 3.80	\$ 5.00	\$ 10.00	\$ 15.00
Auto Redial	2.60	5.00	10.00	15.00
Call Blocker	3.80	7.00	10.00	15.00
Call Forwarding	4.10	5.50	10.00	15.00
Call Forward/Busy Line- Don't Answer	4.70	7.00	10.00	15.00
Call Forwarding-Selective	3.00	5.00	10.00	15.00
Call Forwarding-Simultaneous	4.10	10.00	10.00	15.00
Call Return	3.00	5.00	10.00	15.00
Call Trace (per occurrence) <sup>1</sup>	NA	NA	2.00	4.00
Call Waiting/Cancel Call Waiting	6.40	8.00	10.00	15.00
Call Waiting ID	7.50	10.00	10.00	15.00
Caller ID Blocking-Per Line	NC	NC	NC	NC
Caller ID Name & Number	6.80	10.00	10.00	15.00
Circular Hunting	3.50	10.00	8.00	15.00
International Call Blocking	0.00	0.00	17.00	17.00
Message Waiting Indicator	0.00	0.00	0.00	0.00
Priority Call	3.00	5.00	10.00	15.00
Remote Access to Call Forwarding	6.60	7.50	10.00	15.00
Series Completion Hunting	3.50	10.00	8.00	15.00
Speed Calling 8	2.60	5.00	10.00	15.00
Three Way Calling	3.40	5.00	10.00	15.00
Toll Restriction	4.00	7.50	10.00	15.00
900/976 Blocking	0.00	0.00	0.00	0.00

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<sup>1</sup> This feature is charged per occurrence. No monthly rate applies.(M)  
(D)

(D)

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(H) PBX Trunks - SuperTrunk<sup>sm</sup> Service<sup>1</sup>: (C)

Digital Transmission Loop Arrangement,  
Per DS1

	Monthly Rate		Nonrecurring	
	Current	Maximum	Current	Maximum
Month-to-Month	\$ 262.50	\$ 600.00	\$ 500.00	\$ 1,500.00
12 Months	210.00	600.00	400.00	1,500.00
24 Months	200.00	600.00	400.00	1,500.00
36 Months	190.00	500.00	200.00	1,500.00
48 Months	180.00	500.00	200.00	1,500.00
60 Months	170.00	500.00	0.00	1,500.00

SuperTrunk Port,  
Per DS1

	Current	Maximum	Current	Maximum
Month-to-Month	0.00	400.00	0.00	300.00
12 Months	0.00	390.00	0.00	300.00
24 Months	0.00	380.00	0.00	300.00
36 Months	0.00	370.00	0.00	300.00
48 Months	0.00	360.00	0.00	300.00
60 Months	0.00	350.00	0.00	300.00

Channel Charge,  
Per Channel

	Current	Maximum	Current	Maximum
Month-to-Month	38.00	38.00	NA	NA
12 Months	36.00	36.00	NA	NA
24 Months	36.00	36.00	NA	NA
36 Months	34.00	34.00	NA	NA
48 Months	34.00	34.00	NA	NA
60 Months	32.00	32.00	NA	NA

(I) Basic Business Line, per line<sup>2,3</sup>: (C)

	Current	Maximum	Current	Maximum
Month-To-Month	28.00	35.00	45.00	75.00
12 Months	26.00	33.00	45.00	75.00
24 Months	25.50	33.00	45.00	75.00
36 Months	25.00	33.00	45.00	75.00

<sup>1</sup> Obsolete-Limited to existing Customers at existing locations. Existing Customers on record as of May 17, 2001 and Customers who have signed a Contract or letter of intent on or before May 17, 2001, will be provided Service at their current rates and charges. These rates will apply until such time that the Service is disconnected or the Service location is moved. All new installations and subsequent additions to existing Service after May 17, 2001, will be provided at the rates, charges, terms and conditions in effect on May 17, 2001.

<sup>2</sup> May not be available in all areas.

<sup>3</sup> Existing Customers on record as of May 17, 2001 and Customers who have signed a Contract or letter of intent on or before May 17, 2001, will be provided Service at their current rates and charges. These rates will apply until such time that the Service is disconnected or the Service location is moved. All new installations and subsequent additions to existing Service after May 17, 2001, will be provided at the rate, charges, terms and conditions in effect as of May 18, 2001, as specified in 4.8.3.

(N)

(N)

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## 4.8 Rates and Charges

### 4.8.2 Residence Rates – Grandfathered

	<u>Monthly Rate</u>		<u>Nonrecurring</u>		
	Current	Maximum	Current	Maximum	
(A) <u>SBC Phone Solution for Residence</u> <sup>2</sup> , per line:					(C)
Month-to-Month	\$ 28.00	\$ 45.00	\$ 40.00	\$ 55.00	
12 Months	27.00	40.00	40.00	55.00	
(B) <u>SBC Multi-Line for Residence</u> <sup>2,3</sup> , per line:					(C)
Month-to-Month	11.00	45.00	40.00	55.00	
12 Months	10.00	40.00	40.00	55.00	
(C) <u>Optional Features (Residence)</u> <sup>3</sup> , per line/channel:					(C)
Call Forwarding-Simultaneous	4.10	10.00	10.00	15.00	
Remote Access to Call Forwarding	6.60	7.50	10.00	15.00	
Toll Restriction	4.00	7.50	10.00	15.00	
900/976 Blocking	0.00	0.00	0.00	0.00	
Call Trace, (per occurrence) <sup>1</sup>	NA	NA	2.00	4.00	(C)
Caller ID Blocking-per line	0.00	0.00	0.00	0.00	
International Call Blocking	0.00	0.00	17.00	17.00	

<sup>1</sup> This feature is charged per occurrence. No monthly rate applies.

<sup>2</sup> Existing Customers on record as of May 17, 2001 and Customers who have signed a Contract or letter of intent on or before May 17, 2001, will be provided Service at their current rates and charges. These rates will apply until such time that the Service is disconnected or the Service location is moved. All new installations and subsequent additions to existing Service after May 17, 2001, will be provided at the rate, charges, terms and conditions in effect as of May 18, 2001, as specified in 4.8.3.

<sup>3</sup> May not be available in all areas.

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(N)

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## 4.8 Rates and Charges

### 4.8.3 Business Rates – Current<sup>1</sup>

	<u>Monthly Rate</u>		<u>Nonrecurring</u>	
	Current	Maximum	Current	Maximum
(A) <u>SBC Phone Solution for Business</u> , per line	\$ 42.00	\$ 65.00	\$ 50.00	\$ 75.00
(B) <u>SBC Multi-Line for Business</u> <sup>2</sup> per line	36.00 (I)	35.00	50.00	75.00
(C) <u>Basic Business Line</u> <sup>2</sup> per line	29.00	35.00	50.00	75.00
(D) <u>Local Usage (Business)</u> , per line/channel	No Charge (unlimited)			
(E) <u>Optional Features (Business)</u> <sup>2</sup> : per line/channel				
Anonymous Call Rejection	\$ 3.80	\$ 5.00	\$ 10.00	\$ 15.00
Auto Redial	2.60	5.00	10.00	15.00
Call Blocker	3.80	7.00	10.00	15.00
Call Forwarding	4.10	5.50	10.00	15.00
Call Forwarding/Busy Line	.75	5.50	2.50	15.00
Call Forwarding/Don't Answer	.75	5.50	2.50	15.00
Call Forward/Busy Line- Don't Answer	4.70	7.00	10.00	15.00
Call Forwarding-Selective	3.00	5.00	10.00	15.00
Call Forwarding-Simultaneous	4.10	10.00	10.00	15.00
Call Return	3.00	5.00	10.00	15.00
Call Trace (per occurrence) <sup>3</sup>	NA	NA	2.00	4.00
Call Waiting/Cancel Call Waiting	6.40	8.00	10.00	15.00
Call Waiting ID	7.50	10.00	10.00	15.00
Caller ID Blocking-Per Line	NC	NC	NC	NC
Caller ID Name & Number	6.80	10.00	10.00	15.00
Circular Hunting	3.50	10.00	8.00	15.00
International Call Blocking	0.00	0.00	17.00	17.00
Message Waiting Indicator	0.00	0.00	0.00	0.00
Priority Call	3.00	5.00	10.00	15.00
Remote Access to Call Forwarding	6.60	7.50	10.00	15.00
Series Completion Hunting	3.50	10.00	8.00	15.00
Speed Calling 8	2.60	5.00	10.00	15.00
Three Way Calling	3.40	5.00	10.00	15.00
Toll Restriction	4.00	7.50	10.00	15.00
900/976 Blocking	0.00	0.00	0.00	0.00

<sup>1</sup> Rates effective apply to Service purchased on or after May 18, 2001.

<sup>2</sup> May not be available in all areas.

<sup>3</sup> This charge applies per occurrence. No monthly rate applies.

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(F) Access Advantage Plus Line:

SBC Phone Solution for Business, per channel <sup>1</sup>

Month-to-Month	25.00	33.75	0.00	75.00
12 Months	24.00	30.00	0.00	75.00
24 Months	19.00	29.00	0.00	75.00
36 Months	28.00	28.00	0.00	75.00

(G) Access Advantage Plus Line:

SBC Multi-Line for Business, per channel <sup>1</sup>

Month-to-Month	20.00	25.00	0.00	75.00
12 Months	19.00	20.00	0.00	75.00
24 Months	14.00	20.00	0.00	75.00
36 Months	13.00	19.00	0.00	75.00

(H) Access Advantage Plus Trunk:

per channel <sup>1</sup>

Month-to-Month	25.00	38.00	0.00	75.00
12 Months	24.00	36.00	0.00	75.00
24 Months	19.00	36.00	0.00	75.00
36 Months	18.00	34.00	0.00	75.00

(I) Direct Inward Dialing (DID) Numbers:<sup>2</sup>

Initial Block of 10 Numbers	1.00	3.00	10.00	20.00
Additional Block of 10 Numbers	1.00	3.00	10.00	20.00

<sup>1</sup> Only available when associated with Access Advantage Plus Service and not as a stand-alone feature.

<sup>2</sup> Quantities must be ordered in multiples of ten.

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4.8 Rates and Charges

(N)

4.8.4 Residence Rates – Current<sup>1</sup>

	<u>Monthly Rate</u>		<u>Nonrecurring</u>	
	Current	Maximum	Current	Maximum
(A) <u>SBC Phone Solution for Residence</u> , per line:				
	\$ 30.00	\$ 45.00	\$ 45.00	\$ 55.00
(B) <u>SBC Multi-Line for Residence</u> <sup>2</sup> , per line:				
	16.00	45.00	45.00	55.00
(C) <u>Local Usage (Residence)</u> , per line/channel	No Charge (unlimited)			
(D) <u>Optional Features (Residence)</u> <sup>2</sup> , per line/channel:				
Call Forwarding-Simultaneous	4.10	10.00	10.00	15.00
Call Forwarding/Busy Line	.75	5.50	2.50	15.00
Call Forwarding/Don't Answer	.75	5.50	2.50	15.00
Remote Access to Call Forwarding	6.60	7.50	10.00	15.00
Toll Restriction	4.00	7.50	10.00	15.00
900/976 Blocking	0.00	0.00	0.00	0.00
Call Trace, (per occurrence) <sup>3</sup>	NA	NA	2.00	4.00
Caller ID Blocking-per line	0.00	0.00	0.00	0.00
International Call Blocking	0.00	0.00	17.00	17.00

<sup>1</sup> Rates effective apply to Service purchased on or after May 18, 2001.<sup>2</sup> May not be available in all areas.<sup>3</sup> This charge applies per occurrence. No monthly rate applies.

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5. WHITE PAGES DIRECTORY LISTINGS

(M)

5.1 General Regulations

5.1.1 Primary Listing

The Company shall provide for a single White Pages Directory Listing, termed the "primary listing," in the local White Pages telephone directory published by the Incumbent Local Exchange Carrier (ILEC) in the Customer's exchange area. The primary listing will be the telephone number that is designated as the Customer's main billing number. White Pages Directory Listings of additional Customer telephone numbers associated with the Customer's service will be provided for a monthly recurring charge per listing.

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5.2.5 Dual Name Listings

In the case of a residence, where two persons sharing the same surname and (T)  
residing at the same address, or for a person known by two first names may  
be listed in the directory with a surname, two first names, address and  
telephone number. In the case of a business enterprise, the name of the  
business or of a member, officer, employee, or representative thereof, or the  
name of another business which the customer owns, controls, or represents  
may be listed along with the address and telephone number.

5.2.6 Rates

	<u>Monthly Rate</u>		<u>Nonrecurring</u>	
	Current	Maximum	Current	Maximum
<u>Directory Listings:</u>				
Business, per line				
Primary Listing	NC	NC	NC	NC
Additional Listing	\$ 1.50	\$4.00	NC	NC
Non-Published Listing	NC	NC	NC	NC
Non-Listed Name	NC	NC	NC	NC
Dual Name Listing	NC	NC	NC	NC
Residence, per line				
Primary Listing	NC	NC	NC	NC
Additional Listing	\$ 1.50	\$4.00	NC	NC
Non-Published Listing	1.50	4.00	NC	NC
Non-Listed Name	NC	NC	NC	NC
Dual Name Listing	NC	NC	NC	NC

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## 6.3.4 Directory Assistance Call Completion

- A. Directory Assistance Call Completion (DACC) is a service that provides the Customer with completion of local calls when the Customer requests a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator.
- B. Exceptions
1. Where facilities permit, DACC will be offered to all classes of service with the following exception:
    - a. DACC is not available from Customer Owned Pay Telephone Service.
    - b. DACC is not offered with requests for Non Local Service requests for Directory Assistance.
    - c. DACC is not available on a restricted line (e.g. coin hotel, inmate, and certain types of PBX).

## 6.4 National Listing Service

This service provides the Customers access to Directory Assistance listing information outside the local calling area anywhere in the United States.

1. Call allowances apply to only Local listings and are not applicable to National Listings.

## 6.5 Rates and Charges

### 6.5.1 Directory Assistance Charges

<u>Call Type</u>	<u>Current Rate</u>	<u>Rate</u> <u>Maximum Rate</u>
Local DA with Call Completion	\$0.90	\$1.25
National Listing Service DA	\$0.90(I)	\$0.95

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6.5.2 Operator Assisted Charges (Semi-Automated or Fully Automated)

<u>Call Type</u>	<u>Current Rate</u>	<u>Rate</u> <u>Maximum Rate</u>
Third Number	\$4.00	\$7.00
Calling Card	\$1.50	\$2.50
Collect Calls	\$4.00	\$7.00

6.5.3 Operator Assisted Charges (Non-automated)

<u>Call Type</u>	<u>Current Rate</u>	<u>Rate</u> <u>Maximum Rate</u>
Third Number	\$5.00	\$10.00
Calling Card	\$5.00	\$10.00
Collect Calls	\$5.00	\$10.00
Person-to-Person	\$8.95	\$17.00
Busy Line Verification	\$13.00	\$20.00
Busy Line Verification with Busy Line Interrupt	\$13.00	\$20.00

(T)

7. INTEGRATED SERVICES

7.1 Access Advantage Plus<sup>1</sup>

(C)

Access Advantage Plus is a dedicated circuit between the Company's network and the Customer's premises. Access Advantage Plus will provide the Customer with a DS1, DS3 or OC3 transport capability from the central office to the CPE.

The circuit provided by Access Advantage Plus service will be used by the Customer as the "host" facility for other connected services offered by either the Company or other service providers. The Customer must maintain a minimum of five (5) Company lines, trunks or Primary Rate Interface B channels (only on DS3 or OC3) that utilize a host Access Advantage Plus facility.

<sup>1</sup> Obsolete-Limited to existing Customers at existing locations.

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7.1.1 Connecting Services

Services which may utilize the Access Advantage Plus facility as the transport vehicle from the Customer's premises to the Company's network ("Connecting Services") include:

- (A) Local Exchange Access – Local Exchange Access Lines include both single and multi line business local exchange services.
- (B) Trunks – Trunks include PBX trunks.
- (C) Special Access – Special Access Services may include Private Lines as well as connections to Interexchange Carriers.
- (D) Primary Rate Interface ISDN (Only included with DS3 and OC3 Access Advantage Plus).

(D)

(D)

Rates and charges for the Connecting Services are provided in the sections of the Tariff which describe the Connecting Service.

7.1.2 Other Service Provider's Connecting Services

Customers may route the service of other service providers, such as Interexchange Carriers and Information Service Providers (ISPs) over their Access Advantage Plus service. Examples of such other service provider's Connecting Services are:

- (A) Frame Relay
- (B) ATM
- (C) Voice Long Distance Services
- (D) Private Line.

When connecting Access Advantage Plus to other carrier's Connecting Services, Special Access rate elements should be utilized from the carrier's Special Access contract.

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7.1.3 Integrated Access Device (IAD)

Customers may require CPE to terminate the Access Advantage Plus service. This CPE is known as the Integrated Access Device (IAD). Access Advantage Plus Customers may purchase the IAD from the Company or may provide their own equipment.

7.1.5 Rates and Charges<sup>1</sup>

(C)

(A) Term Pricing Plans

<u>Rate Element</u>	<u>Monthly Rate</u>		<u>Nonrecurring Rate</u>	
	<u>Current</u>	<u>Maximum</u>	<u>Current</u>	<u>Maximum</u>
Access Advantage Plus Loop Arrangement				
<u>DS1</u>				
12 Months	\$275	\$550	\$ 400	\$800
24 Months	260	520	300	600
36 Months	250	500	200	400
60 Months	220	440	0	400

(B) Custom Pricing Plan

For any Customer who purchases circuits with a capacity higher than DS1 level (i.e. DS3, OC3), the pricing of the circuits will be done on an Individual Case Basis (ICB) through contracts. Customers who purchase multiple circuits may be eligible for additional discounts, pricing will be done on an ICB basis, through contracts.

<sup>1</sup> Obsolete-Limited to existing Customers at existing locations. Existing Customers on record as of May 17, 2001 and Customers who have signed a Contract or letter of intent on or before May 17, 2001, will be provided Service at their current rates and charges. These rates will apply until such time that the Service is disconnected or the Service location is moved. All new installations and subsequent additions to existing Service after May 17, 2001, will be provided at the rates, charges, terms and conditions in effect on May 17, 2001.

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(C) Cross Connect Charges

Cross connects allow Customers to connect multiple DS1 facilities to different Premises. The following Non-Recurring Charges are applicable on a per rate element basis regardless of the volume and/or term associated with the speed of service being purchased. This charge only applies if the Customer orders a cross connect subsequent to the initial service order.

<u>Rate Element</u>	<u>Nonrecurring Charge</u>	
	<u>Current</u>	<u>Maximum</u>
DS0	\$50(I)	\$100(I)
DS1	50(I)	100(I)
DS3	50(I)	100(I)

(D) Connecting Services – Recurring and Nonrecurring charges for Connecting Services can be found in the section of the Tariff which describes the Connecting Service selected by the Customer.

(E) End of Term Pricing Plan - Upon expiration of the twelve (12) month, thirty-six (36) month or sixty (60) month initial or renewal term plan the Customer may:

- (1) Continue service by selecting a thirty-six (36) or sixty (60) month renewal service term at the then current rate; or
- (2) Disconnect Service upon expiration of the billing period; or
- (3) If the Customer does not select either (1) or (2) above; Service will be continued on a month-to-month basis at the current one-year rate.

(F) Termination Liability

Termination Liability will apply in the event Access Advantage Plus is terminated prior to the expiration of the full Term Plan selected by the Customer. The Termination Liability will be calculated using the formula in section 2.16 of this Tariff.

Termination Liability for Connecting Services apply as set forth in the applicable tariff or contract. The Termination Liability for Connecting Services is in addition to Termination Liability for Access Advantage Plus.

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## (G) Cancellation Policy

When the Customer cancels an Access Advantage Plus order, a cancellation charge will apply as specified in Section 2.9 of this Tariff.

1. The Company cancellation charges do not apply:
  - a. When the Customer cancels an order for the discontinuance of an existing Access Advantage Plus service, no charges apply for the cancellation.
2. Cancellation charges for Connecting Services shall apply in addition to cancellation charges for Access Advantage Plus.
3. If the Company misses a service date by more than thirty (30) days due to a Force Majeure condition, the Customer may cancel the affected portion of the Access Advantage Plus order without incurring cancellation charges. (E)

## (H) Moves of Point of Termination Within Same Customer Premises

Any move of the point of termination of an existing Access Advantage Plus circuit to a new location within the same Customer Premises, may be provided, at the Customer's request, on a time sensitive charge basis. No change in billing is required.

	<u>1<sup>st</sup> 15 min.</u>		<u>Ea. Add'l. 15 min.</u>	
	<u>Current</u>	<u>Maximum</u>	<u>Current</u>	<u>Maximum</u>
Same Premises				
Move	\$75	\$150	\$40	\$80

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(I) Easy Pay Option

Before Service is established, the Customer may request the ability to spread all the Non-Recurring Charges (including the installation charges associated with optional features) and/or special construction charges over a period that coincides with the Term Pricing Plan ("Deferred Payment Arrangement"). The Customer cannot change the term of the Deferred Payment Arrangement. The Deferred Payment Arrangement monthly charge will equal the Service connection charges, installation charges and/or special construction charges multiplied by the appropriate annuity factor show below:

	<u>Payment Term (in months)</u>		
	<u>12</u>	<u>36</u>	<u>60</u>
Annuity Factor	.0875	.0316	.0208

For example: A Customer purchases a thirty-six (36) month term contract for an Access Advantage Plus Loop and requests the Easy Pay Option for the Non-Recurring Charges (\$200). The Customer would pay the Easy Pay Option amount of \$6.32 ( $\$200 \times .0316$  annuity factor) per month for thirty-six (36) months as opposed to a one time \$200 charge. The Easy Pay Option amount is in addition to the monthly Recurring Charge for the Loop.

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This example does not include Connecting Services that the Customer would purchase. The Customer may include the Non-Recurring Charges for the Connecting Services in the Easy Pay Option.

Upon thirty (30) days prior notification to the Company, the Customer may terminate the Deferred Payment Arrangement by paying the remaining principal in full. No credit will be made for interest already accrued. If Service is discontinued, the Customer will be charged the remaining principal balance of the Non-Recurring Charges plus applicable termination liability charges.

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7.2 ISDN Primary Rate Interface (PRI)

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7.2.1 Description

ISDN Primary Rate Interface provides communication services using Integrated Service Digital Network (ISDN) Primary Rate Interface (PRI) technology. This service employs a 1.544 Megabits per second (Mbps) facility typically divided into twenty-three B Channels and one D Channel. The B Channels are used for circuit-switched voice and data communications connecting to the public switched telephone network (PSTN) while the D Channel provides out-of-band signaling.

ISDN Primary Rate Interface and its associated features are only provided where facilities, equipment and technical capabilities exist and does not create an obligation for the Company to construct such facilities and equipment especially for the provision of this Service.

7.2.2 Service Components

Primary Rate Interface – Provides a digital multichannel transmission path between the Customer's PRI serving central office and the Customer's demarcation point. The Interface includes the PRI Port and the facility between the Customer's Premises and the PRI serving office.

Primary Rate Port – A PRI connection that does not include the facility between the Customer's Premises and the PRI serving office. The connection is made using a transport facility purchased separately and must be at a minimum DS1 level.

B Channel – Provides one voice or data channel on the Primary Rate Interface or Primary Rate Port to the PSTN.

D Channel – Provides one channel for the out-of-band signaling required. A single D Channel may control more than one Primary Rate Interface or Port.

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7.2.3 Optional Features

Backup D Channel – In arrangements of two or more Primary Rate Interfaces or Ports, it provides enhanced continuity of Service by allowing a D Channel on one Primary Rate Interface or Port to automatically take over for a failed D Channel on another Primary Rate Interface or Port. A single Backup D Channel may support a maximum of five interfaces or ports.

Calling Number and Name Delivery – Provides the Customer who is receiving a call with the telephone number and the name of the calling party.

Circular Hunt – A switch feature that dynamically points each new call attempt to the next idle B Channel following the last channel either to have accepted a call or the last channel to have attempted to place a call.

Direct Inward Dialing (DID) Numbers – Provides telephone numbers for direct inward dialing. Numbers are available in blocks of ten or one hundred, or as a single number. The assignment and sequence of the numbers may be requested by the Customer in cases where the Company has the number or series of numbers available for use.

Dynamic Channel Allocation – Allows a Customer to designate the quantity of B Channels for call types to be allocated within previously provisioned criteria for either DID or Direct Outward Dialing (DOD) capability.

Enhanced Alternate Route – Allows incoming voice calls to overflow on an emergency and busy basis to a line or trunk side connection designated by the Customer. A route may be limited in the number of simultaneous calls that can be routed.

Inform 911 – Allows the calling party number of the station to be sent to the E911 database rather than the billed telephone number. It is the Customer's responsibility to provide station number updates to the 911 database.

Measured/Message Rate Usage – Provides for local calling within the Customer's local calling area with usage sensitive charges applied, where available.

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Inbound Only – Provides for an inbound calling option on the Primary Rate Interface or Primary Rate Port. No outgoing capability exists when this feature is selected. A minimum of one D Channel is required. It is provisioned using the following:

Inbound Interface – Provides a PRI termination and a digital multichannel transmission path between the central office and the Customer's Premises and is configured with one D Channel or a Backup D Channel and 23 B Channels or 24 B Channels.

Inbound Port - Provides a PRI connection that does not include the facility between the Customer's Premises and the PRI serving office and is configured with one D Channel or Backup D Channel and 23 B Channels or 24 B Channels. The connection is made using a transport facility purchased separately and must be at a minimum DS1 level.

Redirected Number – Provides the redirected number (i.e., the directory number to which the call was last presented) to the CPE, as well as the calling number in cases such as call forwarding. If during the call establishment phase, the call is redirected to another directory number by call forwarding, both the calling party number and the redirected number are delivered to the called party. If a call is redirected multiple times, only the first and last redirecting numbers are delivered.

Two B-Channel Transfer – Allows for the connection of two calls, the transfer of the calls together and the subsequent release of the parties from the Primary Rate Interface or Port.

Unlimited Local Usage – An optional usage plan which provides for unlimited, flat rate local calling within the Customer's local calling area with no usage sensitive charges applied. Customers who choose the Unlimited Local Usage option will pay a flat monthly rate in lieu of usage sensitive charges.

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7.2.4 Application of Rates and Charges

(A) Term Pricing Plans

Term Pricing Plans (TPP) are available to the Customer in addition to the Month-to-Month option. The Customer must select either a Month-to-Month, 12 Month, 24 Month, 36 Month, 48 Month or 60 Month term.

(B) Modifying Term Pricing Plans

A TPP may be modified when additional PRI circuits are purchased. The Customer may include any additional circuits in an existing TPP if the Customer renegotiates their term for a period of time equal to or greater than the time remaining on the existing TPP.

A TPP may be also be converted to a longer TPP, without incurring a Termination Charge, if there is at least one month remaining on an existing TPP.

(C) Expiration of Term Pricing Plan

Within one month prior to the expiration of a TPP, the Customer must select one of the following options:

1. Renew the Service for an additional term at the TPPs available; or
2. Disconnect Service at the end of the billing period.

If 1. or 2. above is not selected, the Customer will continue Service on a monthly basis at the Month-to-Month rates in effect at the time the TPP expires.

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(D) Deferred Payment of Nonrecurring Charges

Before Service is established, the Customer may request to spread the nonrecurring charges for ISDN Primary Rate Interface over a period of time which coincides with the selected TPP. The Customer cannot change the term of this deferred payment arrangement once it is selected. The applicable monthly rate will equal the total nonrecurring charges multiplied by the appropriate annuity factor shown below.

	Payment Terms (in months)				
	12	24	36	48	60
Annuity Factor	.0875	.0457	.0318	.0249	.0208

Upon thirty days prior notification to the Company, the Customer may terminate the deferred payment term by paying the remaining principal in full. No credit will be made for interest already accrued. If Service is discontinued, the Customer will be charged the remaining principal balance of the nonrecurring charges plus the applicable termination charges.

(E) Moves and Changes

There are two types of modifications available for PRI circuits:

1. A move of the point of termination of an existing PRI circuit(s) to a new location within the Customer's same Premises.
2. Any subsequent change or rearrangement of services requested by the Customer on an existing PRI circuit(s).

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(F) Termination Liability

In the event that a(n) (1) Primary Rate Interface or Port, or (2) Inbound Interface or Port, is disconnected after Service has been established, but prior to expiration of the service term, the Customer will be required to pay a Termination Charge. This charge is calculated as follows:

- the number of net disconnected interfaces or ports; multiplied by
- the total monthly rate for the net disconnected PRI interfaces or ports; multiplied by
- the number of months remaining on the Customer's service term; multiplied by
- fifty percent (50%)

A Termination Charge will not apply when the Customer moves the point of termination: (1) within the same Customer Premises, or (2) to a new location, provided the existing TPP is continued or extended.

(G) Cancellation Charge

When a Customer cancels an order, a Cancellation Charge will apply as specified in Section 2.9 of this tariff. A Cancellation Charge will not apply when a Customer cancels an order for the disconnection of existing ISDN Primary Rate Interface.

If the Company or the Customer misses a service installation date by more than thirty (30) days due to a Force Majeure condition, the Customer may cancel an order without incurring a Cancellation Charge.

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(H) Local Usage Option

1. Customers may select the Unlimited Local Usage option in lieu of paying Measured/Message Rate Usage charges, if available. In areas where there is no Measured/Message Rate Usage offered by the Company, Unlimited Local Usage will be provided.
2. Customers may convert existing ISDN Primary Rate Interface(s) from Measured/Message Rate Usage to the Unlimited Local Usage option, however, the current ISDN Primary Rate Interface TPP contract will be terminated. Termination Charges are not applicable when the Customer converts to a new TPP term having an expiration date which is beyond that of the original. Otherwise, Termination Charges will apply.
3. Customers may convert existing ISDN Primary Rate Interface from the Unlimited Local Usage option to Measured Rate Usage, if available. Customers doing so may elect to retain their original TPP, or sign a new TPP contract. Customers retaining their original TPP will pay Termination Charges on the Unlimited Local Usage option only. Termination Charges are not applicable when the Customer converts to a new TPP term having an expiration date which is beyond that of the original. Otherwise, Termination Charges will apply.
4. The entire ISDN Primary Rate Interface service for the same Customer of record at the same Premises must be uniformly on the same usage rate basis. Combinations of usage rate methods are not permitted.

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7.2.5 Rates and Charges

Current Rates	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
<u>Primary Rate Interface, each</u>		
Month-to-Month	\$ 650.00	\$ 850.00
12 Months	550.00	700.00
24 Months	520.00	500.00
36 Months	490.00	0.00
48 Months	460.00	0.00
60 Months	430.00	0.00
<u>Primary Rate Port, each</u>		
Month-to-Month	530.00	850.00
12 Months	430.00	700.00
24 Months	400.00	500.00
36 Months	370.00	0.00
48 Months	340.00	0.00
60 Months	310.00	0.00
<u>Move and Change Charges</u>		
Move of Point of Termination (within same Premises)	NA	75.00
<u>Rearrangements</u>		
Initial Interface or Port	NA	75.00
Additional Interface or Port	NA	40.00

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Maximum Rates	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
<u>Primary Rate Interface, each</u>		
Month-to-Month	\$ 1,300.00	\$ 1,700.00
12 Months	1,100.00	1,400.00
24 Months	1,040.00	1,000.00
36 Months	980.00	0.00
48 Months	920.00	0.00
60 Months	860.00	0.00
<u>Primary Rate Port, each</u>		
Month-to-Month	1,060.00	1,700.00
12 Months	860.00	1,400.00
24 Months	800.00	1,000.00
36 Months	740.00	0.00
48 Months	680.00	0.00
60 Months	620.00	0.00
<u>Move and Change Charges</u>		
Move of Point of Termination (within same Premises)	NA	150.00
Rearrangements		
Initial Interface or Port	NA	150.00
Additional Interface or Port	NA	80.00

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Current Rates. Each rate and charge specified below applies per each Primary Rate Interface or Port, except as otherwise noted.

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<u>Optional Features</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Backup D-Channel, each channel	0.00	\$ 200.00
Calling Number and Name Delivery, each	25.00	0.00
Circular Hunt, each	0.00	50.00
<u>Direct Inward Dialing (DID) Numbers:</u>		
Single Number	1.00	10.50
Initial Block of 10 Numbers	4.00	110.00
Additional Block of 10 Numbers	4.00	18.00
Initial Block of 100 Numbers	25.00	140.00
Additional Block of 100 Numbers	25.00	50.00
Dynamic Channel Allocation, each	50.00	0.00
Enhanced Alternate Route, per route	75.00	200.00
Inform 911, each	125.00	200.00
Measured/Metered Rate Usage	NA	NA
Redirected Number, each	60.00	150.00
Two B-Channel Transfer, each	60.00	150.00
<u>Unlimited Local Usage, each</u>		
Month-to-Month	300.00	0.00
12 Months	300.00	0.00
24 Months	280.00	0.00
36 Months	260.00	0.00
48 Months	240.00	0.00
60 Months	220.00	0.00

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Maximum Rates. Each rate and charge specified below applies per each Primary Rate Interface or Port, except as otherwise noted.

<u>Optional Features</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Backup D-Channel, each channel	0.00	\$ 400.00
Calling Number and Name Delivery, each	50.00	0.00
Circular Hunt, each	0.00	100.00
<u>Direct Inward Dialing (DID) Numbers:</u>		
Single Number	2.00	21.00
Initial Block of 10 Numbers	8.00	220.00
Additional Block of 10 Numbers	8.00	36.00
Initial Block of 100 Numbers	50.00	280.00
Additional Block of 100 Numbers	50.00	100.00
Dynamic Channel Allocation, each	100.00	0.00
Enhanced Alternate Route, per route	150.00	400.00
Inform 911, each	250.00	400.00
Measured/Metered Rate Usage	NA	NA
Redirected Number, each	120.00	300.00
Two B-Channel Transfer, each	120.00	300.00
<u>Unlimited Local Usage, each</u>		
Month-to-Month	600.00	0.00
12 Months	600.00	0.00
24 Months	560.00	0.00
36 Months	520.00	0.00
48 Months	480.00	0.00
60 Months	440.00	0.00

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Current Rates	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	(C)
<u>Inbound Interface, each</u>			
Month-to-Month	\$ 680.00	\$ 850.00	
12 Months	580.00	700.00	
24 Months	550.00	500.00	
36 Months	520.00	0.00	
48 Months	490.00	0.00	
60 Months	460.00	0.00	
<u>Inbound Port, each</u>			
Month-to-Month	560.00	850.00	
12 Months	460.00	700.00	
24 Months	430.00	500.00	
36 Months	400.00	0.00	
48 Months	370.00	0.00	
60 Months	340.00	0.00	(C)

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# ORIGINAL

SBC Telecom, Inc.  
Local Exchange Services Tariff

ACC Tariff No. 1  
Original Page 83.1

Maximum Rates	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
<u>Inbound Interface, each</u>		
Month-to-Month	\$ 1,360.00	\$ 1,700.00
12 Months	1,160.00	1,400.00
24 Months	1,100.00	1,000.00
36 Months	1,040.00	0.00
48 Months	980.00	0.00
60 Months	920.00	0.00
<u>Inbound Port, each</u>		
Month-to-Month	1,020.00	1,700.00
12 Months	920.00	1,400.00
24 Months	860.00	1,000.00
36 Months	800.00	0.00
48 Months	740.00	0.00
60 Months	680.00	0.00

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# ORIGINAL

SBC Telecom, Inc.  
Local Exchange Services Tariff

ACC Tariff No. 1  
1<sup>st</sup> Revised Page 88

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(N)

PRIVATE LINE SERVICE

Private Line Service provides digital data non-switched point-to-point Service over fully dedicated lines at a fixed monthly rate. These circuits are dedicated to the Customer for the Customer's exclusive use twenty-four (24) hours per day.

9.1 Service Description

9.1.1 DS0 Service

DS0 Private Line (DS0) is a Channel for duplex four-wire transmission of synchronous serial data at a rate of 56 Kbps and 64 Kbps Clear Channel (CC). The actual bit rate is a function of the Channel interface selected by the Customer. The Channel provides a synchronous service with timing provided by the Company network. The Channel provides a synchronous service with timing provided through Company's facilities to the Customer in the received bit stream. DS0 Channels are provisioned, 1) between Customer designated Premises, 2) between a Customer designated Premises and a Company POP where DS1 Multiplexing is performed, and 3) as a Service-to-Service Through Connect Arrangement with another DS0 circuit. DS0 is not provided on a multi-point configuration and is not multiplexed at sub-rate speeds less than 56 Kbps. DS0 is also not offered with secondary Channel capability or any form of diversity, equipment protection, or loop / interoffice transport redundancy.

When a single DS0 is ordered to be terminated at a Customer's designated IXC's all-digital POP which requires a minimum digital interface level of 1.544 Mbps, the Company will provide the required interface to the IXC where facilities are available. For this connection, the Company will require the IXC to procure a minimum of a DS1-level Private Line entrance facility (or Channel termination) from its POP to the Company POP.

(N)

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9.1.2 DS1 Service

(N)

DS1 Private Line (DS1) is a Channel for the transmission of nominal 1.544 Mbps, isochronous serial data. The actual bit rate and framing format is a function of the Channel interface selected by the Customer. DS1 channels are provisioned, 1) between Customer designated Premises, 2) between a Customer designated Premises and a Company POP (where DS1 Multiplexing is performed), 3) between a Customer designated Premises and an DS3 Private Line Multiplexer DS1 port (at a Company POP where DS3 Multiplexing is performed), and 4) as a Service-to-Service Through Connect Arrangement with another DS1 circuit. Fractional DS1 Private Line is not available.

When a single DS1 is ordered to be terminated at a Customer's designated IXC's all-digital POP which requires a minimum digital interface level of 44.736 Mbps, the Company will provide the required interface to the IXC where facilities are available. For this connection, the Company will require the IXC to procure a minimum of a DS3-level Private Line entrance facility (or Channel termination) from its POP to the Company POP.

9.1.3 DS3 Service

DS3 Private Line (DS3) is a Channel for the transmission of nominal 44.736 Mbps, isochronous serial data. DS3 circuits are provisioned, 1) between Customer designated Premises, 2) between a Customer designated Premises and a Company POP (where DS3 Multiplexing is performed), 3) between a Customer designated Premises, and 4) as a Service-to-Service Through Connect Arrangement with another DS3 circuit.

When Customers order DS3, they will receive an electrical signal with a transmission speed of 44.736 Mbps per Channel.

9.1.4 Optical Service

Optical services (OC-3 and OC-12) will be provided on an individual case basis.

(N)

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9.2 Service Element Description

(N)

9.2.1 Channel Termination

The Channel Termination (CT) provides the communications path between a Customer designated Premises and the Company POP, known as the serving wire center for that Premises. The CT also serves to terminate Private Line at collocation cages (if applicable), either within or outside of the Company's POP. The CT also provides for the communications path within a building which connects a Customer's facility with a Customer designated Premises without routing through the Company POP. Included as part of the CT is a standard Channel interface arrangement which defined the technical characteristics associated with the type of facilities to which the Private Line is to be connected at the point of termination (POT) and the type of signaling capability, if any. The signaling capability itself is provided as an optional feature depending on the type of Private Line offered. One CT charge applies per Customer designated Premises at which the Channel is terminated. The CT carries a monthly Recurring Charge and a one-time Non-Recurring Charge at the time of installation. This charge will apply even if the Customer designated Premises and the serving wire center (Company POP) are both located in the same location.

9.2.2 Interoffice Mileage

Interoffice Mileage (IOM) provides for the transmission facilities between the Company POPs (serving wire centers) associated with two Customer designated Premises. An IOM fixed mileage charge provides for the electronic equipment required to terminate an interoffice Channel in the Company POP to another Company POP or designated remote terminal location. Only one monthly fixed mileage charge per circuit will apply. A "per mile" charge provides for the electronic equipment and fiber optic cable necessary to provide the interoffice transport. The per mile rate is multiplied by the number of airline miles that make up the interoffice portion of the circuit. There is no one-time Non-Recurring Charge for IOM. IOM is measured as mileage calculated on the airline distance between the locations involved (e.g., the Company POP and Remote Terminal, or a Company POP and an associated ILEC serving wire center, or hubbing office associated with two Customer locations, or two ILEC wire centers via a Company POP).

(N)

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9.3 Optional Features

(N)

9.3.1 Multiplexing

Multiplexing from DS1 to DS0 (digital only) that provides an arrangement that converts a 1.544 Mbps channel into twenty-four 64Kbps channels utilizing digital time division multiplexing. No voice grade DS0 ports are available (as typically deployed via D4 channel banks). DS1 Multiplexing has a fixed monthly rate for a System Arrangement that includes all twenty-four digital DS0 ports. TPP pricing is available for this feature.

9.3.2 Clear Channel Capability

An option that provides the Customer with an increase in usable bandwidth from 1.344 Mbps to 1.536 Mbps of an unconstrained data stream across the network. CCC is provided only on 1.544 Mbps and requires the Customer signal at the Channel interface to conform to Bipolar with Eight Zero Substitution (B8ZS) line code format as described in the appropriate technical reference for DS1 Private Line. All CPE must be compatible with this method of providing the unconstrained signal. CCC has a fixed monthly charge for the feature. No Non-Recurring Charge applies at the time of the initial order for the DS1. However, a service modification charge will apply if CCC is added or deleted from an existing DS1. Term pricing is not available for this feature.

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9.3.3 Extended Super Frame Format (ESF):

ESF passes a Customer provided framing format for 1.544 Mbps DS1 Private Line. ESF extends the Customer's 1.544 Mbps framing structure from 12 to 24 frames and divides the 8 Kbps 193<sup>rd</sup> bit position pattern into three distinct functions which are; 1) 2 Kbps for frame synchronization, 2) 2 Kbps for cyclic redundancy checking, and 3) 4 Kbps for primarily to send performance monitoring information over the "Facilities Data Link". ESF has a fixed monthly charge for the feature. No Non-Recurring Charge applies at the time of the initial order for the DS1. However, a service modification charge will apply if ESF is added or deleted from an existing DS1. Term pricing is not available for this feature.

(N)

9.3.4 Service to Service Through Connect Arrangement

The Service-To-Service Through Connect Arrangement provides for an interconnection of like services with the same interface and speed (e.g., DS1 to DS1 circuits) in a Company POP. The through connection is provided in conjunction with all Private Line services stated within this Tariff. The Customer is responsible for all billing associated with the interconnection.

9.3.5 Port/Port Modification

(A) DS1 Port Modification

A charge applied when an existing DS1 port is reconfigured with other ports, resulting in removal of the port and the substituting of other port(s) in its place. If additional ports are being ordered for an existing circuit, this rate element does not apply.

(B) DS3 Port Modification

A charge applied when an existing DS3 port is reconfigured with other ports, resulting in removal of the port and substitution of other port(s) in its place. If additional ports are being ordered for an existing circuit, this rate element does not apply.

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9.4 Moves and Rearrangements

9.4.1 Service Facility Move (SFM)

(N)

A SFM is a Customer-initiated move of one end of a Company central office (POP) distribution link (e.g., jumper cable, DSX patch cable, etc.) from one facility to another existing facility (of the same or higher transmission speed). All activity associated with the SFM must occur within a single Company POP. Rates for SFMs are one-time, Non-Recurring Charges.

In order to be considered an SFM, all associated order activity (disconnects and new connects) must occur as part of the same order and the facility to which service is being moved must exist and have sufficient capacity to accept the moved service. *NOTE: AN SFM DOES NOT INCLUDE A CUSTOMER INITIATED MOVE OF A CUSTOMER PREMISES AND DOES NOT INCLUDE A MOVE OF POINT OF TERMINATION WITHIN THE SAME CUSTOMER PREMISES.* An SFM is a move within the same central office; however, that may result in the change of one end point (e.g., customer premises location) of the circuit involved provided the following conditions are met (1 and 2 or only 3 below):

(N)

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Effective Date: December 1, 2004

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San Antonio, Texas 78215

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- (1) The change of Customer Premises can only occur on the end of the circuit which has the Connecting Facility Arrangement (CFA);

and

- (2) The Customer Premises locations involved in the change belongs to the same customer;

or

- (3) The Customer Premises locations involved in the change belongs to two different Customers, but the Customer requesting the SFM has previously coordinated the activity such that all activity (disconnects and new connects) will occur simultaneously. If this coordination has not been accomplished beforehand, then the Company will proceed with the disconnect/new connect orders as non-related and new installation charges will apply for Services being relocated.

Private Line SFMs may be performed at the following like-speed and interface service levels; these include:

DS0 to DS0

DS1 to DS1

DS3 to DS3

#### 9.4.2 Point of Termination Move

Any move of the point of termination within the same Customer Premises involving an existing Private Line circuit being moved to a new location within the same Customer Premises, may be provided, at the Customer's request, on a time sensitive charge basis. No change in billing period is required.

Issued Date: November 1, 2004

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9.4.3 Customer Premises Move

(N)

A move of existing service may be provided at the Customer's request. The Customer will be billed five percent (5%) of the normal Private Line termination charge. Following the payment of applicable termination charges, the Customer will be responsible for any Non-Recurring Charges associated with the reconnection of the service (e.g., Private Line CT Installation Charge).

In the event a change involves a physical move of the point of termination at the Customer's Premises or a move of the Customer's Premises, a "Move" charge will apply. The Customer is liable for any installation or Non-Recurring Charges applicable with the installation of a new service. These charges are also applicable even if the Customer signed a term contract and received a full or partial waiver of installation charges with the original installation of service. If the move of the Customer's Premises is as a result of an SFM, stated earlier, and the facility to the new Premises is existing, then termination charges will not apply. No Non-Recurring Charges will apply for that end of the Channel or circuit except the applicable SFM charge.

One end of a Private Line circuit (e.g., the Customer Premises) may be moved without termination liability provided the following circumstances exist:

1. Customer maintains the same level and commitment of service (e.g., quantity of like-speed and interface Private Line circuits and billing period length.); and
2. All equipment and transport facilities exist at the new location.

Charges for this one-ended move shall be on a time sensitive basis.

(N)

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9.5 Miscellaneous Charges

(N)

9.5.1 Additional Engineering

Additional Engineering will be provided by the Company at the request of the customer only when:

1. A Customer requests additional technical information after the Company has already provided the technical information normally included on the Design Layout Report (DLR); or
2. The Company engineers a Customer's request for a customized service that is not considered by the Company to be a standard offering.

9.5.2 Overtime Installation

Overtime installation is that part of the Company installation effort that takes place outside of normally scheduled working hours.

9.5.3 Stand-by Time

Stand by time includes all time in excess of one-half (1/2) hour during which Company personnel stand by while the Customer or third party makes installation acceptance tests or performs cooperative tests with a Customer to verify facility repair on a given service.

9.5.4 Testing Time

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies, is that testing which is in addition to the normal effort required to test, maintain or repair facilities provided solely by the Company.

(N)

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San Antonio, Texas 78215

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9.5.5 Maintenance of Service

(N)

When a Customer reports a trouble to the Company for clearance and no trouble is found in the Company's facilities, the Customer shall be responsible for payment of a Maintenance of Service Charge for the period of time when Company personnel are dispatched to the Customer's premises. No charge will be applied if Company personnel fail to find trouble in Company facilities. The Customer shall be responsible for payment of a Maintenance of Service Charge when the Company dispatches personnel to the Customer's premises, and the trouble is in equipment or communications systems provided by other than the Company. The Maintenance of Service Charge shall include all technicians dispatched, including technicians dispatched to other locations, for purposes of testing with technicians dispatched to the Customer's premises.

Maintenance of Service Charges apply on a first and additional basis for each half hour or fraction thereof. If more than one technician is dispatched in conjunction with the same trouble report, the total time for all technicians dispatched will be aggregated prior to the distribution of time between the "First Half Hour or Fraction" and "Each Additional Half Hour or Fraction" rate categories. A call-out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to Overtime and/or Premium Time. No credit allowance will be applicable for the interruption involved if the Maintenance of Service Charge applies.

(N)

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9.6 Rates and Charges

The rates depicted below are for month-to month or a one-year term as well as thirty six-month or sixty month terms.

(N)

9.6.1 Channel Termination (DS0)

(A) DS0 (56Kbps) Rate Elements & DS0 (64Kbps) Rate Elements  
per Circuit, per customer premises

<u>Channel Termination</u>	<u>Monthly Rate</u>	<u>Non-Recurring Rate</u>
Month-to-Month	ICB	ICB
36 Months	ICB	ICB
60 Months	ICB	0

(B) Interoffice Mileage

1. Mileage, per Circuit

Fixed

Month-to-Month	ICB
36 Months	ICB
60 Months	ICB

2. Per Mile

Month-to-Month	ICB
36 Months	ICB
60 Months	ICB

(C) Extended Transport

Month-to-Month	ICB	ICB
36 Months	ICB	ICB
60 Months	ICB	ICB

(D) Extended Mileage

Month-to-Month	ICB
36 Months	ICB
60 Months	ICB

(N)

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San Antonio, Texas 78215

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	<u>Monthly Rate</u>	<u>Non-Recurring Rate</u>	(N)
(E) Service-to-Service Through Connect Arrangement			
Month-to-Month		ICB	
36 Months		ICB	
60 Months		ICB	
(F) Moves			
1. Service Facility Move			
Month-to-Month		ICB	
36 Months		ICB	
60 Months		ICB	
Moves of Point of Termination			
Initial Increment			
Month-to-Month		ICB	
36 Months		ICB	
60 Months		ICB	
	Additional Increment		
Month-to-Month		ICB	
36 Months		ICB	
60 Months		ICB	
(G) Moving Customer Premises			
Provisions as specified in Section 9.4.3 preceding apply.			(N)

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9.6.2 DS1 Rate Elements  
per Circuit, per customer premises

(A) Channel Termination

	<u>Monthly Rate</u>	<u>Non-Recurring Rate</u>
Month-to-Month	ICB	ICB
36 Months	ICB	ICB
60 Months	ICB	0

(B) Interoffice Mileage

1. Mileage, per Circuit

Fixed

	<u>Monthly Rate</u>
Month-to-Month	ICB
36 Months	ICB
60 Months	ICB

2. Per Mile

	<u>Monthly Rate</u>
Month-to-Month	ICB
36 Months	ICB
60 Months	ICB

(C) Extended Transport

	<u>Monthly Rate</u>	<u>Non-Recurring Rate</u>
Month-to-Month	ICB	ICB
36 Months	ICB	ICB
60 Months	ICB	ICB

(D) Extended Mileage

	<u>Monthly Rate</u>
Month-to-Month	ICB
36 Months	ICB
60 Months	ICB

(N)

(N)

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San Antonio, Texas 78215

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		<u>Monthly Rate</u>	<u>Non-Recurring Rate</u>	(N)
(E)	Optional Features			
	1. CO Multiplexing (DS1 to DS0)			
	Month-to-Month	ICB	ICB	
	36 Months	ICB	ICB	
	60 Months	ICB	0	
2. Clear Channel Capability				
	Month-to-Month		0	
	36 Months		0	
	60 Months		0	
	3. Extended Super Frame Format (ESF)			
	Month-to-Month		0	
	36 Months		0	
	60 Months		0	
	4. Service-to-Service Through Connect Arrangement			
	Month-to-Month		IBC	
	36 Months		ICB	
	60 Months		ICB	
(F)	Moves			
	1. Service Facility Move			
	Month-to-Month		ICB	
	36 Months		ICB	
	60 Months		ICB	
	2. Moves of Point of Termination Initial Increment			
	Month-to-Month		ICB	
	36 Months		ICB	
	60 Months		ICB	
	Additional Increment			
	Month-to-Month		ICB	
	36 Months		ICB	
	60 Months		ICB	
(G)	Moving Customer Premises			
	Provisions as specified in Section 9.4.3 preceding apply.			(N)

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	<u>Monthly Rate</u>	<u>Non-Recurring Rate</u>	(N)
9.6.3 DS3 Rate Elements per Circuit, per customer premises			
(A) <u>Channel Termination</u>			
Month-to-Month	ICB	ICB	
36 Months	ICB	ICB	
60 Months	ICB	0	
(B) Interoffice Mileage			
1. <u>Mileage, per Circuit</u>			
<u>Fixed</u>			
Month-to-Month	ICB		
36 Months	ICB		
60 Months	ICB		
2. <u>Per Mile</u>			
Month-to-Month	ICB		
36 Months	ICB		
60 Months	ICB		
(C) Extended Transport			
Month-to-Month	ICB	ICB	
36 Months	ICB	ICB	
60 Months	ICB	ICB	
Extended Mileage			
Month-to-Month	ICB		
36 Months	ICB		
60 Months	ICB		(N)

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San Antonio, Texas 78215

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		<u>Monthly Rate</u>	<u>Non-Recurring Rate</u>	(N)
(E)	Optional Features			
1.	CO Multiplexing (DS3 to DS1)			
	Month-to-Month	ICB	ICB	
	36 Months	ICB	ICB	
	60 Months	ICB	0	
2.	Service-to-Service Through Connect Arrangement			
	Month-to-Month		ICB	
	36 Months		ICB	
	60 Months		ICB	
(F)	Moves			
	1. Service Facility Move			
	Month-to-Month		ICB	
	36 Months		ICB	
	60 Months		ICB	
	2. Moves of Point of Termination			
	Initial Increment			
	Month-to-Month		ICB	
	36 Months		ICB	
	60 Months		ICB	
	Additional Increment			
	Month-to-Month		ICB	
	36 Months		ICB	
	60 Months		ICB	
(G)	Moving Customer Premises			
	Provisions as specified in Section 9.4.3 preceding apply.			(N)

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9.7 Order Processing Charges

Current Rate

Order Charge	\$50.00
Design Change Charge	60.00
Service Date Change Charge	65.00
Expedited Order Charge	75.00
(Plus Miscellaneous Labor Charges)	
Order Cancellation Charge	75.00
(Plus Miscellaneous Labor Charges)	

Custom Pricing Plan - Individual Case Basis (ICB)  
(Customers who purchase multiple circuits may be eligible for additional discounts). Pricing will be done on an Individual Case Basis (ICB).

9.8 Miscellaneous Charges

First Half Hour  
Or Fraction

Each Add'l Hour  
Or Fraction

9.8.1	Additional Engineering		
	- Basic Time	\$200.00	\$120.00
	- Overtime	200.00	120.00
9.8.2	Installation/Maintenance		
	- Overtime	225.00	120.00
	- Premium Time	300.00	160.00
9.8.3	Stand By		
	- Basic Time	150.00	80.00
	- Overtime	225.00	120.00
	- Premium Time	300.00	160.00
9.8.4	Testing and Maintenance with Other Telephone Companies or Other Labor		
	- Basic Time	150.00	80.00
	- Overtime	225.00	120.00
	- Premium Time	300.00	160.00
9.8.5	Maintenance of Service		
	- Basic Time	150.00	80.00
	- Overtime	225.00	120.00
	- Premium Time	300.00	160.00

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(N)

(N)

9.7 Order Processing Charges Maximum Rate

Order Charge	\$100.00
Design Change Charge	120.00
Service Date Change Charge	130.00
Expedited Order Charge	150.00
(Plus Miscellaneous Labor Charges)	
Order Cancellation Charge	150.00
(Plus Miscellaneous Labor Charges)	

Custom Pricing Plan - Individual Case Basis (ICB)  
(Customers who purchase multiple circuits may be eligible for additional discounts). Pricing will be done on an Individual Case Basis (ICB).

9.8 Miscellaneous Charges

		First Half Hour Or Fraction	Each Add'l Hour Or Fraction
9.8.1	Additional Engineering		
	- Basic Time	\$400.00	\$240.00
	- Overtime	400.00	240.00
9.8.2	Installation/Maintenance		
	- Overtime	450.00	240.00
	- Premium Time	600.00	320.00
9.8.3	Stand By		
	- Basic Time	300.00	160.00
	- Overtime	450.00	240.00
	- Premium Time	600.00	320.00
9.8.4	Testing and Maintenance with Other Telephone Companies or Other Labor		
	- Basic Time	300.00	160.00
	- Overtime	450.00	240.00
	- Premium Time	600.00	320.00
9.8.5	Maintenance of Service		
	- Basic Time	300.00	160.00
	- Overtime	450.00	240.00
	- Premium Time	600.00	320.00

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SBC Telecom, Inc.  
Local Exchange Services Tariff

ACC Tariff No. 1  
2<sup>nd</sup> Revised Page 115

(Reserved For Future Use)

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10. PROMOTIONAL OFFERINGS

All Promotions are subject to availability of Service at the requested location; do not include CPE; are not assignable or transferable by the Customer; apply only so long as Company provides the subject service; and are not valid with any other promotion, unless otherwise specified. In addition, in the event that Customer terminates a Service before the expiration of the contract term for that Service, all charges waived hereunder shall be immediately due and payable to Company.

10.1 Promotion A

Eligibility: Residential and business customers who have five or less local access lines.

Benefit: Waive installation charges for both the access line (main and all additional lines) and all vertical services ordered on those lines at the time of the new connect order.

Conditions:

- Customers must have working service with another local exchange provider prior to coming to SBCT and must move working service to SBCT.
- Customers who are suspended or disconnected do not qualify.
- Does not apply to change orders or record orders.
- Customers must live in areas that SBCT provides service based on SBCT facilities only, not available to resell provisioned customers.
- Customers who only have wireless service do not qualify.
- This promo is available to customers only one time in a 12-month period of time.

Promotion commences on October 1, 2004 and ends on December 31, 2004.

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10.2 Promotion B:

Eligibility: Residential and business customers who have five or less local access lines.

Benefit: \$15 credit on the customer's second bill for a customer who qualifies for Promotion A, and who also chooses to get a new phone number provided by SBCT. Available for each line that qualifies.

Conditions:

- Must qualify for promotion A.
- Customers must have working service with another local exchange provider prior to coming to SBCT and must move working service to SBCT.
- Customers who are suspended or disconnected do not qualify.
- Customers who have only wireless service do not qualify.
- Minimum period of time to keep service to qualify is two months, i.e., if the customer leaves before their second bill, they do not get the \$15.00 credit.

Promotion commences on October 1, 2004 and ends on December 31, 2004.

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SECTION 11 – PACKET DATA SERVICES

11.1 – General Terms

11.1.1 Standard SBC PremierSERV<sup>SM</sup> ATM/Frame Relay Service Level Agreement (SLA)

The Standard SBC PremierSERV<sup>SM</sup> ATM/Frame Relay SLA applies to Customers who purchase SBC PremierSERV<sup>SM</sup> Asynchronous Transfer Mode (ATM) offered in Section 11.5 or SBC PremierSERV<sup>SM</sup> Frame Relay Service offered in Section 11.6 of this tariff. When the Customer purchases SBC PremierSERV<sup>SM</sup> ATM or Frame Relay Service, Customer accepts the Standard SBC PremierSERV<sup>SM</sup> ATM/Frame Relay SLA for those new SBC PremierSERV<sup>SM</sup> ATM or Frame Relay Service elements and any existing ATM or Frame Relay Service elements provided on the same network as those new SBC PremierSERV<sup>SM</sup> ATM or Frame Relay Service elements. The Standard SBC PremierSERV<sup>SM</sup> ATM/Frame Relay SLA is available at no additional cost to the Customer. The total amount of the Service credit the Customer receives for any Port or PVC/ VPC/VCC for any month shall not exceed 100% of the monthly recurring charge associated with the Port or PVC/VPC/VCC. The Standard SBC PremierSERV<sup>SM</sup> ATM/Frame Relay SLA will apply until Service is disconnected.

(A) Frame/Cell Delivery Ratio

For SBC PremierSERV<sup>SM</sup> ATM and Frame Relay Services provided to the Customer, Company is committed to maintaining data throughput across the Company-provided, Customer-specific network at a Frame/Cell Delivery Ratio of 99.99% per PVC/VPC/ VCC from ingress switch port to egress switch port during each calendar month, under normal conditions.

1. Frame/Cell Delivery Ratio is calculated as the average percentage of Customer-specific Frames/Cells offered to the network that successfully egress the network (ingress switch port to egress switch port) within the Committed Information Rate (CIR) for SBC PremierSERV<sup>SM</sup> Frame Relay or within the Sustained Information Rate (SIR) for SBC PremierSERV<sup>SM</sup> ATM, and within a calendar month. The calculation for Frame/Cell Delivery Ratio for a given calendar month shall be as follows:

Frame/Cell	=	<u>Total Customer-specific Frames/Cells that successfully egress the network</u>
Delivery Ratio		Total number of Customer-specific Frames/Cells offered to the network

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The following will be excluded from any determination of Frame/Cell Delivery Ratio:

- Force majeure;
- Data lost during the Company's scheduled maintenance window;
- Data exceeding the subscribed Committed Information Rate (CIR) for SBC PremierSERV<sup>SM</sup> Frame Relay or Sustained Information Rate (SIR) for SBC PremierSERV<sup>SM</sup> ATM;
- Failures due to facilities or equipment provided by another party or the Customer;
- Failures due to unauthorized use of Service or inaccurate network specifications requested by the Customer;
- Failures due to negligence or willful misconduct by the Customer;
- SBC PremierSERV<sup>SM</sup> UBR VPC/VCCs;
- SBC PremierSERV<sup>SM</sup> ATM Host-Link;
- Access failures;
- PVC/VPC/VCCs that transmit data across oversubscribed ingress or egress ports, which includes data not marked "discard eligible" and instances where the cell loss priority equals one (1).

- (B) The Customer is responsible for notifying the Company when the Customer-specific Frame/Cell Delivery Ratio average falls below 99.99% for a PVC/ VPC/VCC within the calendar month. The Customer must request a service credit within forty-five (45) calendar days after the end of the calendar month in which the failure occurred.

Upon verification by the Company that the actual Customer-specific Frame/ Cell Delivery Ratio for a PVC/VPC/VCC was below 99.99%, the Company has thirty (30) calendar days to correct the problem. If after thirty (30) calendar days the Frame/Cell Delivery Ratio is still below 99.99%, the Customer will be entitled to a service credit equal to:

- 50% of the monthly recurring charges for all affected Ports and/or PVC/ VPC/VCCs for the subsequent month in which the Customer-specific Frame/Cell Delivery Ratio average was below 99.99%.

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11.1.2 Time to Repair

For SBC PremierSERV<sup>SM</sup> ATM and Frame Relay Services provided to the Customer, the Company is committed to maintaining a 4-hour maximum repair time per PVC/VPC/ VCC, Port or Port and Access outage in all regions (or an 8-hour maximum repair time if a technician is required to be dispatched). This includes the Access and equipment when provided by the Company. This applies only to those troubles reported by the Customer to the Data Service Center (DSC).

- (A) Elapsed time begins when the trouble call is received by the Data Service Center (DSC) and ends when the service is restored to normal operating performance.

The following shall be excluded from any determination of Time To Repair:

- Force majeure;
- Data lost during the Company's scheduled maintenance window;
- Failures due to facilities or equipment provided by another party or the Customer;
- Network Interface Device failures;
- Customer Equipment failures;
- Customer "no access" time as defined below:
  - Customer not available;
  - Coordinated Vendor meeting;
  - Abeyance on Customer request;
  - After hours testing because no Customer daytime release; or
  - Tickets referred to another party.

- (B) The Customer is responsible for notifying the Company of any outages that exceed the 4 or 8 hour maximum as described above. The Customer must request a service credit within forty-five (45) calendar days after the failure(s) occurred.

Upon verification by the Company that the actual repair time for any PVC/ VPC/VCC, Port or Port and Access exceeded the 4 or 8 hour maximum described above, the Customer will be entitled to a service credit equal to:

- 50% of the monthly recurring charges for all affected Ports and/or PVC/ VPC/VCCs for month in which the outages occurred.

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11.1.3 Time to Provision

For SBC PremierSERV<sup>SM</sup> ATM and Frame Relay Services provided to the Customer, the Company is committed to completing all service orders by the due date shown on the Firm Order Confirmation (FOC). In the event that the Customer requests a due date different from one shown on original order, a new FOC is issued and replaces the original FOC. Time to Provision includes Access and equipment when provided by the Company.

- (A) The following shall be excluded from any determination of Time to Provision:
- Force majeure;
  - Inability by the Company to test because of no-access by the Customer;
  - Customer testing when Customer Equipment is not installed and the Customer overall tests are not completed at due date;
  - Due dates missed or rescheduled at the Customer's request;
  - Inability by the Company to test or complete the order because of failures or not-ready conditions due to facilities or equipment provided by another party or the Customer.
- (B) The Customer is responsible for notifying the Company of any missed due dates. The Customer must request a Service credit within forty-five (45) calendar days after the missed due date occurred.

Upon verification by the Company that the due date was missed, the Customer will be provided a service credit equal to:

- 100% of the monthly recurring charges for one month of Service for each Port and/or PVC/VPC/VCC in which the FOC due date was missed.

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11.1.4 Latency

For SBC PremierSERV<sup>SM</sup> ATM and Frame Relay Services provided to the Customer, the Company is committed to maintaining Frame/Cell delay across the Company-provided Customer-specific network according to the parameters below:

- On average, less than or equal to 100 milliseconds roundtrip per PVC for all SBC PremierSERV<sup>SM</sup> Frame Relay Service including FRATM/VPC/VCC's; (C)
- On average, less than or equal to 100 milliseconds roundtrip per VPC/VCC for SBC PremierSERV<sup>SM</sup> ATM Service with CBR, VBR-nrt and VBR-rt Quality of Service; VPC/VCCs (C)
- (C)
- (D)

Latency is measured from ingress switch port to egress switch port during each calendar month.

- (A) Latency is calculated as the amount of time, in milliseconds, it takes for a Frame/Cell to travel roundtrip across a PVC/VPC/VCC. If the Customer has a FRATM network, the parameters for SBC PremierSERV<sup>SM</sup> Frame Relay Service will be applied.

The following shall be excluded from any determination of Latency:

- Force majeure;
- Data exceeding the subscribed Committed Information Rate (CIR) for SBC PremierSERV<sup>SM</sup> Frame Relay or Sustained Information Rate (SIR) for SBC PremierSERV<sup>SM</sup> ATM;
- Failures due to facilities or equipment provided by another party or the Customer;
- Failures due to unauthorized use of Service or inaccurate network specifications requested by the Customer;
- Failures due to negligence or willful misconduct by the Customer;
- SBC PremierSERV<sup>SM</sup> UBR VPC/VCCs;
- SBC PremierSERV<sup>SM</sup> ATM Host-Link;
- Access failures;
- PVCs that transmit data across oversubscribed ingress or egress ports, which includes data not marked "discard eligible" and instances where the cell loss priority equals one (1).

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- (B) The Customer is responsible for notifying the Company when their average Customer-specific Frame/Cell delay falls below the committed level. The Customer must request a Service credit within forty-five (45) calendar days of the end of the calendar month when the excessive delay occurred.

Upon verification by the Company that the Customer-specific Frame/Cell delay did not meet the committed level, the Company has thirty (30) calendar days to correct the problem. If after thirty (30) calendar days the Frame/Cell delay is still greater than the committed level, the Customer will be entitled to a service credit equal to:

- 50% of the monthly recurring charges for all affected Ports and/or PVCs/ VPC/VCCs for the subsequent month in which the Customer-specific Frame/Cell delay was below the committed level.

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11.1.5 Network Availability

For SBC PremierSERV<sup>SM</sup> ATM and Frame Relay Services provided to the Customer, the Company is committed to maintaining an average Network Availability of 99.99% each calendar month per network and within a LATA. Network Availability is based on components purchased from company

(C)

- If customer's entire network consists of Port and Access provided by company at all customer locations, then Network Availability is based on PVC/VPC/VCC, measured from Network Interface.
- If customer purchased port only from company, then Network availability is based on PVC/VPC/VCCs measured from ingress switch port to egress switch port.

(N)

(N)

- (A) The calculation for the average Network Availability for a given calendar month shall be as follows:

$$\text{Network \% Availability} = 1 - \left[ \frac{\text{Total minutes of PVC/VPC/VCC network outage time per month}}{\text{Total \# of PVC/VPC/VCCs} \times 24 \text{ hours} \times \text{days per month} \times 60 \text{ minutes}} \right] \times 100$$

The following shall be excluded from any "network outage time":

- Force majeure;
- Data lost during the Company's scheduled maintenance window;
- Failures due to facilities or equipment provided by another party or the Customer;
- Failures due to unauthorized use of Service or inaccurate network specifications requested by the Customer;
- Failures due to negligence or willful misconduct by the Customer;
- Customer "no access" time as defined below:
  - Customer not available;
  - Coordinated Vendor meeting;
  - Abeyance on Customer request;
  - After hours testing because no Customer daytime release; or
  - Tickets referred to another party;
- Access failures (if Access not provided by Company)

(C)

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- (B) The Customer is responsible for notifying the Company when their average Customer-specific Network Availability falls below 99.99%. The Customer must request a Service credit within forty-five (45) calendar days of the end of the calendar month when the Network Availability was not met.

Upon verification by the Company that the Customer-specific average Network Availability did not meet 99.99% within a LATA, the Customer will be entitled to a service credit equal to: (D)

-- 10% of the monthly recurring charges for all affected Ports and/or PVC/ VPC/VCCs for month in which Network Availability failure occurred. (D)

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11.2 Premium SBC PremierSERV<sup>SM</sup> ATM/Frame Relay Service Level Agreement (SLA)

The Premium SBC PremierSERV<sup>SM</sup> ATM/Frame Relay SLA applies to Customers who purchase SBC PremierSERV<sup>SM</sup> Asynchronous Transfer Mode (ATM) Service or SBC PremierSERV<sup>SM</sup> Frame Relay Service. The Premium SBC PremierSERV<sup>SM</sup> Frame Relay/ATM SLA is available to Customers who wish to monitor their Customer-specific portion of the Company-provided network. It provides an end-to-end guarantee, covering Network Interface to Network Interface and includes the Access.

When the Customer purchases SBC PremierSERV<sup>SM</sup> ATM or Frame Relay Service under the Sections described above, the Premium SBC PremierSERV<sup>SM</sup> ATM/Frame Relay SLA is an option for those new SBC PremierSERV<sup>SM</sup> ATM or Frame Relay Service elements and any existing SBC PremierSERV<sup>SM</sup> ATM or Frame Relay Service elements provided on the same network as those new SBC PremierSERV<sup>SM</sup> ATM or Frame Relay Service elements.

To receive the Premium SBC PremierSERV<sup>SM</sup> Frame Relay/ATM SLA at no additional cost, the Customer's entire network must have Port and Access provided by the Company at all Customer locations and the Customer must have Company approved validation tools and reporting protocol at all Customer locations; otherwise Standard SLA's apply.

The validation tools utilized for Premium SLA reporting must be Company pre-approved for use (AFU) and must adhere to FRF.13 (Frame Relay Forum). FRF.13 describes the measurement methodology for Latency, Data Delivery Ratio and Network Availability. Confirmation that the validation tools conform to the FRF.13 standard will be conducted through testing of the device by the Company at one of its qualified testing facilities.

The total amount of the Service credit the Customer receives for any Port or PVC for any month shall not exceed 100% of the monthly recurring charge associated with the Port or PVC/VPC/ VCCs. Once the Customer's TPP expires, the Premium SBC PremierSERV<sup>SM</sup> ATM/Frame Relay SLA will apply until Service or approved validation tool is disconnected.

11.2.1 Frame/Cell Delivery Ratio

For SBC PremierSERV<sup>SM</sup> ATM and Frame Relay Services provided to the Customer, the Company is committed to maintaining data throughput across the Company-provided, Customer-specific network at a Frame/Cell Delivery Ratio of 99.99% per PVC/VPC/VCC end to end during each calendar month, under normal conditions.

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- (A) Frame/Cell Delivery Ratio is calculated as the average percentage of Customer-specific Frames/Cells offered to the network that successfully egress the network (end to end) within the Committed Information Rate (CIR) for SBC PremierSERV<sup>SM</sup> Frame Relay or within the Sustained Information Rate (SIR) for ATM, and within a calendar month. The calculation for SBC PremierSERV<sup>SM</sup> Frame/Cell Delivery Ratio for a given calendar month shall be as follows:

$$\text{Frame/Cell Delivery Ratio} = \frac{\text{Total Customer-specific Frames/Cells that successfully egress the network}}{\text{Total number of Customer-specific Frames/Cells offered to the network}}$$

The following will be excluded from any determination of Frame/Cell Delivery Ratio:

- Force majeure;
- Data lost during the Company's scheduled maintenance window;
- Data exceeding the subscribed Committed Information Rate (CIR) for SBC PremierSERV<sup>SM</sup> Frame Relay or Sustained Information Rate (SIR) for SBC PremierSERV<sup>SM</sup> ATM;
- Failures due to facilities or equipment provided by another party or the Customer;
- Failures due to unauthorized use of Service or inaccurate network specifications requested by the Customer;
- Failures due to negligence or willful misconduct by the Customer;
- SBC PremierSERV<sup>SM</sup> UBR VPC/VCCs;
- PVC/VPC/VCCs that transmit data across oversubscribed ingress or egress ports, which includes data not marked "discard eligible" and instances where the cell loss priority equals one (1).

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- (B) The Customer is responsible for notifying the Company when the Customer-specific Frame/Cell Delivery Ratio average falls below 99.99% for a PVC/ VPC/VCC within the calendar month. The Customer must request a service credit within forty-five (45) calendar days after the end of the calendar month in which the failure occurred.

Upon verification by the Company that the actual Customer-specific Frame/ Cell Delivery Ratio for a PVC/VPC/VCC was below 99.99%, the Company has thirty (30) calendar days to correct the problem. If after thirty (30) calendar days the Frame/Cell Delivery Ratio is still below 99.99%, the Customer will be entitled to a service credit equal to:

- 50% of the monthly recurring charges for all affected Ports and/or PVC/ VPC/VCCs for the subsequent month in which the Customer-specific Frame/Cell Delivery Ratio was below 99.99%.

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11.2.2 Time to Repair

For SBC PremierSERV<sup>SM</sup> ATM and Frame Relay Services provided to the Customer, the Company is committed to maintaining a 4-hour maximum repair time per PVC/VPC/ VCC, Port or Port and Access outage in all regions (or an 8-hour maximum repair time if a technician is required to be dispatched). This includes the Access and equipment when provided by the Company. This applies only to those troubles reported by Customer to the Data Service Center (DSC).

- (A) Elapsed time begins when the trouble call is received by the Data Service Center (DSC) and ends when the service is restored to normal operating performance.

The following shall be excluded from any determination of Time To Repair:

- Force majeure;
- Data lost during the Company's scheduled maintenance window;
- Failures due to facilities or equipment provided by another party or the Customer;
- Network Interface Device failures;
- Customer Equipment failures
- Customer "no access" time as defined below:
  - Customer not available;
  - Coordinated Vendor meeting;
  - Abeyance on Customer request;
  - After hours testing because no Customer daytime release; or
  - Tickets referred to another party.

- (B) The Customer is responsible for notifying the Company of any outages that exceed the 4 or 8 hour maximum as described above. The Customer must request a service credit within forty-five (45) calendar days after the failure(s) occurred.

Upon verification by the Company that the actual repair time for any PVC/ VPC/VCC, Port or Port and Access exceeded the 4 or 8 hour maximum described above, the Customer will be entitled to a service credit equal to:

- 50% of the monthly recurring charges for all affected Ports and/or PVC/ VPC/VCCs for month in which the outages occurred.

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11.2.3 Time to Provision

For SBC PremierSERV<sup>SM</sup> ATM and Frame Relay Services provided to the Customer, the Company is committed to completing all service orders by the due date shown on the Firm Order Confirmation (FOC). In the event that the Customer requests a due date different from one shown on original order, a new FOC is issued and replaces the original FOC. Time to Provision includes Access and equipment when provided by the Company.

(A) The following shall be excluded from any determination of Time to Provision:

- Force majeure;
- Inability by the Company to test because of no-access by the Customer;
- Customer testing when Customer Equipment is not installed and the Customer overall tests are not completed at due date;
- Due dates missed or rescheduled at Customer's request;
- Inability by the Company to test or complete the order because of failures or not-ready conditions due to facilities or equipment provided by another party or the Customer.

(B) The Customer is responsible for notifying the Company of any missed due dates. The Customer must request a Service credit within forty-five (45) calendar days after the missed due date occurred.

Upon verification by the Company that the due date was missed, the Customer will be provided a service credit equal to:

- 100% of the monthly recurring charges for one month of Service for each Port and/or PVC/VPC/VCC in which the FOC due date was missed.

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11.2.4 Latency

For SBC PremierSERV<sup>SM</sup> ATM and Frame Relay Services provided to the Customer, the Company is committed to maintaining Frame/Cell delay across the Company-provided Customer-specific network according to the parameters below:

- On average, less than or equal to 100 milliseconds roundtrip per PVC for all SBC PremierSERV<sup>SM</sup> Frame Relay Service, including FRATM/VPC/VCC's; (C)
  - On average, less than or equal to 100 milliseconds roundtrip per VPC/VCC for SBC PremierSERV<sup>SM</sup> ATM Service with CBR, VBR-nrt and VBR-rt Quality of Service VPC/VCCs (C)
- (D)

The Company guarantees their Frame Relay Service Level Latency Agreements (SLAs) based on a reference packet size. The recommended Frame Relay octet (byte) count is 128 octets per frame. The setting is controlled by the Customer premises equipment (CPE).

- (A) Latency is calculated as the amount of time, in milliseconds, it takes for a Frame/Cell to travel roundtrip across a PVC/VPC/VCC. If the Customer has a FRATM network, the parameters for Frame Relay Service will be applied.

The following shall be excluded from any determination of Latency:

- Force majeure;
- Data exceeding the subscribed Committed Information Rate (CIR) for Frame Relay or Sustained Information Rate (SIR) for ATM;
- Failures due to facilities or equipment provided by another party or the Customer;
- Failures due to unauthorized use of Service or inaccurate network specifications requested by the Customer;
- Failures due to negligence or willful misconduct by the Customer;
- SBC PremierSERV<sup>SM</sup> UBR VPC/VCCs;
- PVCs that transmit data across oversubscribed ingress or egress ports, which includes data not marked "discard eligible" and instances where the cell loss priority equals one (1).
- Serialization/insertion delay, defined as the time required to collect bits at the router or switch and transfer to customer's local loop circuit, will be excluded from the Latency calculation per the following formula:

$$\begin{array}{l} \text{Roundtrip} \\ \text{Delay serialization} \\ \text{(in milliseconds)} \end{array} = 2 * \frac{[\text{frame size (in bytes)} * 8]}{[\text{UNI line speed (in Kbps)}]}$$

(N)  
|  
(N)

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(B) The Customer is responsible for notifying the Company when its average Customer-specific Frame/Cell delay falls below the committed level. The Customer must request a Service credit within forty-five (45) calendar days of the end of the calendar month when the excessive delay occurred.

Upon verification by the Company that the Customer-specific Frame/Cell delay did not meet the committed level, the Company has thirty (30) calendar days to correct the problem. If after thirty (30) calendar days the Frame/Cell delay is still greater than the committed level, the Customer will be entitled to a service credit equal to:

-- 50% of the monthly recurring charges for all affected Ports and/or PVCs/ VPC/VCCs for the subsequent month in which the Customer-specific Frame/Cell delay was below the committed level.

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11.2.5 Network Availability

For SBC PremierSERV<sup>SM</sup> ATM and Frame Relay Services provided to the Customer, the Company is committed to maintaining an average Network Availability of 99.99% each calendar month per network and within a LATA. Network Availability is measured based on components purchased from Company.

- If customer's entire network consists of Port and Access provided by company at all customer locations, then Network availability is based on PVC/VPC/VCC, measured from Network Interface to Network Interface
- If customer purchased port only from company, then Network availability is based on PVC/VPC/VCCs measured from ingress switch port to egress switch port.

(A) The calculation for the average Network Availability for a given calendar month shall be as follows:

$$\text{Network \% Availability} = 1 - \left[ \frac{\text{Total minutes of PVC/VPC/VCC network outage time per month} \times 100}{\text{Total \# of PVC/VPC/VCCs} \times 24 \text{ hours} \times \text{days per month} \times 60 \text{ minutes}} \right]$$

The following shall be excluded from any "network outage time":

- Force majeure;
- Data lost during the Company's scheduled maintenance window;
- Failures due to facilities or equipment provided by another party or the Customer;
- Failures due to unauthorized use of Service or inaccurate network specifications requested by the Customer;
- Failures due to negligence or willful misconduct by the Customer;
- Customer "no access" time as defined below:
  - Customer not available;
  - Coordinated Vendor meeting;
  - Abeyance on Customer request;
  - After hours testing because no Customer daytime release; or
  - Tickets referred to another party
  - Access failures (if Access is not provided by company)

(B) The Customer is responsible for notifying the Company when its average Customer-specific Network Availability falls below 99.99%. The Customer must request a Service credit within forty-five (45) calendar days of the end of the calendar month when the Network Availability was not met.

Upon verification by the Company that the Customer-specific average Network Availability did not meet 99.99%, the Customer will be entitled to a service credit equal to:

- 10% of the monthly recurring charges for all affected Ports and/or PVC/ VPC/VCCs for month in which Network Availability failure occurred.

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11.3 Application of Rates11.3.1 Rates

There are two (2) categories of rates and charges: Nonrecurring charges and monthly recurring charges.

11.3.2 Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for specific work activity (i.e., installation or change to an existing Service).

(A) Installation of Service

Nonrecurring charges apply to each Service installed. The applicable charges are specified within each Service rate section.

(B) Installation of Optional Features and Functions

Nonrecurring charges apply for the installation of optional features and functions. The charge applies whether the feature or function is installed with the initial establishment of Service or any time thereafter. The applicable charges are specified within each Service rate section.

(C) Service Order Charges

A Nonrecurring charge applies for receiving, recording and processing information in connection with a Customer request for SBC PremierSERV<sup>SM</sup> Frame Relay or ATM Service. One Service Order Charge is applicable per Customer request, per due date, per account. When multiple service orders are required for Company reasons, only one Service Order Charge applies. The Service Order Charge is specified within each applicable Service rate section.

(D) Record Order Charges

For SBC PremierSERV<sup>SM</sup> ATM Service and SBC PremierSERV<sup>SM</sup> Frame Relay Service, a Nonrecurring charge applies for receiving, recording and processing information in connection with Customer initiated changes to Customer's account information (i.e. change in Customer billing name or billing address). In these instances, a record order is issued. Once a record order is issued, the Customer may request additional changes to their account information without a subsequent record order being issued, provided the additional changes are requested during the same business day.

The Record Order Charge is \$14 per Record Order.

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(E) Service Order Change Charges

For SBC PremierSERV<sup>SM</sup> ATM Service and SBC PremierSERV<sup>SM</sup> Frame Relay Service, a Service Order Change Charge may apply when the Customer requests an addition to, change to, or rearrangement of Service prior to the service due date and the request requires engineering redesign. The Customer will be notified as to whether or not the Service Order Change Charge applies. (C)

The Service Order Change Charge is \$50 per service order. And must be requested at least three (3) business days prior to the Service Due Date. Requests to extend a Due Date will not incur a Service Order Change Charge but must be placed at least three (3) business days prior to the originally scheduled Service Due Date or the order will be completed on the originally scheduled Service Due Date. Requests to extend a Due Date will be limited to a maximum of 30 calendar days. If a Due Date more than thirty (30) calendar days beyond the originally scheduled Due Date is required, the Service Order will be cancelled and a new order for Service must be placed. (N)

(F) Expedite Order Charges

For SBC PremierSERV<sup>SM</sup> ATM Service and SBC PremierSERV<sup>SM</sup> Frame Relay Service, if the Customer desires that Service be provided on a due date earlier than the due date on the Firm Order Confirmation (FOC), the Customer may request the Service be provided on an expedited basis.

Additional costs may be required to meet the requested service date. If so, the Customer will be notified by the Company and will be provided an estimate of the additional charges involved.

If the Company determines that the Service can be provided on an expedited basis and the Customer accepts the new expedited date and additional costs, if applicable, an Expedite Order Charge will apply.

If the Company is subsequently unable to meet the agreed upon expedited Service date, no Expedite Order Charge will apply, unless the missed Service date was caused by the Customer.

Expedite Orders that are limited to PVC additions or Port Only installations, will be charged \$250 per service order. All other Expedite Order requests will be charged \$500 per service order.

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11.3.3 Monthly Recurring Charges

Monthly recurring charges are the rates applied each month for the Service being provided.

11.3.4 Minimum Period

The minimum periods for which services are provided and for which rates and charges apply are as follows:

- (A) Services are provided for a minimum of one (1) month, unless otherwise specified.
- (B) The minimum period for the SBC PremierSERV<sup>SM</sup> ATM Service is twelve (12) months, unless service is ordered under a Term Pricing Plan (TPP). The minimum period under a TPP is the initial term period (i.e., 12, 24, 36 or 60 months, as applicable). The minimum period for services out of term is one month.
- (C) The minimum period for the SBC PremierSERV<sup>SM</sup> Frame Relay Service is twelve (12) months, unless service is ordered under a Term Pricing Plan (TPP). The minimum period under a TPP is the initial term period (i.e., 12, 24, 36 or 60 months, as applicable). The minimum period for services out of term is one month.
- (D) When Service is discontinued prior to the expiration of the minimum period, charges are applicable whether the Service is used or not, as follows:
  - 1. When a Service with a one (1) month minimum period is discontinued prior to the expiration of the minimum period, a one (1) month charge will apply at the rate in effect at the time Service is discontinued.
  - 2. When a Service with a minimum period greater than one (1) month is discontinued prior to the expiration of the minimum period, the applicable charge will be 50% of the total monthly charges at the rate in effect at the time Service is discontinued, for the remainder of the minimum period.

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11.3.5 Term Pricing Plans (TPP)

- (A) For SBC PremierSERV<sup>SM</sup> ATM Service and SBC PremierSERV<sup>SM</sup> Frame Relay Service, Term Pricing Plans (TPP) provide the Customer with stabilized rates for the duration of the agreed upon term. Except as otherwise provided herein, TPP monthly rates will be exempt from Company-initiated rate increases throughout the selected TPP Service period. For services purchased under a TPP, the TPP start date for each service commences on the date installation is completed, and ends on the anniversary date of the installation. (N)  
(N)  
(N)
- (B) The Customer may request an existing TPP Service period be converted to a new TPP Service period without incurring termination or nonrecurring charges provided the new Service period is equal to or greater than the remaining portion of the original TPP Service period.
- (C) If the Customer requests that Service provided under a TPP be converted to a term shorter than the remaining portion of the existing TPP, the request will be treated as a termination of Service and termination charges will apply.
- (D) The Customer must provide the Company written notice of intent to renew TPP no later than sixty (60) calendar days prior to its expiration. Nonrecurring charges do not apply if TPP is renewed. The renewal rates will be the applicable rates in effect at the time the TPP expires. If the Customer does not renew a TPP or does not notify the Company of its intent to renew, the Customer's Service will convert to the then current Out of Term rates until the Customer cancels or renews the Service with a new TPP term.

(E) Termination Charges

Except as noted in 11.3.5.(B) preceding, Customers who terminate a TPP prior to the expiration of the term period will incur termination charges equal to 50% of the total monthly recurring charges for the remainder of Customer's TPP term.

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11.3.6 Moves

This Section applies to SBC PremierSERV<sup>SM</sup> ATM Service and SBC PremierSERV<sup>SM</sup> Frame Relay Service only.

(A) Moves Within the Same Building

Moves within the same building will incur a charge equal to one-half (1/2) of the nonrecurring charges of the shortest term available and all associated special construction and material charges for the Service. There will be no change in TPP term requirements.

(B) Moves To a Different Building

Moves to a different building will incur a charge equal to the nonrecurring charges of the shortest term available and all associated special construction and material charges for the Service. There will be no change in TPP term requirements, except as noted in 11.3.6(C) below.

(C) When Termination Charges Apply

If an order to move Service provided under a TPP does not meet one or more of the conditions described below, it will be treated as a discontinuance of Service and the establishment of a new Service and termination charges will apply. Except as noted, the monthly rates for the new Service will be those in effect at the time Service is moved. All nonrecurring charges and special construction charges associated with the establishment of the new Service will apply.

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1. Moves at Same Transmission Speed

For moves or changes at the same transmission speed, the Customer may move Service to a new location, or move and change to another Company Service without incurring termination charges provided all of the following conditions are met:

- a) The new Service is provided solely by the Company;
- b) The Customer's request to disconnect Service and request for new Service are received at the same time;
- c) The due date of the new connect order must be within one hundred twenty (120) days after the due date of the disconnect order;
- d) The new Service has a transmission speed equal to the transmission speed of the existing Service;
- e) For Permanent Virtual Circuits (PVCs), the move must be associated with the move of one or more associated ports;
- f) The new Service establishes a new TPP effective date with a term equal to or greater than the original TPP term established at the former location; and
- g) The total TPP revenue for the new Service is equal to or greater than the remaining TPP revenue of the original Service.

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2. Moves Involving Upgrades in Transmission Speed

For moves involving upgrades in transmission speed, the Customer may move Service to a new location and upgrade to a higher speed Company Service without incurring termination charges provided all of the following conditions are met:

- a) The new Service is provided solely by the Company;
- b) The Customer's request to disconnect Service and request for new Service are received at the same time;
- c) The due date of the new connect order must be within one hundred twenty (120) days after the due date of the disconnect order;
- d) The new Service has a transmission speed greater than the transmission speed of the existing Service;
- e) For PVCs, the move must be associated with the move of one or more associated ports;
- f) The new Service establishes a new TPP effective date with a term equal to or greater than the original TPP term established at the former location; and
- g) The total TPP revenue for the new Service is equal to or greater than the remaining TPP revenue of the original Service.

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11.3.7 Upgrades Not Involving Moves

This Section applies to SBC PremierSERV<sup>SM</sup> ATM Service and SBC PremierSERV<sup>SM</sup> Frame Relay Service only.

The Customer may upgrade Service to a higher transmission speed or to another Company Service of equal or greater transmission speed without incurring termination charges if all of the following conditions are met:

- (A) The new Service is provided solely by the Company;
- (B) The new Service is provided to the same Customer location;
- (C) For PVCs, the new Service must be provided between the same two locations;
- (D) The Customer's requests to disconnect Service and request for new Service are received at the same time;
- (E) For Service upgraded pursuant to this section, the new Service establishes a new TPP effective date with a term equal to or greater than the original TPP term established with the original Service. (In instances where the SBC PremierSERV<sup>SM</sup> Frame Relay Service or ATM Service Customer upgrades to a higher transmission speed that does not require a physical change in the Port or Access no new TPP term is required); and (C)
- (F) The total TPP revenue for the new Service is equal to or greater than the remaining TPP revenue of the original Service.

Any applicable nonrecurring or special construction charges associated with the new Service will apply.

11.3.8 Service Order Cancellation Charge

For SBC PremierSERV<sup>SM</sup> Frame Relay Service and SBC PremierSERV<sup>SM</sup> ATM Service, if the Customer cancels an order for Service more than three (3) business days after Firm Order Confirmation (FOC) has been provided and before Service is available for use, the Customer will incur a \$250 cancellation charge. This cancellation charge will be billed in addition to any other charges the Company incurs, including but not limited to applicable cancellation or termination charges from other Service providers such as ILECs, IXC's and CLEC's. The Service Order Cancellation Charge will apply per Service Order. For Service Orders cancelled less than three (3) business days prior to the Service Due Date, the request will be treated as a disconnect and will include applicable termination charges.

(N)  
|  
(N)

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11.4 Discount Pricing Plans

11.4.1 TPP Volume Discount Plan (TVP)

(A) TPP Volume Discount Plan (TVP) is a discount pricing plan available to SBC PremierSERV<sup>SM</sup> Frame Relay Service and SBC PremierSERV<sup>SM</sup> ATM Service arrangements. TVP applies as follows:

1. The Customer is required to submit a Confirmation of Service Order to the Company specifying it wishes to participate in TVP and identify the desired Volume Commitment Level;
2. New Frame Relay or ATM Services ordered under a two (2), three (3) or five (5) year TPP will qualify for the TVP discounts;
3. Existing Frame Relay or ATM Services that are converted to new two (2), three (3) or five (5) year TPPs greater than or equal in length to the remaining portion of their current period qualify for TVP;
4. TVP discounts apply to monthly recurring charges for Frame Relay or ATM Ports, PVCs or Port and Access combinations. TVP discounts will be in addition to any discounts received under Term Pricing Plans. PVCs will receive TVP discounts but will not contribute to the Volume Commitment Levels described below;

(B) Volume Discount Levels

Each Frame Relay or ATM Port Only or Port and Access combination that meets the conditions set forth in Section 11.4.1(A) above will count toward the Volume Commitment Levels. Each Frame Relay or ATM Port Only or Port and Access combination is equivalent to one Service arrangement.

Services converted to the Out of Term rates and Services purchased under a one (1) year TPP will not contribute to the Volume Commitment Level.

Customers may increase their volume discount level at any time during the TPP period. To receive the increased discount, Customer must sign a new two (2), three (3) or five (5) year TPP for all Services to be included in discount and submit a new Confirmation of Service Order indicating their desire to increase their Volume Commitment Level.

Section 11.4.1(A) preceding applies to all Frame Relay and ATM Service arrangements used to increase the Volume Commitment Level.

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ORIGINAL

(C) TVP Discounts

Number of Frame and

ATM Service Arrangements 24, 36 or 60 Month TPP

(This category applies to Frame only or any combination of Frame and ATM Service arrangements)

10-49	5%
50-99	7%
100-199	9%
200-299	11%
300-499	13%
500-999	15%
1,000-1,999	20%
2,000-3,999	25%
4,000-4,999	30%
5,000+	35%

(T)

(N)

(N)

Number of ATM

Service Arrangements 24, 36 or 60 Month TPP

(This category applies to ATM Service arrangements only)

5-14	5%
15-24	7%
25-49	9%
50+	12%

(D) Annual Review

The Company will verify that the Customer is maintaining its Volume Commitment Level annually on anniversary date of TVP agreement. The Customer must maintain service quantities equal to or greater than their minimum volume commitment to remain eligible for the discount. If the Customer drops below their committed volume level, the Company will downgrade the Customer to the appropriate volume discount level for which they qualify. If the Customer's volume level drops below the minimum Volume Commitment Level, TVP will no longer apply.

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11.5 SBC PremierSERV<sup>SM</sup> Asynchronous Transfer Mode (ATM) Service

11.5.1 Service Description

SBC PremierSERV<sup>SM</sup> Asynchronous Transfer Mode (ATM) Service is a fast packet, cell-based technology that can support data and video applications requiring high bandwidth, high performance transport and switching. ATM Service will allow Customers who have requirements for high-speed connectivity to interconnect their multiple locations. ATM offers low latency, high throughput and flexible bandwidth interconnections capable of carrying a wide range of Services.

The Service Level Agreements (SLA) for PremierSERV<sup>SM</sup> ATM Service can be found in Section 11.1.1, preceding.

11.5.2 Service Components and Availability

A nonrecurring charge and a monthly rate apply, based upon the speed of the connections, term plan and features selected. SBC PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service and its associated features are available in selected areas where suitable facilities, equipment and technical capabilities exist and does not create an obligation for the Company to construct such facilities and equipment for the provision of this Service.

(A) User Network Interface (UNI) Port and Access

UNI Port and Access connects the Customer to the Company's PremierSERV<sup>SM</sup> ATM network, based upon the standards defined UNI signaling protocol. UNI Port and Access is available at full bandwidth DS1, DS3, OC-3c and OC-12c speeds and Subrate DS3 and OC-3c speeds. Each UNI Port and Access will accommodate multiple Permanent Virtual Circuits (PVCs), based upon the speeds selected.

UNI Port and Access in OC-3c and OC-12c speeds can be purchased with a protection option, where available. This option provides additional protection from fiber cable cuts by routing the working fiber pair via the primary route and the protected fiber pair via a physically diverse alternate route.

In addition, Customers purchasing UNI Port and Access in OC-12c speed may incur charges for interoffice mileage if the Central Office serving the Customer premises does not have an ATM switch or ATM switch is not OC-12c capable. OC-12c interoffice mileage charges consist of fixed and variable (per mile) rates.

(B) User Network Interface (UNI) Port Only

UNI Port Only provides the Customer a port connection into the Company's PremierSERV<sup>SM</sup> ATM network, based upon the standards defined UNI signaling protocol. UNI Port Only is available at full bandwidth DS1, DS3, OC-3c and OC-12c speeds and Subrate DS3 and OC-3. When UNI Port Only is selected, it is the Customer's responsibility to obtain access to the Company's PremierSERV<sup>SM</sup> ATM network. Each UNI Port Only will accommodate multiple Permanent Virtual Circuits (PVCs), based upon the speeds selected.

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(C) Broadband ISDN Inter-Carrier Interface (B-ICI) Port and Access

B-ICI Port and Access connects the Customer to the Company's PremierSERV<sup>SM</sup> ATM network, based upon the standards defined B-ICI signaling protocol. B-ICI Port and Access allows Customer networks to interconnect to the Company's PremierSERV<sup>SM</sup> ATM network. B-ICI Port and Access is available at DS1, DS3, OC-3c and OC-12c speeds. Each B-ICI Port and Access will accommodate multiple Permanent Virtual Circuits (PVCs), based upon the speeds selected.

B-ICI Port and Access in OC-3c and OC-12c speeds can be purchased with a protection option, where available. This option provides additional protection from fiber cable cuts by routing the working fiber pair via the primary route and the protected fiber pair via a physically diverse alternate route.

In addition, Customers purchasing B-ICI Port and Access in OC-12c speed may incur charges for interoffice mileage if the Central Office serving the Customer premises does not have an ATM switch or ATM switch is not OC-12c capable. OC-12c interoffice mileage charges consist of fixed and variable (per mile) rates.

(D) Broadband ISDN Inter-Carrier Interface (B-ICI) Port Only

B-ICI Port Only provides the Customer a port connection into the Company's PremierSERV<sup>SM</sup> ATM network based upon the standards defined B-ICI signaling protocol. B-ICI Port Only is available at DS1, DS3, OC-3c and OC-12c speeds. When B-ICI Port Only is selected, it is the Customer's responsibility to obtain access to the Company's PremierSERV<sup>SM</sup> ATM network. Each B-ICI Port Only will accommodate multiple Permanent Virtual Circuits (PVCs), based upon the speeds selected.

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(E) Permanent Virtual Circuits (PVCs)

PVCs are logical connections between ports that allow data to be sent from one Customer location to another. PVCs do not engage capacity when idle, allowing the available capacity to be allocated to other active PVCs that are in need of additional bandwidth. With the exception of Multicasting VCCs, PVCs are duplex (two-way).

When placing an order for Service, the Customer must specify the following for each PVC:

- PVC Connection Type;
- Traffic Parameter;
- VCC/VPC Type; and
- Quality of Service.

1. PVC Connection Types

(a) ATM to ATM

ATM to ATM connects two ATM Customer locations.

(b) Frame Relay to ATM Service (FRATM)

FRATM connects two Customer locations, one having a Frame Relay port and the other an ATM port, to provide transparent interworking between Frame Relay and ATM networks.

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2. Traffic Parameters

The Customer must choose the traffic parameters available for each PVC selected. Traffic parameters represent priorities given to cell transmissions, sensitivity of cells to delay variation and loss within the network. Traffic Shaping is a flow control functionality that must be enabled on the Customer premises equipment to ensure the Customer's data traffic transmission rate does not violate the Customer's chosen traffic parameters.

(a) Peak Information Rate (PIR)

The PIR designates an upper limit that the traffic information rate may not exceed. PIR is expressed in Kbps or Mbps. Traffic that exceeds the PIR value will be discarded from the network for all Quality of Service types.

(b) Sustainable Information Rate (SIR)

The Sustainable Information Rate (SIR) specifies the "average" traffic rate that is transmitted and received. SIR is expressed in Kbps or Mbps.

(c) Maximum Burst Size (MBS)

MBS specifies the maximum number of cells per second (cps) that can be transmitted at the PIR. The MBS default is 32cps.

3. PVC Types

(a) Virtual Channel Connection (VCC)

Logical connection between one ATM switch port and another switch port. The VCC allows exchange of information in the form of fixed cells at variable rates. Company configures and maintains the individual VCCs within the ATM connection.

(b) Virtual Path Connection (VPC)

A group of logical connections between one ATM switch port and another ATM switch port. A VPC connection is typically used to route multiple Customer defined VCCs as a group. It is the responsibility of the Customer to configure and maintain the individual VCCs within a VPC connection.

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4. VCC/VPC Types

(a) Standard VCC/VPC

Standard VCCs/VPCs are utilized in typical ATM networks to provide logical connections between two ports.

(b) Frame Relay to ATM Service (FRATM) VCC

A FRATM VCC is established to connect two customer locations, one having a Frame Relay port and the other an ATM port, to provide transparent interworking between Frame Relay and ATM networks. The FRATM VCC can be provisioned with either of the following Quality of Service options:

- VBR-nrt Quality of Service on the ATM portion of the service, and Standard Quality of Service on the Frame Relay portion;
- VBR-rt Quality of Service on the ATM portion of the service and Priority Quality of Service on the Frame Relay portion

A FRATM VCC with the VBR-nrt Standard option is priced based upon the ATM SIR value selected. A FRATM VCC with the VBR-rt/Priority option is priced based upon the ATM PIR value selected.

(C)

(C)

(c) Disaster Recovery VCC

Disaster Recovery VCCs allow for the implementation of logical connections between branch locations and a secondary processor/server center (disaster recovery location) should a non-recoverable disaster occur at the primary host location. The disaster recovery location must also be served by an active, Company provided ATM/Frame Relay Port.

Disaster Recovery VCCs are provisioned based upon an initial order from the Customer and pre-configured in the ATM switch, but set to a disabled mode. The Customer must initiate VCC activation with the Company and necessary third party vendors.

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(C)

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(b) Variable Bit Rate - real time (VBR-rt)

VBR-rt supports traffic transmission levels for applications where the PVC requires low cell deviation. Such applications could include variable bit rate video compression and packet voice and video, which are somewhat tolerant of delay. When choosing VBR-rt, the Customer must specify the Peak Information Rate (PIR), Sustained Information Rate (SIR) and Maximum Burst Size (MBS) traffic parameters. The PIR is used to determine the price.

(c) Variable Bit Rate - non real time (VBR-nrt)

VBR-nrt supports traffic transmission levels for applications where the PVC can tolerate larger cell delay variation than VBR-rt. Such applications could include data file transfers. When choosing VBR-nrt, the Customer must specify the Peak Information Rate (PIR), Sustained Information Rate (SIR) and Maximum Burst Size (MBS) traffic parameters. The SIR is used to determine the price.

(d) Unspecified Bit Rate (UBR)

UBR supports the transmission of a continuous bit stream of traffic for delay-tolerant applications such as data file transfers. When choosing UBR, the Customer must specify the Peak Information Rate (PIR) traffic parameter. The PIR value cannot be greater than the port speed. Customers wishing to oversubscribe may purchase additional UBR connections.

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(F) Inverse Multiplexing over ATM (IMA) UNI Port and Access

IMA UNI Port and Access provides inverse multiplexing of an ATM cell stream over two (2) to eight (8) physical DS1s and retrieval of the original stream at the far end of those connections. IMA UNI Port and Access is based upon the standards defined UNI signaling protocol.

(G) Inverse Multiplexing over ATM (IMA) UNI Port Only

IMA UNI Port Only provides the customer an IMA port connection into the Company's ATM network, based upon the standards defined UNI signaling protocol. When IMA UNI Port Only is selected, it is the customer's responsibility to obtain access to Company's ATM network. IMA UNI Port Only is provided over two (2) to eight (8) physical DS1s.

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11.5.3 Rates  
Current Rates

UNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1	1.5Mbps	\$528	NA	\$507	\$600	\$486	\$600	\$460	\$0	\$400	\$0
Subrate DS3	20Mbps	\$2,002	NA	\$1,784	\$1,250	\$1,586	\$1,250	\$1,370	\$0	\$1,154	\$0
DS3	40Mbps	\$2,799	NA	\$2,573	\$1,250	\$2,287	\$1,250	\$1,975	\$0	\$1,663	\$0
Subrate OC-3c	50Mbps	\$3,325	NA	\$3,150	\$1,500	\$2,977	\$1,500	\$2,954	\$0	\$2,938	\$0
Subrate OC-3c	100Mbps	\$3,793	NA	\$3,618	\$1,500	\$3,345	\$1,500	\$3,238	\$0	\$3,128	\$0
OC-3c	149Mbps	\$4,110	NA	\$3,835	\$1,500	\$3,662	\$1,500	\$3,505	\$0	\$3,345	\$0
OC-12c	599Mbps	\$8,220	NA	\$7,670	\$1,500	\$7,324	\$1,500	\$7,009	\$0	\$6,690	\$0

B-ICI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1	1.5Mbps	\$1,598	NA	\$1,405	\$600	\$1,213	\$600	\$1,020	\$0	\$824	\$0
DS3	40Mbps	\$3,049	NA	\$2,823	\$1,250	\$2,537	\$1,250	\$2,225	\$0	\$1,913	\$0
OC-3c	149Mbps	\$4,610	NA	\$4,335	\$1,500	\$4,162	\$1,500	\$4,005	\$0	\$3,845	\$0
OC-12c	599Mbps	\$8,720	NA	\$8,170	\$1,500	\$7,824	\$1,500	\$7,509	\$0	\$7,190	\$0

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Maximum Rates

UNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1	1.5Mbps	\$1,056	NA	\$1,014	\$1,200	\$972	\$1,200	\$920	\$0	\$800	\$0
Subrate DS3	20Mbps	\$4,004	NA	\$3,568	\$2,500	\$3,172	\$2,500	\$2,740	\$0	\$2,308	\$0
DS3	40Mbps	\$5,598	NA	\$5,146	\$2,500	\$4,574	\$2,500	\$3,950	\$0	\$3,326	\$0
Subrate OC-3c	50Mbps	\$6,650	NA	\$6,300	\$3,000	\$5,954	\$3,000	\$5,908	\$0	\$5,876	\$0
Subrate OC-3c	100Mbps	\$7,586	NA	\$7,236	\$3,000	\$6,690	\$3,000	\$6,476	\$0	\$6,256	\$0
OC-3c	149Mbps	\$8,220	NA	\$7,670	\$3,000	\$7,324	\$3,000	\$7,010	\$0	\$6,690	\$0
OC-12c	599Mbps	\$16,440	NA	\$15,340	\$3,000	\$14,648	\$3,000	\$14,018	\$0	\$13,380	\$0

B-ICI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1	1.5Mbps	\$3,196	NA	\$2,810	\$1,200	\$2,416	\$1,200	\$2,040	\$0	\$1,648	\$0
DS3	40Mbps	\$6,098	NA	\$5,646	\$2,500	\$5,074	\$2,500	\$4,450	\$0	\$3,826	\$0
OC-3c	149Mbps	\$9,220	NA	\$8,670	\$3,000	\$8,324	\$3,000	\$8,010	\$0	\$7,690	\$0
OC-12c	599Mbps	\$17,440	NA	\$16,340	\$3,000	\$15,648	\$3,000	\$15,018	\$0	\$14,380	\$0

Issued: June 30, 2003

Effective: July 31, 2003

Issued by: Kevin M. Chapman, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

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Current Rates

UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1 Port	1.5Mbps	\$528	NA	\$507	\$600	\$486	\$600	\$460	\$0	\$400	\$0
Access	1.5Mbps	\$200(I)	NA	\$183(I)	\$400	\$176(I)	\$400	\$168(I)	\$0	\$164(I)	\$0
Total DS1 Port and Access	1.5Mbps	\$728(I)	NA	\$690(I)	\$1,000	\$662(I)	\$1,000	\$628(I)	\$0	\$564(I)	\$0
Subrate DS3 Port	20Mbps	\$2,002	NA	\$1,784	\$1,250	\$1,586	\$1,250	\$1,370	\$0	\$1,154	\$0
Access	20Mbps	\$2,605(I)	NA	\$2,462(I)	\$1,250	\$2,437(I)	\$1,250	\$1,890(I)	\$0	\$1,592(I)	\$0
Total Subrate DS3 Port and Access	20Mbps	\$4,607(I)	NA	\$4,246(I)	\$2,500	\$4,023(I)	\$2,500	\$3,260(I)	\$0	\$2,746(I)	\$0
DS3 Port	40Mbps	\$2,799	NA	\$2,573	\$1,250	\$2,287	\$1,250	\$1,975	\$0	\$1,663	\$0
Access	40Mbps	\$2,605(I)	NA	\$2,462(I)	\$1,250	\$2,437(I)	\$1,250	\$1,890(I)	\$0	\$1,592(I)	\$0
Total DS3 Port and Access	40Mbps	\$5,404(I)	NA	\$5,035(I)	\$2,500	\$4,724(I)	\$2,500	\$3,865(I)	\$0	\$3,255(I)	\$0
Subrate OC-3c Port	50Mbps	\$3,325	NA	\$3,150	\$1,500	\$2,977	\$1,500	\$2,954	\$0	\$2,938	\$0
Access	50Mbps	\$2,600	NA	\$2,575	\$3,000	\$2,548	\$3,000	\$1,976	\$0	\$1,765	\$0
Total Subrate OC-3c Port and Access	50Mbps	\$5,925	NA	\$5,725	\$4,500	\$5,525	\$4,500	\$4,930	\$0	\$4,703	\$0
Subrate OC-3c Port	50Mbps	\$3,325	NA	\$3,150	\$1,500	\$2,977	\$1,500	\$2,954	\$0	\$2,938	\$0
Access (Protected)	50Mbps	\$3,600	NA	\$3,575	\$3,000	\$3,548	\$3,000	\$2,976	\$0	\$2,765	\$0
Total Subrate OC-3c Port and Access (Protected)	50Mbps	\$6,925	NA	\$6,725	\$4,500	\$6,525	\$4,500	\$5,930	\$0	\$5,703	\$0
OC-3c Port	100Mbps	\$3,793	NA	\$3,618	\$1,500	\$3,345	\$1,500	\$3,238	\$0	\$3,128	\$0
Access	100Mbps	\$2,600	NA	\$2,575	\$3,000	\$2,548	\$3,000	\$1,976	\$0	\$1,765	\$0
Total OC-3c Port and Access	100Mbps	\$6,393	NA	\$6,193	\$4,500	\$5,893	\$4,500	\$5,214	\$0	\$4,893	\$0
OC-3c Port	100Mbps	\$3,793	NA	\$3,618	\$1,500	\$3,345	\$1,500	\$3,238	\$0	\$3,128	\$0
Access (Protected)	100Mbps	\$3,600	NA	\$3,575	\$3,000	\$3,548	\$3,000	\$2,976	\$0	\$2,765	\$0
Total OC-3c Port and Access (Protected)	100Mbps	\$7,393	NA	\$7,193	\$4,500	\$6,893	\$4,500	\$6,214	\$0	\$5,893	\$0

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Issued by: Carol Paulsen, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-L  
San Antonio, Texas 78215

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Maximum Rates

UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1 Port	1.5Mbps	\$1,056	NA	\$1,014	\$1,200	\$972	\$1,200	\$920	\$0	\$800	\$0
Access	1.5Mbps	\$354	NA	\$350	\$800	\$334	\$800	\$320	\$0	\$312	\$0
Total DS1 Port and Access	1.5Mbps	\$1,420	NA	\$1,364	\$2,000	\$1,306	\$2,000	\$1,240	\$0	\$1,112	\$0
Subrate DS3 Port	20Mbps	\$4,004	NA	\$3,568	\$2,500	\$3,172	\$2,500	\$2,740	\$0	\$2,308	\$0
Access	20Mbps	\$4,736	NA	\$4,690	\$2,500	\$4,642	\$2,500	\$3,600	\$0	\$3,032	\$0
Total Subrate DS3 Port and Access	20Mbps	\$8,740	NA	\$8,258	\$5,000	\$7,814	\$5,000	\$6,340	\$0	\$5,340	\$0
DS3 Port	40Mbps	\$5,598	NA	\$5,146	\$2,500	\$4,574	\$2,500	\$3,950	\$0	\$3,326	\$0
Access	40Mbps	\$4,736	NA	\$4,690	\$2,500	\$4,642	\$2,500	\$3,600	\$0	\$3,032	\$0
Total DS3 Port and Access	40Mbps	\$10,334	NA	\$9,836	\$5,000	\$9,216	\$5,000	\$7,550	\$0	\$6,358	\$0
Subrate OC-3c Port	50Mbps	\$6,650	NA	\$6,300	\$3,000	\$5,954	\$3,000	\$5,908	\$0	\$5,876	\$0
Access	50Mbps	\$5,200	NA	\$5,150	\$6,000	\$5,096	\$6,000	\$3,952	\$0	\$3,530	\$0
Total Subrate OC-3c Port and Access	50Mbps	\$11,850	NA	\$11,450	\$9,000	\$11,050	\$9,000	\$9,860	\$0	\$9,406	\$0
Subrate OC-3c Port	50Mbps	\$6,650	NA	\$6,300	\$3,000	\$5,954	\$3,000	\$5,908	\$0	\$5,876	\$0
Access (Protected)	50Mbps	\$7,200	NA	\$7,150	\$6,000	\$7,096	\$6,000	\$5,952	\$0	\$5,530	\$0
Total Subrate OC-3c Port and Access (Protected)	50Mbps	\$13,850	NA	\$13,450	\$9,000	\$13,050	\$9,000	\$11,860	\$0	\$11,406	\$0
OC-3c Port	100Mbps	\$7,586	NA	\$7,236	\$3,000	\$6,690	\$3,000	\$6,476	\$0	\$6,256	\$0
Access	100Mbps	\$5,200	NA	\$5,150	\$6,000	\$5,096	\$6,000	\$3,952	\$0	\$3,530	\$0
Total OC-3c Port and Access	100Mbps	\$12,786	NA	\$12,386	\$9,000	\$11,786	\$9,000	\$10,428	\$0	\$9,786	\$0
OC-3c Port	100Mbps	\$7,586	NA	\$7,236	\$3,000	\$6,690	\$3,000	\$6,476	\$0	\$6,256	\$0
Access (Protected)	100Mbps	\$7,200	NA	\$7,150	\$6,000	\$7,096	\$6,000	\$5,952	\$0	\$5,530	\$0
Total OC-3c Port and Access (Protected)	100Mbps	\$14,786	NA	\$14,386	\$9,000	\$13,786	\$9,000	\$12,428	\$0	\$11,786	\$0

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Effective: July 31, 2003

Issued by: Kevin M. Chapman, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

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Current Rates

UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
OC-3c Port	149Mbps	\$4,110	NA	\$3,835	\$1,500	\$3,662	\$1,500	\$3,505	\$0	\$3,345	\$0
Access	149Mbps	\$2,600	NA	\$2,575	\$3,000	\$2,548	\$3,000	\$1,976	\$0	\$1,765	\$0
Total OC-3c Port and Access	149Mbps	\$6,710	NA	\$6,410	\$4,500	\$6,210	\$4,500	\$5,481	\$0	\$5,110	\$0
OC-3c Port	149Mbps	\$4,110	NA	\$3,835	\$1,500	\$3,662	\$1,500	\$3,505	\$0	\$3,345	\$0
Access (Protected)	149Mbps	\$3,600	NA	\$3,575	\$3,000	\$3,548	\$3,000	\$2,976	\$0	\$2,765	\$0
Total OC-3c Port and Access (Protected)	149Mbps	\$7,710	NA	\$7,410	\$4,500	\$7,210	\$4,500	\$6,481	\$0	\$6,110	\$0
OC-12c Port	599Mbps	\$8,220	NA	\$7,670	\$1,500	\$7,324	\$1,500	\$7,009	\$0	\$6,690	\$0
Access	599Mbps	\$5,142	NA	\$4,686	\$6,000	\$4,686	\$6,000	\$3,886	\$0	\$2,962	\$0
Total OC-12c Port and Access	599Mbps	\$13,362	NA	\$12,356	\$7,500	\$12,010	\$7,500	\$10,895	\$0	\$9,652	\$0
OC-12c Port	599Mbps	\$8,220	NA	\$7,670	\$1,500	\$7,324	\$1,500	\$7,009	\$0	\$6,690	\$0
Access (Protected)	599Mbps	\$6,142	NA	\$5,686	\$6,000	\$5,686	\$6,000	\$4,886	\$0	\$3,962	\$0
Total OC-12c Port and Access (Protected)	599Mbps	\$14,362	NA	\$13,356	\$7,500	\$13,010	\$7,500	\$11,895	\$0	\$10,652	\$0

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1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

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Maximum Rates

UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
OC-3c Port	149Mbps	\$8,220	NA	\$7,670	\$3,000	\$7,324	\$3,000	\$7,010	\$0	\$6,690	\$0
Access	149Mbps	\$5,200	NA	\$5,150	\$6,000	\$5,096	\$6,000	\$3,952	\$0	\$3,530	\$0
Total OC-3c Port and Access	149Mbps	\$13,420	NA	\$12,820	\$9,000	\$12,420	\$9,000	\$10,962	\$0	\$10,220	\$0
OC-3c Port	149Mbps	\$8,220	NA	\$7,670	\$3,000	\$7,324	\$3,000	\$7,010	\$0	\$6,690	\$0
Access (Protected)	149Mbps	\$7,200	NA	\$7,150	\$6,000	\$7,096	\$6,000	\$5,952	\$0	\$5,530	\$0
Total OC-3c Port and Access (Protected)	149Mbps	\$15,420	NA	\$14,820	\$9,000	\$14,420	\$9,000	\$12,962	\$0	\$12,220	\$0
OC-12c Port	599Mbps	\$16,440	NA	\$15,340	\$3,000	\$14,648	\$3,000	\$14,018	\$0	\$13,380	\$0
Access	599Mbps	\$10,284	NA	\$9,372	\$12,000	\$9,372	\$12,000	\$7,772	\$0	\$5,924	\$0
Total OC-12c Port and Access	599Mbps	\$26,724	NA	\$24,712	\$15,000	\$24,020	\$15,000	\$21,790	\$0	\$19,304	\$0
OC-12c Port	599Mbps	\$16,440	NA	\$15,340	\$3,000	\$14,648	\$3,000	\$14,018	\$0	\$13,380	\$0
Access (Protected)	599Mbps	\$12,284	NA	\$11,372	\$12,000	\$11,372	\$12,000	\$9,772	\$0	\$7,924	\$0
Total OC-12c Port and Access (Protected)	599Mbps	\$28,724	NA	\$26,712	\$15,000	\$26,020	\$15,000	\$23,790	\$0	\$21,304	\$0

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1010 N. St. Mary's, Room 13-K  
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Current Rates

ICI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1 Port	1.5Mbps	\$1,598	NA	\$1,405	\$600	\$1,213	\$600	\$1,020	\$0	\$824	\$0
Access	1.5Mbps	\$200(I)	NA	\$183(I)	\$400	\$176(I)	\$400	\$168(I)	\$0	\$164(I)	\$0
Total DS1 Port and Access	1.5Mbps	\$1,798(I)	NA	\$1,588(I)	\$1,000	\$1,389(I)	\$1,000	\$1,188(I)	\$0	\$988(I)	\$0
DS3 Port	40Mbps	\$3,049	NA	\$2,823	\$1,250	\$2,537	\$1,250	\$2,225	\$0	\$1,913	\$0
Access	40Mbps	\$2,605(I)	NA	\$2,462(I)	\$1,250	\$2,437(I)	\$1,250	\$1,890(I)	\$0	\$1,592(I)	\$0
Total DS3 Port and Access	40Mbps	\$5,654(I)	NA	\$5,285(I)	\$2,500	\$4,974(I)	\$2,500	\$4,115(I)	\$0	\$3,505(I)	\$0
OC-3c Port	149Mbps	\$4,610	NA	\$4,335	\$1,500	\$4,162	\$1,500	\$4,005	\$0	\$3,845	\$0
Access	149Mbps	\$2,600	NA	\$2,575	\$3,000	\$2,548	\$3,000	\$1,976	\$0	\$1,765	\$0
Total OC-3c Port and Access	149Mbps	\$7,210	NA	\$6,910	\$4,500	\$6,710	\$4,500	\$5,981	\$0	\$5,610	\$0
OC-3c Port	149Mbps	\$4,610	NA	\$4,335	\$1,500	\$4,162	\$1,500	\$4,005	\$0	\$3,845	\$0
Access (Protected)	149Mbps	\$3,600	NA	\$3,575	\$3,000	\$3,548	\$3,000	\$2,976	\$0	\$2,765	\$0
Total OC-3c Port and Access (Protected)	149Mbps	\$8,210	NA	\$7,910	\$4,500	\$7,710	\$4,500	\$6,981	\$0	\$6,610	\$0
OC-12c Port	599Mbps	\$8,720	NA	\$8,170	\$1,500	\$7,824	\$1,500	\$7,509	\$0	\$7,190	\$0
Access	599Mbps	\$5,142	NA	\$4,686	\$6,000	\$4,686	\$6,000	\$3,886	\$0	\$2,962	\$0
Total OC-12c Port and Access	599Mbps	\$13,862	NA	\$12,856	\$7,500	\$12,510	\$7,500	\$11,395	\$0	\$10,152	\$0
OC-12c Port	599Mbps	\$8,720	NA	\$8,170	\$1,500	\$7,824	\$1,500	\$7,509	\$0	\$7,190	\$0
Access (Protected)	599Mbps	\$6,142	NA	\$5,686	\$6,000	\$5,686	\$6,000	\$4,886	\$0	\$3,962	\$0
Total OC-12c Port and Access (Protected)	599Mbps	\$14,862	NA	\$13,856	\$7,500	\$13,510	\$7,500	\$12,395	\$0	\$11,152	\$0

OC-12 Interoffice Mileage		Out of Term		1 Year		2 Year		3 Year		5 Year	
		Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
Fixed		\$3,632	NA	\$3,182	NA	\$3,182	NA	\$2,595	NA	\$2,035	NA
Per Mile		\$775	NA	\$665	NA	\$665	NA	\$563	NA	\$530	NA

\* OC-12c Access rates do not include applicable Interoffice Mileage.

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1010 N. St. Mary's, Room 13-L  
San Antonio, Texas 78215

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Maximum Rates

-ICI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1 Port	1.5Mbps	\$3,196	NA	\$2,810	\$1,200	\$2,426	\$1,200	\$2,040	\$0	\$1,648	\$0
Access	1.5Mbps	\$364	NA	\$350	\$800	\$334	\$800	\$320	\$0	\$312	\$0
Total DS1 Port and Access	1.5Mbps	\$3,560	NA	\$3,160	\$2,000	\$2,760	\$2,000	\$2,360	\$0	\$1,960	\$0
DS3 Port	40Mbps	\$6,098	NA	\$5,646	\$2,500	\$5,074	\$2,500	\$4,450	\$0	\$3,826	\$0
Access	40Mbps	\$4,736	NA	\$4,690	\$2,500	\$4,642	\$2,500	\$3,600	\$0	\$3,032	\$0
Total DS3 Port and Access	40Mbps	\$10,834	NA	\$10,336	\$5,000	\$9,716	\$5,000	\$8,050	\$0	\$6,858	\$0
OC-3c Port	149Mbps	\$9,220	NA	\$8,670	\$3,000	\$8,324	\$3,000	\$8,010	\$0	\$7,690	\$0
Access	149Mbps	\$5,200	NA	\$5,150	\$6,000	\$5,096	\$6,000	\$3,952	\$0	\$3,530	\$0
Total OC-3c Port and Access	149Mbps	\$14,420	NA	\$13,820	\$9,000	\$13,420	\$9,000	\$11,962	\$0	\$11,220	\$0
OC-3c Port	149Mbps	\$9,220	NA	\$8,670	\$3,000	\$8,324	\$3,000	\$8,010	\$0	\$7,690	\$0
Access (Protected)	149Mbps	\$7,200	NA	\$7,150	\$6,000	\$7,096	\$6,000	\$5,952	\$0	\$5,530	\$0
Total OC-3c Port and Access (Protected)	149Mbps	\$16,420	NA	\$15,820	\$9,000	\$15,420	\$9,000	\$13,962	\$0	\$13,220	\$0
OC-12c Port	599Mbps	\$17,440	NA	\$16,340	\$3,000	\$15,648	\$3,000	\$15,018	\$0	\$14,380	\$0
Access	599Mbps	\$10,284	NA	\$9,372	\$12,000	\$9,372	\$12,000	\$7,772	\$0	\$5,924	\$0
Total OC-12c Port and Access	599Mbps	\$27,724	NA	\$25,712	\$15,000	\$25,020	\$15,000	\$22,790	\$0	\$20,304	\$0
OC-12c Port	599Mbps	\$17,440	NA	\$16,340	\$3,000	\$15,648	\$3,000	\$15,018	\$0	\$14,380	\$0
Access (Protected)	599Mbps	\$12,284	NA	\$11,372	\$12,000	\$11,372	\$12,000	\$9,772	\$0	\$7,924	\$0
Total OC-12c Port and Access (Protected)	599Mbps	\$29,724	NA	\$27,712	\$15,000	\$27,020	\$15,000	\$24,790	\$0	\$22,304	\$0

OC-12 Interoffice Mileage	Out of Term		1 Year		2 Year		3 Year		5 Year	
	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
Fixed	\$7,264	NA	\$6,364	NA	\$6,364	NA	\$5,190	NA	\$4,070	NA
Per Mile	\$1,550	NA	\$1,330	NA	\$1,330	NA	\$1,126	NA	\$1,060	NA

\* OC-12c Access rates do not include applicable Interoffice Mileage.

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1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

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Current Rates

IMA UNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
2 DS1s	3.0Mbps	\$986	NA	\$887	\$1,200	\$851	\$1,200	\$805	\$0	\$700	\$0
3 DS1s	4.5Mbps	\$1,094	NA	\$1,014	\$1,200	\$972	\$1,200	\$920	\$0	\$800	\$0
4 DS1s	6.0Mbps	\$1,288	NA	\$1,141	\$1,200	\$1,094	\$1,200	\$1,035	\$0	\$900	\$0
5 DS1s	7.6Mbps	\$1,446	NA	\$1,293	\$1,200	\$1,239	\$1,200	\$1,173	\$0	\$1,020	\$0
6 DS1s	9.1Mbps	\$1,605	NA	\$1,445	\$1,200	\$1,385	\$1,200	\$1,311	\$0	\$1,140	\$0
7 DS1s	10.6Mbps	\$1,763	NA	\$1,597	\$1,200	\$1,531	\$1,200	\$1,449	\$0	\$1,260	\$0
8 DS1s	12.1Mbps	\$2,023	NA	\$1,850	\$1,200	\$1,701	\$1,200	\$1,610	\$0	\$1,465	\$0

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Maximum Rates

IMA UNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
2 DS1s	3.0Mbps	\$1,972	NA	\$1,774	\$2,400	\$1,702	\$2,400	\$1,610	\$0	\$1,400	\$0
3 DS1s	4.5Mbps	\$2,188	NA	\$2,028	\$2,400	\$1,944	\$2,400	\$1,840	\$0	\$1,600	\$0
4 DS1s	6.0Mbps	\$2,576	NA	\$2,282	\$2,400	\$2,188	\$2,400	\$2,070	\$0	\$1,800	\$0
5 DS1s	7.6Mbps	\$2,892	NA	\$2,586	\$2,400	\$2,748	\$2,400	\$2,346	\$0	\$2,040	\$0
6 DS1s	9.1Mbps	\$3,210	NA	\$2,890	\$2,400	\$2,770	\$2,400	\$2,622	\$0	\$2,280	\$0
7 DS1s	10.6Mbps	\$3,526	NA	\$3,194	\$2,400	\$3,062	\$2,400	\$2,898	\$0	\$2,520	\$0
8 DS1s	12.1Mbps	\$4,046	NA	\$3,700	\$2,400	\$3,402	\$2,400	\$3,220	\$0	\$2,930	\$0

Issued: June 23, 2004

Effective: July 23, 2004

Issued by: Carol Paulsen, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

ADMINISTRATIVELY  
APPROVED FOR FILING

Current Rates

IMA UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
2 DS1s Port	3.0Mbps	\$986	NA	\$887	\$1,200	\$851	\$1,200	\$805	\$0	\$700	\$0
Access	3.0Mbps	\$400(I)	NA	\$368(I)	\$800	\$351(I)	\$800	\$336(I)	\$0	\$328(I)	\$0
Total 2 DS1s Port and Access	3.0Mbps	\$1,386(I)	NA	\$1,255(I)	\$2,000	\$1,202(I)	\$2,000	\$1,141(I)	\$0	\$1,028(I)	\$0
3 DS1s Port	4.5Mbps	\$1,094	NA	\$1,014	\$1,200	\$972	\$1,200	\$920	\$0	\$800	\$0
Access	4.5Mbps	\$600(I)	NA	\$551(I)	\$1,200	\$526(I)	\$1,200	\$504(I)	\$0	\$491(I)	\$0
Total 3 DS1s Port and Access	4.5Mbps	\$1,694(I)	NA	\$1,565(I)	\$2,400	\$1,498(I)	\$2,400	\$1,424(I)	\$0	\$1,291(I)	\$0
4 DS1s Port	6.0Mbps	\$1,288	NA	\$1,141	\$1,200	\$1,094	\$1,200	\$1,035	\$0	\$900	\$0
Access	6.0Mbps	\$800(I)	NA	\$735(I)	\$1,600	\$701(I)	\$1,600	\$672(I)	\$0	\$655(I)	\$0
Total 4 DS1s Port and Access	6.0Mbps	\$2,088(I)	NA	\$1,876(I)	\$2,800	\$1,795(I)	\$2,800	\$1,707(I)	\$0	\$1,555(I)	\$0
5 DS1s Port	7.6Mbps	\$1,446	NA	\$1,293	\$1,200	\$1,239	\$1,200	\$1,173	\$0	\$1,020	\$0
Access	7.6Mbps	\$1000(I)	NA	\$919(I)	\$2,000	\$877(I)	\$2,000	\$840(I)	\$0	\$819(I)	\$0
Total 5 DS1s Port and Access	7.6Mbps	\$2,446(I)	NA	\$2,212(I)	\$3,200	\$2,116(I)	\$3,200	\$2,013(I)	\$0	\$1,839(I)	\$0
6 DS1s Port	9.1Mbps	\$1,605	NA	\$1,445	\$1,200	\$1,385	\$1,200	\$1,311	\$0	\$1,140	\$0
Access	9.1Mbps	\$1,201(I)	NA	\$1,103(I)	\$2,400	\$1,052(I)	\$2,400	\$1,008(I)	\$0	\$983(I)	\$0
Total 6 DS1s Port and Access	9.1Mbps	\$2,806(I)	NA	\$2,548(I)	\$3,600	\$2,437(I)	\$3,600	\$2,319(I)	\$0	\$2,123(I)	\$0
7 DS1s Port	10.6Mbps	\$1,763	NA	\$1,597	\$1,200	\$1,531	\$1,200	\$1,449	\$0	\$1,260	\$0
Access	10.6Mbps	\$1,401(I)	NA	\$1,286(I)	\$2,800	\$1,227(I)	\$2,800	\$1,176(I)	\$0	\$1,147(I)	\$0
Total 7 DS1s Port and Access	10.6Mbps	\$3,164(I)	NA	\$2,883(I)	\$4,000	\$2,758(I)	\$4,000	\$2,625(I)	\$0	\$2,407(I)	\$0
8 DS1s Port	12.1Mbps	\$2,023	NA	\$1,850	\$1,200	\$1,701	\$1,200	\$1,610	\$0	\$1,465	\$0
Access	12.1Mbps	\$1,602(I)	NA	\$1,470(I)	\$3,200	\$1,403(I)	\$3,200	\$1,344(I)	\$0	\$1,310(I)	\$0
Total 8 DS1s Port and Access	12.1Mbps	\$3,625(I)	NA	\$3,320(I)	\$4,400	\$3,104(I)	\$4,400	\$2,954(I)	\$0	\$2,775(I)	\$0

Issued: January 18, 2005

Effective: February 17, 2005

Issued by: Carol Paulsen, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-L  
San Antonio, Texas 78215

ADMINISTRATIVELY  
APPROVED FOR FILING

Maximum Rates

IMA UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
2 DS1s Port	3.0Mbps	\$1,972	NA	\$1,774	\$2,400	\$1702	\$2,400	\$1,610	\$0	\$1,400	\$0
Access	3.0Mbps	\$728	NA	\$700	\$1,600	\$668	\$1,600	\$640	\$0	\$624	\$0
Total 2 DS1s Port and Access	3.0Mbps	\$2,700	NA	\$2,474	\$4,000	\$2370	\$4,000	\$2,250	\$0	\$2,024	\$0
3 DS1s Port	4.5Mbps	\$2,188	NA	\$2,028	\$2,400	\$1944	\$2,400	\$1,840	\$0	\$1,600	\$0
Access	4.5Mbps	\$1,092	NA	\$1,050	\$2,400	\$1002	\$2,400	\$960	\$0	\$936	\$0
Total 3 DS1s Port and Access	4.5Mbps	\$3,280	NA	\$3,078	\$4,800	\$2946	\$4,800	\$2,800	\$0	\$2,536	\$0
4 DS1s Port	6.0Mbps	\$2,576	NA	\$2,282	\$2,400	\$2188	\$2,400	\$2,070	\$0	\$1,800	\$0
Access	6.0Mbps	\$1,456	NA	\$1,400	\$3,200	\$1336	\$3,200	\$1,280	\$0	\$1,248	\$0
Total 4 DS1s Port and Access	6.0Mbps	\$4,026	NA	\$3,682	\$5,600	\$3524	\$5,600	\$3,350	\$0	\$3,048	\$0
5 DS1s Port	7.6Mbps	\$2,892	NA	\$2,586	\$2,400	\$2478	\$2,400	\$2,346	\$0	\$2,040	\$0
Access	7.6Mbps	\$1,820	NA	\$1,750	\$4,000	\$1670	\$4,000	\$1,600	\$0	\$1,560	\$0
Total 5 DS1s Port and Access	7.6Mbps	\$4,712	NA	\$4,336	\$6,400	\$4148	\$6,400	\$3,946	\$0	\$3,600	\$0
6 DS1s Port	9.1Mbps	\$3,210	NA	\$2,890	\$2,400	\$2770	\$2,400	\$2,622	\$0	\$2,280	\$0
Access	9.1Mbps	\$2,184	NA	\$2,100	\$4,800	\$2004	\$4,800	\$1,920	\$0	\$1,872	\$0
Total 6 DS1s Port and Access	9.1Mbps	\$5,394	NA	\$4,990	\$7,200	\$4774	\$7,200	\$4,542	\$0	\$4,152	\$0
7 DS1s Port	10.6Mbps	\$3,526	NA	\$3,194	\$2,400	\$3062	\$2,400	\$2,898	\$0	\$2,520	\$0
Access	10.6Mbps	\$2,548	NA	\$2,450	\$5,600	\$2338	\$5,600	\$2,240	\$0	\$2,184	\$0
Total 7 DS1s Port and Access	10.6Mbps	\$6,074	NA	\$5,644	\$8,000	\$5400	\$8,000	\$5,138	\$0	\$4,704	\$0
8 DS1s Port	12.1Mbps	\$4,046	NA	\$3,700	\$2,400	\$3402	\$2,400	\$3,220	\$0	\$2,930	\$0
Access	12.1Mbps	\$2,912	NA	\$2,800	\$6,400	\$2672	\$6,400	\$2,560	\$0	\$2,496	\$0
Total 8 DS1s Port and Access	12.1Mbps	\$6,958	NA	\$6,500	\$8,800	\$6074	\$8,800	\$5,780	\$0	\$5,426	\$0

Issued: June 23, 2004

Effective: July 23, 2004

Issued by: Carol Paulsen, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

ADMINISTRATIVELY  
FILED FOR FILING

Current Rates

Speed	Standard PVCs - Monthly								NRC*
	Quality of Service (QoS)								
	UBR (PIR)		VBR-nrt (SIR)		VBR-rt (PIR)		CBR (PIR)		
	VCC	VPC	VCC	VPC	VCC	VPC	VCC	VPC	
8Kbps	\$2	\$3	\$3	\$4	\$6	\$8	\$7	\$9	\$60
16Kbps	\$2	\$3	\$3	\$4	\$6	\$8	\$7	\$9	\$60
32Kbps	\$2	\$3	\$3	\$4	\$6	\$8	\$7	\$9	\$60
48Kbps	\$2	\$3	\$3	\$4	\$6	\$8	\$7	\$9	\$60
56Kbps	\$2	\$3	\$3	\$4	\$6	\$8	\$7	\$9	\$60
64Kbps	\$2	\$3	\$3	\$4	\$6	\$8	\$7	\$9	\$60
128Kbps	\$3	\$4	\$5	\$6	\$6	\$8	\$7	\$9	\$60
192Kbps	\$5	\$6	\$8	\$9	\$9	\$12	\$10	\$13	\$60
256Kbps	\$7	\$8	\$10	\$13	\$13	\$16	\$13	\$17	\$60
320Kbps	\$8	\$10	\$13	\$16	\$16	\$20	\$17	\$21	\$60
384Kbps	\$10	\$13	\$15	\$19	\$19	\$23	\$20	\$25	\$60
448Kbps	\$12	\$15	\$18	\$22	\$22	\$27	\$23	\$29	\$60
512Kbps	\$13	\$17	\$20	\$25	\$25	\$31	\$27	\$33	\$60
576Kbps	\$15	\$19	\$23	\$28	\$28	\$35	\$30	\$38	\$60
640Kbps	\$17	\$21	\$25	\$31	\$31	\$39	\$33	\$42	\$60
704Kbps	\$18	\$23	\$28	\$34	\$34	\$43	\$37	\$46	\$60
768Kbps	\$20	\$25	\$30	\$38	\$38	\$47	\$40	\$50	\$60
832Kbps	\$22	\$27	\$33	\$41	\$41	\$51	\$43	\$54	\$60
896Kbps	\$23	\$29	\$35	\$44	\$44	\$55	\$47	\$58	\$60
960Kbps	\$25	\$31	\$38	\$47	\$47	\$59	\$50	\$63	\$60
1000Kbps	\$25	\$31	\$50	\$63	\$69	\$86	\$75	\$94	\$60
1024Kbps	\$27	\$33	\$40	\$50	\$50	\$63	\$53	\$67	\$60
1536Kbps	\$40	\$50	\$60	\$75	\$75	\$94	\$80	\$100	\$60
2Mbps	\$30	\$38	\$60	\$75	\$83	\$103	\$90	\$113	\$60
3Mbps	\$35	\$44	\$70	\$88	\$96	\$120	\$105	\$131	\$60
4Mbps	\$40	\$50	\$80	\$100	\$110	\$138	\$120	\$150	\$60
5Mbps	\$45	\$56	\$90	\$113	\$124	\$155	\$135	\$169	\$60
6Mbps	\$50	\$63	\$100	\$125	\$138	\$172	\$150	\$188	\$60
7Mbps	\$55	\$69	\$110	\$138	\$151	\$189	\$165	\$206	\$60
8Mbps	\$60	\$75	\$120	\$150	\$165	\$206	\$180	\$225	\$60
9Mbps	\$65	\$81	\$130	\$163	\$179	\$223	\$195	\$244	\$60
10Mbps	\$70	\$88	\$140	\$175	\$193	\$241	\$210	\$263	\$60

\* Nonrecurring charges are waived for PVCs purchased with the Customer's initial order for installation of ATM service, and only if the Customer's associated Port or Port and Access is provided under a three (3) or five (5) year TPP.

Issued: June 30, 2003

Effective: July 31, 2003

Issued by: Kevin M. Chapman, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

ADMINISTRATIVELY  
APPROVED FOR FILING

Maximum Rates

Speed	Standard PVCs - Monthly								NRC*
	Quality of Service (QoS)								
	UBR (PIR)		VBR-nrt (SIR)		VBR-rt (PIR)		CBR (PIR)		
	VCC	VPC	VCC	VPC	VCC	VPC	VCC	VPC	
8Kbps	\$4	\$6	\$6	\$6	\$12	\$16	\$14	\$18	\$120
16Kbps	\$4	\$6	\$6	\$6	\$12	\$16	\$14	\$18	\$120
32Kbps	\$4	\$6	\$6	\$6	\$12	\$16	\$14	\$18	\$120
48Kbps	\$4	\$6	\$6	\$6	\$12	\$16	\$14	\$18	\$120
56Kbps	\$4	\$6	\$6	\$6	\$12	\$16	\$14	\$18	\$120
64Kbps	\$4	\$6	\$6	\$6	\$12	\$16	\$14	\$18	\$120
128Kbps	\$6	\$8	\$10	\$6	\$12	\$16	\$14	\$18	\$120
192Kbps	\$10	\$12	\$16	\$18	\$18	\$24	\$20	\$26	\$120
256Kbps	\$14	\$16	\$20	\$26	\$26	\$32	\$26	\$34	\$120
320Kbps	\$16	\$20	\$26	\$32	\$32	\$40	\$34	\$42	\$120
384Kbps	\$20	\$26	\$30	\$38	\$38	\$46	\$40	\$50	\$120
448Kbps	\$24	\$30	\$36	\$44	\$44	\$54	\$46	\$58	\$120
512Kbps	\$26	\$34	\$40	\$50	\$50	\$62	\$54	\$66	\$120
576Kbps	\$30	\$38	\$46	\$56	\$56	\$70	\$60	\$76	\$120
640Kbps	\$34	\$42	\$50	\$62	\$62	\$78	\$66	\$84	\$120
704Kbps	\$36	\$46	\$56	\$68	\$68	\$86	\$74	\$92	\$120
768Kbps	\$40	\$50	\$60	\$76	\$76	\$94	\$80	\$100	\$120
832Kbps	\$44	\$54	\$66	\$82	\$82	\$102	\$86	\$108	\$120
896Kbps	\$46	\$58	\$70	\$88	\$88	\$110	\$94	\$116	\$120
960Kbps	\$50	\$62	\$76	\$94	\$94	\$118	\$100	\$126	\$120
1000Kbps	\$50	\$62	\$100	\$126	\$138	\$172	\$150	\$188	\$120
1024Kbps	\$54	\$66	\$80	\$100	\$100	\$126	\$106	\$134	\$120
1536Kbps	\$80	\$100	\$120	\$150	\$150	\$188	\$160	\$200	\$120
2Mbps	\$60	\$76	\$120	\$150	\$166	\$206	\$180	\$226	\$120
3Mbps	\$70	\$88	\$140	\$176	\$192	\$240	\$210	\$262	\$120
4Mbps	\$80	\$100	\$160	\$200	\$220	\$276	\$240	\$300	\$120
5Mbps	\$90	\$112	\$180	\$226	\$248	\$310	\$270	\$338	\$120
6Mbps	\$100	\$126	\$200	\$250	\$276	\$344	\$300	\$376	\$120
7Mbps	\$110	\$138	\$220	\$276	\$302	\$378	\$330	\$412	\$120
8Mbps	\$120	\$150	\$240	\$300	\$330	\$412	\$360	\$450	\$120
9Mbps	\$130	\$162	\$260	\$326	\$358	\$446	\$390	\$488	\$120
10Mbps	\$140	\$176	\$280	\$350	\$386	\$482	\$420	\$526	\$120

\* Nonrecurring charges are waived for PVCs purchased with the Customer's initial order for installation of ATM service, and only if the Customer's associated Port or Port and Access is provided under a three (3) or five (5) year TPP.

Issued: June 30, 2003

Effective: July 31, 2003

Issued by:

Kevin M. Chapman, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

ADMINISTRATIVELY  
APPROVED FOR FILING



Current Rates

Speed	Standard PVCs - Monthly								NRC*
	Quality of Service (QoS)								
	UBR (PIR)		VBR-nrt (SIR)		VBR-rt (PIR)		CBR (PIR)		
	VCC	VPC	VCC	VPC	VCC	VPC	VCC	VPC	
11Mbps	\$75	\$94	\$150	\$188	\$206	\$258	\$225	\$281	\$60
12Mbps	\$80	\$100	\$160	\$200	\$220	\$275	\$240	\$300	\$60
13Mbps	\$85	\$106	\$170	\$213	\$234	\$292	\$255	\$319	\$60
14Mbps	\$90	\$113	\$180	\$225	\$248	\$309	\$270	\$338	\$60
15Mbps	\$95	\$119	\$190	\$238	\$261	\$327	\$285	\$356	\$60
16Mbps	\$100	\$125	\$200	\$250	\$275	\$344	\$300	\$375	\$60
17Mbps	\$105	\$131	\$210	\$263	\$289	\$361	\$315	\$394	\$60
18Mbps	\$110	\$138	\$220	\$275	\$303	\$378	\$330	\$413	\$60
19Mbps	\$115	\$144	\$230	\$288	\$316	\$395	\$345	\$431	\$60
20Mbps	\$120	\$150	\$240	\$300	\$330	\$413	\$360	\$450	\$60
25Mbps	\$125	\$156	\$250	\$313	\$344	\$430	\$375	\$469	\$60
30Mbps	\$150	\$188	\$300	\$375	\$413	\$516	\$450	\$563	\$60
35Mbps	\$175	\$219	\$350	\$438	\$481	\$602	\$525	\$656	\$60
40Mbps	\$200	\$250	\$400	\$500	\$550	\$688	\$600	\$750	\$60
45Mbps	\$205	\$256	\$410	\$513	\$564	\$705	\$615	\$769	\$60
50Mbps	\$207	\$259	\$414	\$517	\$569	\$711	\$621	\$776	\$60
55Mbps	\$228	\$284	\$455	\$569	\$626	\$782	\$683	\$853	\$60
60Mbps	\$248	\$310	\$497	\$621	\$683	\$853	\$745	\$931	\$60
65Mbps	\$269	\$336	\$538	\$672	\$740	\$925	\$807	\$1,009	\$60
70Mbps	\$290	\$362	\$579	\$724	\$797	\$996	\$869	\$1,086	\$60
75Mbps	\$310	\$388	\$621	\$776	\$853	\$1,067	\$931	\$1,164	\$60
80Mbps	\$331	\$414	\$662	\$828	\$910	\$1,138	\$993	\$1,241	\$60
85Mbps	\$352	\$440	\$703	\$879	\$967	\$1,209	\$1,055	\$1,319	\$60
90Mbps	\$372	\$466	\$745	\$931	\$1,024	\$1,280	\$1,117	\$1,397	\$60
95Mbps	\$393	\$491	\$786	\$983	\$1,081	\$1,351	\$1,179	\$1,474	\$60
100Mbps	\$414	\$517	\$828	\$1,034	\$1,138	\$1,422	\$1,241	\$1,552	\$60
105Mbps	\$434	\$543	\$869	\$1,086	\$1,195	\$1,494	\$1,303	\$1,629	\$60
110Mbps	\$455	\$569	\$910	\$1,138	\$1,252	\$1,565	\$1,366	\$1,707	\$60
115Mbps	\$476	\$595	\$952	\$1,190	\$1,309	\$1,636	\$1,428	\$1,784	\$60
120Mbps	\$497	\$621	\$993	\$1,241	\$1,366	\$1,707	\$1,490	\$1,862	\$60
125Mbps	\$517	\$647	\$1,034	\$1,293	\$1,422	\$1,778	\$1,552	\$1,940	\$60
130Mbps	\$538	\$672	\$1,076	\$1,345	\$1,479	\$1,849	\$1,614	\$2,017	\$60
135Mbps	\$559	\$698	\$1,117	\$1,397	\$1,536	\$1,920	\$1,676	\$2,095	\$60
140Mbps	\$579	\$724	\$1,159	\$1,448	\$1,593	\$1,991	\$1,738	\$2,172	\$60
145Mbps	\$600	\$750	\$1,200	\$1,500	\$1,650	\$2,063	\$1,800	\$2,250	\$60

\* Nonrecurring charges are waived for PVCs purchased with the Customer's initial order for installation of ATM service, and only if the Customer's associated Port or Port and Access is provided under a three (3) or five (5) year TPP.

Issued: June 30, 2003

Effective: July 31, 2003

Issued by:

Kevin M. Chapman, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

ADMINISTRATIVELY  
APPROVED FOR FILING

Maximum Rates

Speed	Standard PVCs - Monthly								NRC*
	Quality of Service (QoS)								
	UBR (PIR)		VBR-nrt (SIR)		VBR-rt (PIR)		CBR (PIR)		
	VCC	VPC	VCC	VPC	VCC	VPC	VCC	VPC	
11Mbps	\$150	\$188	\$300	\$376	\$412	\$516	\$450	\$562	\$120
12Mbps	\$160	\$200	\$320	\$400	\$440	\$550	\$480	\$600	\$120
13Mbps	\$170	\$212	\$340	\$426	\$268	\$584	\$510	\$638	\$120
14Mbps	\$180	\$226	\$360	\$450	\$496	\$618	\$540	\$676	\$120
15Mbps	\$190	\$238	\$380	\$476	\$522	\$654	\$570	\$712	\$120
16Mbps	\$200	\$250	\$400	\$500	\$550	\$688	\$600	\$750	\$120
17Mbps	\$210	\$262	\$420	\$526	\$578	\$722	\$630	\$788	\$120
18Mbps	\$220	\$276	\$440	\$550	\$606	\$756	\$660	\$826	\$120
19Mbps	\$230	\$288	\$460	\$576	\$632	\$790	\$690	\$862	\$120
20Mbps	\$240	\$300	\$480	\$600	\$660	\$826	\$720	\$900	\$120
25Mbps	\$250	\$312	\$500	\$626	\$688	\$860	\$750	\$938	\$120
30Mbps	\$300	\$376	\$600	\$750	\$826	\$1,032	\$900	\$1,126	\$120
35Mbps	\$350	\$438	\$700	\$876	\$962	\$1,204	\$1,050	\$1,312	\$120
40Mbps	\$400	\$500	\$800	\$1,000	\$1,100	\$1,376	\$1,200	\$1,500	\$120
45Mbps	\$410	\$512	\$820	\$1,026	\$1,128	\$1,410	\$1,230	\$1,538	\$120
50Mbps	\$414	\$518	\$828	\$1,034	\$1,138	\$1,422	\$1,242	\$1,552	\$120
55Mbps	\$456	\$568	\$910	\$1,138	\$1,252	\$1,564	\$1,366	\$1,706	\$120
60Mbps	\$496	\$620	\$994	\$1,242	\$1,366	\$1,706	\$1,490	\$1,862	\$120
65Mbps	\$538	\$672	\$1,076	\$1,344	\$1,440	\$1,850	\$1,614	\$2,018	\$120
70Mbps	\$580	\$724	\$1,158	\$1,448	\$1,594	\$1,992	\$1,738	\$2,172	\$120
75Mbps	\$620	\$776	\$1,242	\$1,552	\$1,706	\$2,134	\$1,862	\$2,328	\$120
80Mbps	\$662	\$828	\$1,324	\$1,656	\$1,820	\$2,276	\$1,986	\$2,482	\$120
85Mbps	\$704	\$880	\$1,406	\$1,758	\$1,934	\$2,418	\$2,110	\$2,638	\$120
90Mbps	\$744	\$932	\$1,490	\$1,862	\$2,048	\$2,560	\$2,234	\$2,794	\$120
95Mbps	\$786	\$982	\$1,572	\$1,966	\$2,162	\$2,702	\$2,358	\$2,948	\$120
100Mbps	\$828	\$1,034	\$1,656	\$2,068	\$2,276	\$2,844	\$2,482	\$3,104	\$120
105Mbps	\$868	\$1,086	\$1,738	\$2,172	\$2,390	\$2,988	\$2,606	\$3,258	\$120
110Mbps	\$910	\$1,138	\$1,820	\$2,276	\$2,504	\$3,130	\$2,732	\$3,414	\$120
115Mbps	\$952	\$1,190	\$2,380	\$2,380	\$2,618	\$3,272	\$2,856	\$3,568	\$120
120Mbps	\$994	\$1,242	\$1,986	\$2,482	\$2,732	\$3,414	\$2,980	\$3,724	\$120
125Mbps	\$1,034	\$1,294	\$2,068	\$2,586	\$2,844	\$3,556	\$3,104	\$3,880	\$120
130Mbps	\$1,076	\$1,344	\$2,152	\$2,690	\$2,958	\$3,698	\$3,228	\$4,034	\$120
135Mbps	\$1,118	\$1,396	\$2,234	\$2,794	\$3,072	\$3,840	\$3,352	\$4,190	\$120
140Mbps	\$1,158	\$1,448	\$2,318	\$2,896	\$3,186	\$3,982	\$3,476	\$4,344	\$120
145Mbps	\$1,200	\$1,500	\$2,400	\$3,000	\$3,350	\$4,126	\$3,600	\$4,550	\$120

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Issued: June 30, 2003

Effective: July 31, 2003

Issued by: Kevin M. Chapman, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

ADMINISTRATIVELY  
APPROVED FOR FILING

Current Rates

Speed	FRATM PVCs - Monthly						NRC*
	Standard		Alternate Routing		Disaster Recovery		
	VBR-nrt (SIR)	VBR-rt (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	
	VCC Only	VCC Only	VCC Only	VCC Only	VCC Only	VCC Only	
8Kbps	\$4	\$6	\$3	\$5	\$2	\$3	\$60
16Kbps	\$5	\$8	\$4	\$6	\$3	\$4	\$60
32Kbps	\$6	\$9	\$5	\$8	\$3	\$5	\$60
48Kbps	\$7	\$11	\$6	\$9	\$4	\$5	\$60
56Kbps	\$8	\$12	\$7	\$10	\$4	\$6	\$60
64Kbps	\$9	\$14	\$8	\$11	\$5	\$7	\$60
128Kbps	\$10	\$15	\$9	\$13	\$5	\$8	\$60
192Kbps	\$11	\$17	\$9	\$14	\$6	\$8	\$60
256Kbps	\$12	\$18	\$10	\$15	\$6	\$9	\$60
320Kbps	\$13	\$19	\$11	\$16	\$6	\$9	\$60
384Kbps	\$15	\$23	\$13	\$19	\$8	\$11	\$60
448Kbps	\$18	\$26	\$15	\$22	\$9	\$13	\$60
512Kbps	\$20	\$30	\$17	\$26	\$10	\$15	\$60
576Kbps	\$23	\$34	\$19	\$29	\$11	\$17	\$60
640Kbps	\$25	\$38	\$21	\$32	\$13	\$19	\$60
704Kbps	\$28	\$41	\$23	\$35	\$14	\$21	\$60
768Kbps	\$30	\$45	\$26	\$38	\$15	\$23	\$60
832Kbps	\$33	\$49	\$28	\$41	\$16	\$24	\$60
896Kbps	\$35	\$53	\$30	\$45	\$18	\$26	\$60
960Kbps	\$38	\$56	\$32	\$48	\$19	\$28	\$60
1000Kbps	\$50	\$75	\$43	\$64	\$25	\$38	\$60
1024Kbps	\$40	\$60	\$34	\$51	\$20	\$30	\$60
1536Kbps	\$60	\$90	\$51	\$77	\$30	\$45	\$60
2Mbps	\$60	\$90	\$51	\$77	\$30	\$45	\$60
3Mbps	\$70	\$105	\$60	\$89	\$35	\$53	\$60
4Mbps	\$80	\$120	\$68	\$102	\$40	\$60	\$60
5Mbps	\$90	\$135	\$77	\$115	\$45	\$68	\$60
6Mbps	\$100	\$150	\$85	\$128	\$50	\$75	\$60
7Mbps	\$110	\$165	\$94	\$140	\$55	\$83	\$60
8Mbps	\$120	\$180	\$102	\$153	\$60	\$90	\$60
9Mbps	\$130	\$195	\$111	\$166	\$65	\$98	\$60
10Mbps	\$140	\$210	\$119	\$179	\$70	\$105	\$60

(N)

(N)

\* Nonrecurring charges are waived for PVCs purchased with the Customer's initial order for installation of ATM service, and only if the Customer's associated Port or Port and Access is provided under a three (3) or five (5) year TPP.

NOTE: New rate indicator (N) applies only to columns labeled "PIR" above; "SIR" and "NRC" rates are existing.

Issued: September 1, 2004

Effective: October 1, 2004

Issued by:

Carol Paulsen, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

ADMINISTRATIVELY  
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Maximum Rates

Speed	FRATM PVCs - Monthly						NRC*
	Standard		Alternate Routing		Disaster Recovery		
	VBR-nrt (SIR)	VBR-rt (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	
	VCC Only	VCC Only	VCC Only	VCC Only	VCC Only	VCC Only	
8Kbps	\$8	\$12	\$6	\$10	\$4	\$6	\$120
16Kbps	\$10	\$16	\$8	\$12	\$6	\$8	\$120
32Kbps	\$12	\$18	\$10	\$16	\$6	\$10	\$120
48Kbps	\$14	\$22	\$12	\$18	\$8	\$10	\$120
56Kbps	\$16	\$24	\$14	\$20	\$8	\$12	\$120
64Kbps	\$18	\$28	\$16	\$22	\$10	\$14	\$120
128Kbps	\$20	\$30	\$18	\$26	\$10	\$16	\$120
192Kbps	\$22	\$34	\$18	\$28	\$12	\$16	\$120
256Kbps	\$24	\$36	\$20	\$30	\$12	\$18	\$120
320Kbps	\$26	\$38	\$22	\$32	\$12	\$18	\$120
384Kbps	\$30	\$46	\$26	\$38	\$16	\$22	\$120
448Kbps	\$36	\$52	\$30	\$44	\$18	\$26	\$120
512Kbps	\$40	\$60	\$34	\$52	\$20	\$30	\$120
576Kbps	\$46	\$68	\$38	\$58	\$22	\$34	\$120
640Kbps	\$50	\$76	\$42	\$64	\$26	\$38	\$120
704Kbps	\$56	\$82	\$46	\$70	\$28	\$42	\$120
768Kbps	\$60	\$90	\$52	\$76	\$30	\$46	\$120
832Kbps	\$66	\$98	\$56	\$82	\$32	\$48	\$120
896Kbps	\$70	\$106	\$60	\$90	\$36	\$52	\$120
960Kbps	\$76	\$112	\$64	\$96	\$38	\$56	\$120
1000Kbps	\$100	\$150	\$86	\$128	\$50	\$76	\$120
1024Kbps	\$80	\$120	\$68	\$102	\$40	\$60	\$120
1536Kbps	\$120	\$180	\$102	\$154	\$60	\$90	\$120
2Mbps	\$120	\$180	\$102	\$154	\$60	\$90	\$120
3Mbps	\$140	\$210	\$120	\$178	\$70	\$106	\$120
4Mbps	\$160	\$240	\$136	\$204	\$80	\$120	\$120
5Mbps	\$180	\$270	\$154	\$230	\$90	\$136	\$120
6Mbps	\$200	\$300	\$170	\$256	\$100	\$150	\$120
7Mbps	\$220	\$330	\$188	\$280	\$110	\$166	\$120
8Mbps	\$240	\$360	\$204	\$306	\$120	\$180	\$120
9Mbps	\$260	\$390	\$222	\$332	\$130	\$196	\$120
10Mbps	\$280	\$420	\$238	\$358	\$140	\$210	\$120

(N)

(N)

\* Nonrecurring charges are waived for PVCs purchased with the Customer's initial order for installation of ATM service, and only if the Customer's associated Port or Port and Access is provided under a three (3) or five (5) year TPP.

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1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

ADMINISTRATIVELY  
APPROVED FOR FILING

ORIGINAL

Current Rates

Speed	FRATM PVCs - Monthly						NRC*
	Standard		Alternate Routing		Disaster Recovery		
	VBR-nrt (SIR)	VBR-rt (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	
	VCC Only	VCC Only	VCC Only	VCC Only	VCC Only	VCC Only	
11Mbps	\$150	\$225	\$128	\$191	\$75	\$113	\$60
12Mbps	\$160	\$240	\$136	\$204	\$80	\$120	\$60
13Mbps	\$170	\$255	\$145	\$217	\$85	\$128	\$60
14Mbps	\$180	\$270	\$153	\$230	\$90	\$135	\$60
15Mbps	\$190	\$285	\$162	\$242	\$95	\$143	\$60
16Mbps	\$200	\$300	\$170	\$255	\$100	\$150	\$60
17Mbps	\$210	\$315	\$179	\$268	\$105	\$158	\$60
18Mbps	\$220	\$330	\$187	\$281	\$110	\$165	\$60
19Mbps	\$230	\$345	\$196	\$293	\$115	\$173	\$60
20Mbps	\$240	\$360	\$204	\$306	\$120	\$180	\$60
25Mbps	\$250	\$375	\$213	\$319	\$125	\$188	\$60
30Mbps	\$300	\$450	\$255	\$383	\$150	\$225	\$60
35Mbps	\$350	\$525	\$298	\$446	\$175	\$263	\$60
40Mbps	\$400	\$600	\$340	\$510	\$200	\$300	\$60

(N)

(N)

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ADMINISTRATIVELY  
APPROVED FOR FILING

ORIGINAL

Maximum Rates

Speed	FRATM PVCs - Monthly						NRC*
	Standard		Alternate Routing		Disaster Recovery		
	VBR-nrt (SIR)	VBR-rt (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	
	VCC Only	VCC Only	VCC Only	VCC Only	VCC Only	VCC Only	
11Mbps	\$300	\$450	\$256	\$382	\$150	\$226	\$120
12Mbps	\$320	\$480	\$272	\$408	\$160	\$240	\$120
13Mbps	\$340	\$510	\$290	\$434	\$170	\$256	\$120
14Mbps	\$360	\$540	\$306	\$460	\$180	\$270	\$120
15Mbps	\$380	\$570	\$324	\$484	\$190	\$286	\$120
16Mbps	\$400	\$600	\$340	\$510	\$200	\$300	\$120
17Mbps	\$420	\$630	\$358	\$536	\$210	\$316	\$120
18Mbps	\$440	\$660	\$374	\$562	\$220	\$330	\$120
19Mbps	\$460	\$690	\$392	\$586	\$230	\$346	\$120
20Mbps	\$480	\$720	\$408	\$612	\$240	\$360	\$120
25Mbps	\$500	\$750	\$426	\$638	\$250	\$376	\$120
30Mbps	\$600	\$900	\$510	\$766	\$300	\$450	\$120
35Mbps	\$700	\$1050	\$596	\$892	\$350	\$526	\$120
40Mbps	\$800	\$1200	\$680	\$1020	\$400	\$600	\$120

(N)

(N)

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ADMINISTRATIVELY  
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Current Rates

Speed	Alternate Routing PVCs - Monthly				Disaster Recovery PVCs - Monthly				NRC*
	Quality of Service				Quality of Service				
	UBR (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	CBR (PIR)	UBR (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	CBR (PIR)	
	VCC Only				VCC Only				
8Kbps	\$2	\$3	\$5	\$6	\$1	\$2	\$3	\$4	\$60
16Kbps	\$2	\$3	\$5	\$6	\$1	\$2	\$3	\$4	\$60
32Kbps	\$2	\$3	\$5	\$6	\$1	\$2	\$3	\$4	\$60
48Kbps	\$2	\$3	\$5	\$6	\$1	\$2	\$3	\$4	\$60
56Kbps	\$2	\$3	\$5	\$6	\$1	\$2	\$3	\$4	\$60
64Kbps	\$2	\$3	\$5	\$6	\$1	\$2	\$3	\$4	\$60
128Kbps	\$3	\$4	\$5	\$6	\$2	\$3	\$3	\$4	\$60
192Kbps	\$4	\$6	\$8	\$9	\$3	\$4	\$5	\$5	\$60
256Kbps	\$6	\$9	\$11	\$11	\$3	\$5	\$6	\$7	\$60
320Kbps	\$7	\$11	\$13	\$14	\$4	\$6	\$8	\$8	\$60
384Kbps	\$9	\$13	\$16	\$17	\$5	\$8	\$9	\$10	\$60
448Kbps	\$10	\$15	\$19	\$20	\$6	\$9	\$11	\$12	\$60
512Kbps	\$11	\$17	\$21	\$23	\$7	\$10	\$13	\$13	\$60
576Kbps	\$13	\$19	\$24	\$26	\$8	\$11	\$14	\$15	\$60
640Kbps	\$14	\$21	\$27	\$28	\$8	\$13	\$16	\$17	\$60
704Kbps	\$16	\$23	\$29	\$31	\$9	\$14	\$17	\$18	\$60
768Kbps	\$17	\$26	\$32	\$34	\$10	\$15	\$19	\$20	\$60
832Kbps	\$18	\$28	\$35	\$37	\$11	\$16	\$20	\$22	\$60
896Kbps	\$20	\$30	\$37	\$40	\$12	\$18	\$22	\$23	\$60
960Kbps	\$21	\$32	\$40	\$43	\$13	\$19	\$23	\$25	\$60
1000Kbps	\$21	\$43	\$58	\$64	\$13	\$25	\$34	\$38	\$60
1024Kbps	\$23	\$34	\$43	\$45	\$13	\$20	\$25	\$27	\$60
1536Kbps	\$34	\$51	\$64	\$68	\$20	\$30	\$38	\$40	\$60
2Mbps	\$26	\$51	\$70	\$77	\$15	\$30	\$41	\$45	\$60
3Mbps	\$30	\$60	\$82	\$89	\$18	\$35	\$48	\$53	\$60
4Mbps	\$34	\$68	\$94	\$102	\$20	\$40	\$55	\$60	\$60
5Mbps	\$38	\$77	\$105	\$115	\$23	\$45	\$62	\$68	\$60
6Mbps	\$43	\$85	\$117	\$128	\$25	\$50	\$69	\$75	\$60
7Mbps	\$47	\$94	\$129	\$140	\$28	\$55	\$76	\$83	\$60
8Mbps	\$51	\$102	\$140	\$153	\$30	\$60	\$83	\$90	\$60
9Mbps	\$55	\$111	\$152	\$166	\$33	\$65	\$89	\$98	\$60
10Mbps	\$60	\$119	\$164	\$179	\$35	\$70	\$96	\$105	\$60

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ADMINISTRATIVELY  
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Maximum Rates

Speed	Alternate Routing PVCs - Monthly				Disaster Recovery PVCs - Monthly				NRC*
	Quality of Service				Quality of Service				
	UBR (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	CBR (PIR)	UBR (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	CBR (PIR)	
	VCC Only				VCC Only				
8Kbps	\$4	\$6	\$10	\$12	\$2	\$4	\$6	\$8	\$120
16Kbps	\$4	\$6	\$10	\$12	\$2	\$4	\$6	\$8	\$120
32Kbps	\$4	\$6	\$10	\$12	\$2	\$4	\$6	\$8	\$120
48Kbps	\$4	\$6	\$10	\$12	\$2	\$4	\$6	\$8	\$120
56Kbps	\$4	\$6	\$10	\$12	\$2	\$4	\$6	\$8	\$120
64Kbps	\$4	\$6	\$10	\$12	\$2	\$4	\$6	\$8	\$120
128Kbps	\$6	\$8	\$10	\$12	\$4	\$6	\$6	\$8	\$120
192Kbps	\$8	\$12	\$16	\$18	\$6	\$8	\$10	\$10	\$120
256Kbps	\$12	\$18	\$22	\$22	\$6	\$10	\$12	\$14	\$120
320Kbps	\$14	\$22	\$26	\$28	\$8	\$12	\$16	\$16	\$120
384Kbps	\$18	\$26	\$32	\$34	\$10	\$16	\$18	\$20	\$120
448Kbps	\$20	\$30	\$38	\$40	\$12	\$18	\$22	\$24	\$120
512Kbps	\$21	\$34	\$42	\$46	\$14	\$20	\$26	\$26	\$120
576Kbps	\$26	\$38	\$48	\$52	\$16	\$22	\$28	\$30	\$120
640Kbps	\$28	\$42	\$54	\$56	\$16	\$26	\$32	\$34	\$120
704Kbps	\$32	\$46	\$58	\$62	\$18	\$28	\$34	\$36	\$120
768Kbps	\$34	\$52	\$64	\$68	\$20	\$30	\$38	\$40	\$120
832Kbps	\$36	\$56	\$70	\$74	\$22	\$32	\$40	\$44	\$120
896Kbps	\$40	\$60	\$74	\$80	\$24	\$36	\$44	\$46	\$120
960Kbps	\$42	\$64	\$80	\$86	\$26	\$38	\$46	\$50	\$120
1000Kbps	\$42	\$86	\$116	\$128	\$26	\$50	\$68	\$76	\$120
1024Kbps	\$46	\$68	\$86	\$90	\$26	\$40	\$50	\$54	\$120
1536Kbps	\$68	\$102	\$128	\$136	\$40	\$60	\$76	\$80	\$120
2Mbps	\$52	\$102	\$140	\$154	\$30	\$60	\$82	\$90	\$120
3Mbps	\$60	\$120	\$164	\$178	\$36	\$70	\$96	\$106	\$120
4Mbps	\$68	\$136	\$188	\$204	\$40	\$80	\$110	\$120	\$120
5Mbps	\$76	\$154	\$210	\$230	\$46	\$90	\$124	\$136	\$120
6Mbps	\$86	\$170	\$234	\$256	\$50	\$100	\$138	\$150	\$120
7Mbps	\$94	\$188	\$258	\$280	\$56	\$110	\$152	\$166	\$120
8Mbps	\$102	\$204	\$280	\$306	\$60	\$120	\$166	\$180	\$120
9Mbps	\$110	\$222	\$304	\$332	\$66	\$130	\$178	\$196	\$120
10Mbps	\$120	\$238	\$328	\$358	\$70	\$140	\$192	\$210	\$120

\* Nonrecurring charges are waived for PVCs purchased with the Customer's initial order for installation of ATM service, and only if the Customer's associated Port or Port and Access is provided under a three (3) or five (5) year TPP.

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ADMINISTRATIVELY  
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Current Rates

Speed	Alternate Routing PVCs - Monthly				Disaster Recovery PVCs - Monthly				NRC*
	Quality of Service				Quality of Service				
	UBR (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	CBR (PIR)	UBR (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	CBR (PIR)	
	VCC Only				VCC Only				
11Mbps	\$64	\$128	\$175	\$191	\$38	\$75	\$103	\$113	\$60
12Mbps	\$68	\$136	\$187	\$204	\$40	\$80	\$110	\$120	\$60
13Mbps	\$72	\$145	\$199	\$217	\$43	\$85	\$117	\$128	\$60
14Mbps	\$77	\$153	\$210	\$230	\$45	\$90	\$124	\$135	\$60
15Mbps	\$81	\$162	\$222	\$242	\$48	\$95	\$131	\$143	\$60
16Mbps	\$85	\$170	\$234	\$255	\$50	\$100	\$138	\$150	\$60
17Mbps	\$89	\$179	\$245	\$268	\$53	\$105	\$144	\$158	\$60
18Mbps	\$94	\$187	\$257	\$281	\$55	\$110	\$151	\$165	\$60
19Mbps	\$98	\$196	\$269	\$293	\$58	\$115	\$158	\$173	\$60
20Mbps	\$102	\$204	\$281	\$306	\$60	\$120	\$165	\$180	\$60
25Mbps	\$106	\$213	\$292	\$319	\$63	\$125	\$172	\$188	\$60
30Mbps	\$128	\$255	\$351	\$383	\$75	\$150	\$206	\$225	\$60
35Mbps	\$149	\$298	\$409	\$446	\$88	\$175	\$241	\$263	\$60
40Mbps	\$170	\$340	\$468	\$510	\$100	\$200	\$275	\$300	\$60
45Mbps	\$174	\$349	\$479	\$523	\$103	\$205	\$282	\$308	\$60
50Mbps	\$176	\$352	\$484	\$528	\$103	\$207	\$284	\$310	\$60
55Mbps	\$193	\$387	\$532	\$580	\$114	\$228	\$313	\$341	\$60
60Mbps	\$211	\$422	\$580	\$633	\$124	\$248	\$341	\$372	\$60
65Mbps	\$229	\$457	\$629	\$686	\$134	\$269	\$370	\$403	\$60
70Mbps	\$246	\$492	\$677	\$739	\$145	\$290	\$398	\$434	\$60
75Mbps	\$264	\$528	\$725	\$791	\$155	\$310	\$427	\$466	\$60
80Mbps	\$281	\$563	\$774	\$844	\$166	\$331	\$455	\$497	\$60
85Mbps	\$299	\$598	\$822	\$897	\$176	\$352	\$484	\$528	\$60
90Mbps	\$317	\$633	\$871	\$950	\$186	\$372	\$512	\$559	\$60
95Mbps	\$334	\$668	\$919	\$1,002	\$197	\$393	\$541	\$590	\$60
100Mbps	\$352	\$703	\$967	\$1,055	\$207	\$414	\$569	\$621	\$60
105Mbps	\$369	\$739	\$1,016	\$1,108	\$217	\$434	\$597	\$652	\$60
110Mbps	\$387	\$774	\$1,064	\$1,161	\$228	\$455	\$626	\$683	\$60
115Mbps	\$404	\$809	\$1,112	\$1,213	\$238	\$476	\$654	\$714	\$60
120Mbps	\$422	\$844	\$1,161	\$1,266	\$248	\$497	\$683	\$745	\$60
125Mbps	\$440	\$879	\$1,209	\$1,319	\$259	\$517	\$711	\$776	\$60
130Mbps	\$457	\$914	\$1,257	\$1,372	\$269	\$538	\$740	\$807	\$60
135Mbps	\$475	\$950	\$1,306	\$1,424	\$279	\$559	\$768	\$838	\$60
140Mbps	\$492	\$985	\$1,354	\$1,477	\$290	\$579	\$797	\$869	\$60
145Mbps	\$510	\$1,020	\$1,403	\$1,530	\$300	\$600	\$825	\$900	\$60

\* Nonrecurring charges are waived for PVCs purchased with the Customer's initial order for installation of ATM service, and only if the Customer's associated Port or Port and Access is provided under a three (3) or five (5) year TPP.

Issued: June 30, 2003

Effective: July 31, 2003

Issued by: Kevin M. Chapman, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

ADMINISTRATIVELY  
APPROVED FOR FILING

Maximum Rates

Speed	Alternate Routing PVCs - Monthly				Disaster Recovery PVCs - Monthly				NRC*
	Quality of Service				Quality of Service				
	UBR (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	CBR (PIR)	UBR (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	CBR (PIR)	
	VCC Only				VCC Only				
11Mbps	\$128	\$256	\$350	\$382	\$76	\$150	\$206	\$226	\$120
12Mbps	\$136	\$272	\$374	\$408	\$80	\$160	\$220	\$240	\$120
13Mbps	\$144	\$290	\$398	\$434	\$86	\$170	\$234	\$256	\$120
14Mbps	\$154	\$306	\$420	\$460	\$90	\$180	\$1248	\$270	\$120
15Mbps	\$162	\$324	\$444	\$484	\$96	\$190	\$262	\$286	\$120
16Mbps	\$170	\$340	\$468	\$510	\$100	\$200	\$276	\$300	\$120
17Mbps	\$178	\$358	\$490	\$536	\$106	\$210	\$288	\$316	\$120
18Mbps	\$188	\$374	\$514	\$562	\$110	\$220	\$302	\$330	\$120
19Mbps	\$196	\$392	\$538	\$586	\$116	\$230	\$316	\$346	\$120
20Mbps	\$204	\$408	\$562	\$612	\$120	\$240	\$330	\$360	\$120
25Mbps	\$212	\$426	\$584	\$638	\$126	\$250	\$344	\$376	\$120
30Mbps	\$256	\$510	\$702	\$766	\$150	\$300	\$412	\$450	\$120
35Mbps	\$298	\$596	\$818	\$892	\$176	\$350	\$482	\$526	\$120
40Mbps	\$340	\$680	\$936	\$1,020	\$200	\$400	\$550	\$600	\$120
45Mbps	\$348	\$698	\$958	\$1,046	\$206	\$410	\$564	\$616	\$120
50Mbps	\$352	\$704	\$968	\$1,056	\$206	\$414	\$568	\$620	\$120
55Mbps	\$386	\$774	\$1,064	\$1,160	\$228	\$456	\$626	\$682	\$120
60Mbps	\$422	\$844	\$1,160	\$1,266	\$248	\$496	\$682	\$744	\$120
65Mbps	\$458	\$914	\$1,258	\$1,372	\$268	\$538	\$740	\$806	\$120
70Mbps	\$492	\$984	\$1,354	\$1,478	\$290	\$580	\$796	\$868	\$120
75Mbps	\$528	\$1,056	\$1,450	\$1,582	\$310	\$620	\$854	\$932	\$120
80Mbps	\$562	\$1,126	\$1,548	\$1,688	\$332	\$662	\$910	\$994	\$120
85Mbps	\$598	\$1,196	\$1,644	\$1,794	\$352	\$704	\$968	\$1,056	\$120
90Mbps	\$634	\$1,266	\$1,742	\$1,900	\$372	\$744	\$1,024	\$1,118	\$120
95Mbps	\$668	\$1,336	\$1,838	\$2,004	\$394	\$786	\$1,082	\$1,180	\$120
100Mbps	\$704	\$1,406	\$1,934	\$2,110	\$414	\$828	\$1,138	\$1,242	\$120
105Mbps	\$738	\$1,478	\$2,032	\$2,216	\$434	\$868	\$1,194	\$1,304	\$120
110Mbps	\$774	\$1,548	\$2,128	\$2,322	\$456	\$910	\$1,252	\$1,366	\$120
115Mbps	\$808	\$1,618	\$2,224	\$2,426	\$476	\$952	\$1,308	\$1,428	\$120
120Mbps	\$844	\$1,688	\$2,322	\$2,532	\$496	\$994	\$1,366	\$1,490	\$120
125Mbps	\$880	\$1,758	\$2,418	\$2,638	\$518	\$1,034	\$1,422	\$1,552	\$120
130Mbps	\$914	\$1,828	\$2,514	\$2,744	\$538	\$1,076	\$1,480	\$1,614	\$120
135Mbps	\$950	\$1,900	\$2,612	\$2,848	\$558	\$1,118	\$1,536	\$1,676	\$120
140Mbps	\$984	\$1,970	\$2,708	\$2,954	\$580	\$1,158	\$1,594	\$1,738	\$120
145Mbps	\$1,020	\$2,040	\$2,806	\$3,060	\$600	\$1,200	\$1,650	\$1,800	\$120

\* Nonrecurring charges are waived for PVCs purchased with the Customer's initial order for installation of ATM service, and only if the Customer's associated Port or Port and Access is provided under a three (3) or five (5) year TPP.

Issued: June 30, 2003

Effective: July 31, 2003

Issued by: Kevin M. Chapman, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

ADMINISTRATIVELY  
APPROVED FOR FILING

Current rates:

Speed	Alternate Routing PVCs – Monthly				Disaster Recovery PVCs – Monthly				NRC*
	Quality of Service				Quality of Service				
	UBR (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	CBR (PIR)	UBR (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	CBR (PIR)	
	VPC ONLY				VPC ONLY				
8Kbps	\$2	\$3	\$6	\$7	\$1	\$2	\$4	\$4	\$60
16Kbps	\$2	\$3	\$6	\$7	\$1	\$2	\$4	\$4	\$60
32Kbps	\$2	\$3	\$6	\$7	\$1	\$2	\$4	\$4	\$60
48Kbps	\$2	\$3	\$6	\$7	\$1	\$2	\$4	\$4	\$60
56Kbps	\$2	\$3	\$6	\$7	\$1	\$2	\$4	\$4	\$60
64Kbps	\$3	\$4	\$6	\$7	\$1	\$3	\$4	\$4	\$60
128Kbps	\$4	\$5	\$7	\$7	\$2	\$3	\$4	\$5	\$60
192Kbps	\$5	\$8	\$10	\$11	\$3	\$5	\$6	\$6	\$60
256Kbps	\$7	\$11	\$13	\$14	\$4	\$6	\$8	\$8	\$60
320Kbps	\$9	\$13	\$17	\$18	\$5	\$8	\$10	\$10	\$60
384Kbps	\$11	\$16	\$20	\$21	\$6	\$9	\$12	\$13	\$60
448Kbps	\$12	\$19	\$23	\$25	\$7	\$11	\$14	\$15	\$60
512Kbps	\$14	\$21	\$27	\$28	\$8	\$13	\$16	\$17	\$60
576Kbps	\$16	\$24	\$30	\$32	\$9	\$14	\$18	\$19	\$60
640Kbps	\$18	\$27	\$33	\$35	\$10	\$16	\$20	\$21	\$60
704Kbps	\$19	\$29	\$37	\$39	\$11	\$17	\$21	\$23	\$60
768Kbps	\$21	\$32	\$40	\$43	\$13	\$19	\$23	\$25	\$60
832Kbps	\$23	\$35	\$43	\$46	\$14	\$20	\$25	\$27	\$60
896Kbps	\$25	\$37	\$46	\$50	\$15	\$22	\$27	\$29	\$60
960Kbps	\$27	\$40	\$50	\$53	\$16	\$23	\$29	\$31	\$60
1000Kbps	\$27	\$53	\$73	\$80	\$16	\$31	\$43	\$47	\$60
1024Kbps	\$28	\$43	\$53	\$57	\$17	\$25	\$31	\$33	\$60
1536Kbps	\$43	\$64	\$80	\$85	\$25	\$38	\$47	\$50	\$60
2Mbps	\$32	\$64	\$88	\$96	\$19	\$38	\$52	\$56	\$60
3Mbps	\$37	\$74	\$102	\$112	\$22	\$44	\$60	\$66	\$60
4Mbps	\$43	\$85	\$117	\$128	\$25	\$50	\$69	\$75	\$60
5Mbps	\$48	\$96	\$131	\$143	\$28	\$56	\$77	\$84	\$60
6Mbps	\$53	\$106	\$146	\$159	\$31	\$63	\$86	\$94	\$60
7Mbps	\$58	\$117	\$161	\$175	\$34	\$69	\$95	\$103	\$60
8Mbps	\$64	\$128	\$175	\$191	\$38	\$75	\$103	\$113	\$60
9Mbps	\$69	\$138	\$190	\$207	\$41	\$81	\$112	\$122	\$60
10Mbps	\$74	\$149	\$205	\$223	\$44	\$88	\$120	\$131	\$60

\* Nonrecurring charges are waived for PVCs purchased with the Customer's initial order for installation of ATM service, and only if the Customer's associated Port or Port and Access is provided under a three (3) or five (5) year TPP.

Issued: September 1, 2004

Effective: October 1, 2004

Issued by: Carol Paulsen, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

ADMINISTRATIVELY  
APPROVED FOR FILING

## Maximum Rates:

Speed	Alternate Routing PVCs -- Monthly				Disaster Recovery PVCs - Monthly				NRC*
	Quality of Service				Quality of Service				
	UBR (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	CBR (PIR)	UBR (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	CBR (PIR)	
	VPC ONLY				VPC ONLY				
8Kbps	\$4	\$6	\$12	\$14	\$2	\$4	\$8	\$8	\$120
16Kbps	\$4	\$6	\$12	\$14	\$2	\$4	\$8	\$8	\$120
32Kbps	\$4	\$6	\$12	\$14	\$2	\$4	\$8	\$8	\$120
48Kbps	\$4	\$6	\$12	\$14	\$2	\$4	\$8	\$8	\$120
56Kbps	\$4	\$6	\$12	\$14	\$2	\$4	\$8	\$8	\$120
64Kbps	\$6	\$8	\$12	\$14	\$2	\$6	\$8	\$8	\$120
128Kbps	\$8	\$10	\$14	\$14	\$4	\$6	\$8	\$10	\$120
192Kbps	\$10	\$16	\$20	\$22	\$6	\$10	\$12	\$12	\$120
256Kbps	\$14	\$22	\$26	\$28	\$8	\$12	\$16	\$16	\$120
320Kbps	\$18	\$26	\$34	\$36	\$10	\$16	\$20	\$20	\$120
384Kbps	\$22	\$32	\$40	\$42	\$12	\$18	\$24	\$26	\$120
448Kbps	\$24	\$38	\$46	\$50	\$14	\$22	\$28	\$30	\$120
512Kbps	\$28	\$42	\$54	\$56	\$16	\$26	\$32	\$34	\$120
576Kbps	\$32	\$48	\$60	\$64	\$18	\$28	\$36	\$38	\$120
640Kbps	\$36	\$54	\$66	\$70	\$20	\$32	\$40	\$42	\$120
704Kbps	\$38	\$58	\$74	\$78	\$22	\$34	\$42	\$46	\$120
768Kbps	\$42	\$64	\$80	\$86	\$26	\$38	\$46	\$50	\$120
832Kbps	\$46	\$70	\$86	\$92	\$28	\$40	\$50	\$54	\$120
896Kbps	\$50	\$74	\$92	\$100	\$30	\$44	\$54	\$58	\$120
960Kbps	\$54	\$80	\$100	\$106	\$32	\$46	\$58	\$62	\$120
1000Kbps	\$54	\$106	\$146	\$160	\$32	\$62	\$86	\$94	\$120
1024Kbps	\$56	\$86	\$106	\$114	\$34	\$50	\$62	\$66	\$120
1536Kbps	\$86	\$128	\$160	\$170	\$50	\$76	\$94	\$100	\$120
2Mbps	\$64	\$128	\$176	\$192	\$38	\$76	\$104	\$112	\$120
3Mbps	\$74	\$148	\$204	\$224	\$44	\$88	\$120	\$132	\$120
4Mbps	\$86	\$170	\$234	\$256	\$50	\$100	\$138	\$150	\$120
5Mbps	\$96	\$192	\$262	\$286	\$56	\$112	\$154	\$168	\$120
6Mbps	\$106	\$212	\$292	\$318	\$62	\$126	\$172	\$188	\$120
7Mbps	\$116	\$234	\$322	\$350	\$68	\$138	\$190	\$206	\$120
8Mbps	\$128	\$256	\$350	\$382	\$76	\$150	\$206	\$226	\$120
9Mbps	\$138	\$276	\$380	\$414	\$82	\$162	\$224	\$244	\$120
10Mbps	\$148	\$298	\$410	\$446	\$88	\$176	\$240	\$262	\$120

\* Nonrecurring charges are waived for PVCs purchased with the Customer's initial order for installation of ATM service, and only if the Customer's associated Port or Port and Access is provided under a three (3) or five (5) year TPP.

Issued: September 1, 2004

Effective: October 1, 2004

Issued by:

Carol Paulsen, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

ADMINISTRATIVELY  
APPROVED FOR FILING

Current Rates:

Speed	Alternate Routing PVCs – Monthly				Disaster Recovery PVCs - Monthly				NRC*
	Quality of Service				Quality of Service				
	UBR (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	CBR (PIR)	UBR (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	CBR (PIR)	
	VPC ONLY				VPC ONLY				
11Mbps	\$80	\$159	\$219	\$239	\$47	\$94	\$129	\$141	\$60
12Mbps	\$85	\$170	\$234	\$255	\$50	\$100	\$138	\$150	\$60
13Mbps	\$90	\$181	\$248	\$271	\$53	\$106	\$146	\$159	\$60
14Mbps	\$96	\$191	\$263	\$287	\$56	\$113	\$155	\$169	\$60
15Mbps	\$101	\$202	\$278	\$303	\$59	\$119	\$163	\$178	\$60
16Mbps	\$106	\$213	\$292	\$319	\$63	\$125	\$172	\$188	\$60
17Mbps	\$112	\$223	\$307	\$335	\$66	\$131	\$180	\$197	\$60
18Mbps	\$117	\$234	\$321	\$351	\$69	\$138	\$189	\$206	\$60
19Mbps	\$122	\$244	\$336	\$367	\$72	\$144	\$198	\$216	\$60
20Mbps	\$128	\$255	\$351	\$383	\$75	\$150	\$206	\$225	\$60
25Mbps	\$133	\$266	\$365	\$398	\$78	\$156	\$215	\$234	\$60
30Mbps	\$159	\$319	\$438	\$478	\$94	\$188	\$258	\$281	\$60
35Mbps	\$186	\$372	\$511	\$558	\$109	\$219	\$301	\$328	\$60
40Mbps	\$213	\$425	\$584	\$638	\$125	\$250	\$344	\$375	\$60
45Mbps	\$218	\$436	\$599	\$653	\$128	\$256	\$352	\$384	\$60
50Mbps	\$220	\$440	\$605	\$659	\$129	\$259	\$356	\$388	\$60
55Mbps	\$242	\$484	\$665	\$725	\$142	\$284	\$391	\$427	\$60
60Mbps	\$264	\$528	\$725	\$791	\$155	\$310	\$427	\$466	\$60
65Mbps	\$286	\$572	\$786	\$857	\$168	\$336	\$462	\$504	\$60
70Mbps	\$308	\$616	\$846	\$923	\$181	\$362	\$498	\$543	\$60
75Mbps	\$330	\$659	\$907	\$989	\$194	\$388	\$533	\$582	\$60
80Mbps	\$352	\$703	\$967	\$1,055	\$207	\$414	\$569	\$621	\$60
85Mbps	\$374	\$747	\$1,028	\$1,121	\$220	\$440	\$605	\$659	\$60
90Mbps	\$396	\$791	\$1,088	\$1,187	\$233	\$466	\$640	\$698	\$60
95Mbps	\$418	\$835	\$1,149	\$1,253	\$246	\$491	\$676	\$737	\$60
100Mbps	\$440	\$879	\$1,209	\$1,319	\$259	\$517	\$711	\$776	\$60
105Mbps	\$462	\$923	\$1,270	\$1,385	\$272	\$543	\$747	\$815	\$60
110Mbps	\$484	\$967	\$1,330	\$1,451	\$284	\$569	\$782	\$853	\$60
115Mbps	\$506	\$1,011	\$1,390	\$1,517	\$297	\$595	\$818	\$892	\$60
120Mbps	\$528	\$1,055	\$1,451	\$1,583	\$310	\$621	\$853	\$931	\$60
125Mbps	\$550	\$1,099	\$1,511	\$1,649	\$323	\$647	\$889	\$970	\$60
130Mbps	\$572	\$1,143	\$1,572	\$1,715	\$336	\$672	\$925	\$1,009	\$60
135Mbps	\$594	\$1,187	\$1,632	\$1,781	\$349	\$698	\$960	\$1,047	\$60
140Mbps	\$616	\$1,231	\$1,693	\$1,847	\$362	\$724	\$996	\$1,086	\$60
145Mbps	\$638	\$1,275	\$1,753	\$1,913	\$375	\$750	\$1,031	\$1,125	\$60

\* Nonrecurring charges are waived for PVCs purchased with the Customer's initial order for installation of ATM service, and only if the Customer's associated Port or Port and Access is provided under a three (3) or five (5) year TPP.

Issued: September 1, 2004

Effective: October 1, 2004

Issued by: Carol Paulsen, Director-Regulatory Relations ADMINISTRATIVELY  
1010 N. St. Mary's, Room 13-K APPROVED FOR FILING  
San Antonio, Texas 78215

Maximum Rates:

Speed	Alternate Routing PVCs -- Monthly				Disaster Recovery PVCs - Monthly				NRC*
	Quality of Service				Quality of Service				
	UBR (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	CBR (PIR)	UBR (PIR)	VBR-nrt (SIR)	VBR-rt (PIR)	CBR (PIR)	
	VPC ONLY				VPC ONLY				
11Mbps	\$160	\$318	\$438	\$478	\$94	\$188	\$258	\$282	\$120
12Mbps	\$170	\$340	\$468	\$510	\$100	\$200	\$276	\$300	\$120
13Mbps	\$180	\$362	\$496	\$542	\$106	\$212	\$292	\$318	\$120
14Mbps	\$192	\$382	\$526	\$574	\$112	\$226	\$310	\$338	\$120
15Mbps	\$202	\$404	\$556	\$606	\$118	\$238	\$326	\$356	\$120
16Mbps	\$212	\$426	\$584	\$638	\$126	\$250	\$344	\$376	\$120
17Mbps	\$224	\$446	\$614	\$670	\$132	\$262	\$360	\$394	\$120
18Mbps	\$234	\$468	\$642	\$702	\$138	\$276	\$378	\$412	\$120
19Mbps	\$244	\$488	\$672	\$734	\$144	\$288	\$396	\$432	\$120
20Mbps	\$256	\$510	\$702	\$766	\$150	\$300	\$412	\$450	\$120
25Mbps	\$266	\$532	\$730	\$796	\$156	\$312	\$430	\$468	\$120
30Mbps	\$318	\$638	\$876	\$956	\$188	\$376	\$516	\$562	\$120
35Mbps	\$372	\$744	\$1,022	\$1,116	\$218	\$438	\$602	\$656	\$120
40Mbps	\$426	\$850	\$1,168	\$1,276	\$250	\$500	\$688	\$750	\$120
45Mbps	\$436	\$872	\$1,198	\$1,306	\$256	\$512	\$704	\$768	\$120
50Mbps	\$440	\$880	\$1,210	\$1,318	\$258	\$518	\$712	\$776	\$120
55Mbps	\$484	\$968	\$1,330	\$1,450	\$284	\$568	\$782	\$854	\$120
60Mbps	\$528	\$1,056	\$1,450	\$1,582	\$310	\$620	\$854	\$932	\$120
65Mbps	\$572	\$1,144	\$1,572	\$1,714	\$336	\$672	\$924	\$1,008	\$120
70Mbps	\$616	\$1,232	\$1,692	\$1,846	\$362	\$724	\$996	\$1,086	\$120
75Mbps	\$660	\$1,318	\$1,814	\$1,978	\$388	\$776	\$1,066	\$1,164	\$120
80Mbps	\$704	\$1,406	\$1,934	\$2,110	\$414	\$828	\$1,138	\$1,242	\$120
85Mbps	\$748	\$1,494	\$2,056	\$2,242	\$440	\$880	\$1,210	\$1,318	\$120
90Mbps	\$792	\$1,582	\$2,176	\$2,374	\$466	\$932	\$1,280	\$1,396	\$120
95Mbps	\$836	\$1,670	\$2,298	\$2,506	\$492	\$982	\$1,352	\$1,474	\$120
100Mbps	\$880	\$1,758	\$2,418	\$2,638	\$518	\$1,034	\$1,422	\$1,552	\$120
105Mbps	\$924	\$1,846	\$2,540	\$2,770	\$544	\$1,086	\$1,494	\$1,630	\$120
110Mbps	\$968	\$1,934	\$2,660	\$2,902	\$568	\$1,138	\$1,564	\$1,706	\$120
115Mbps	\$1,012	\$2,022	\$2,780	\$3,034	\$594	\$1,190	\$1,636	\$1,784	\$120
120Mbps	\$1,056	\$2,110	\$2,902	\$3,166	\$620	\$1,242	\$1,706	\$1,862	\$120
125Mbps	\$1,100	\$2,198	\$3,022	\$3,298	\$646	\$1,294	\$1,778	\$1,940	\$120
130Mbps	\$1,144	\$2,286	\$3,144	\$3,430	\$672	\$1,344	\$1,850	\$2,018	\$120
135Mbps	\$1,188	\$2,374	\$3,264	\$3,562	\$698	\$1,396	\$1,920	\$2,094	\$120
140Mbps	\$1,232	\$2,462	\$3,386	\$3,694	\$724	\$1,448	\$1,992	\$2,172	\$120
145Mbps	\$1,276	\$2,550	\$3,506	\$3,826	\$750	\$1,500	\$2,062	\$2,250	\$120

\* Nonrecurring charges are waived for PVCs purchased with the Customer's initial order for installation of ATM service, and only if the Customer's associated Port or Port and Access is provided under a three (3) or five (5) year TPP.

Issued: September 1, 2004

Effective: October 1, 2004

Issued by: Carol Paulsen, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

ADMINISTRATIVELY  
APPROVED FOR FILING

Current Rates

Multicasting PVCs - Monthly					
Speed	VBR-nrt (SIR)	NRC	Speed	VBR-nrt (SIR)	NRC
	VCC Only			VCC Only	
8Kbps	\$2	\$60	13Mbps	\$85	\$60
16Kbps	\$2	\$60	14Mbps	\$90	\$60
32Kbps	\$2	\$60	15Mbps	\$95	\$60
48Kbps	\$2	\$60	16Mbps	\$100	\$60
56Kbps	\$2	\$60	17Mbps	\$105	\$60
64Kbps	\$2	\$60	18Mbps	\$110	\$60
128Kbps	\$3	\$60	19Mbps	\$115	\$60
192Kbps	\$4	\$60	20Mbps	\$120	\$60
256Kbps	\$5	\$60	25Mbps	\$125	\$60
320Kbps	\$6	\$60	30Mbps	\$150	\$60
384Kbps	\$8	\$60	35Mbps	\$175	\$60
448Kbps	\$9	\$60	40Mbps	\$200	\$60
512Kbps	\$10	\$60	45Mbps	\$205	\$60
576Kbps	\$11	\$60	50Mbps	\$207	\$60
640Kbps	\$13	\$60	55Mbps	\$228	\$60
704Kbps	\$14	\$60	60Mbps	\$248	\$60
768Kbps	\$15	\$60	65Mbps	\$269	\$60
832Kbps	\$16	\$60	70Mbps	\$290	\$60
896Kbps	\$18	\$60	75Mbps	\$310	\$60
960Kbps	\$19	\$60	80Mbps	\$331	\$60
1000Kbps	\$25	\$60	85Mbps	\$352	\$60
1024Kbps	\$20	\$60	90Mbps	\$372	\$60
1536Kbps	\$30	\$60	95Mbps	\$393	\$60
2Mbps	\$30	\$60	100Mbps	\$414	\$60
3Mbps	\$35	\$60	105Mbps	\$434	\$60
4Mbps	\$40	\$60	110Mbps	\$455	\$60
5Mbps	\$45	\$60	115Mbps	\$476	\$60
6Mbps	\$50	\$60	120Mbps	\$497	\$60
7Mbps	\$55	\$60	125Mbps	\$517	\$60
8Mbps	\$60	\$60	130Mbps	\$538	\$60
9Mbps	\$65	\$60	135Mbps	\$559	\$60
10Mbps	\$70	\$60	140Mbps	\$579	\$60
11Mbps	\$75	\$60	145Mbps	\$600	\$60
12Mbps	\$80	\$60			

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Maximum Rates

Multicasting PVCs - Monthly					
Speed	VBR-nrt (SIR)	NRC	Speed	VBR-nrt (SIR)	NRC
	VCC Only			VCC Only	
8Kbps	\$4	\$120	13Mbps	\$170	\$120
16Kbps	\$4	\$120	14Mbps	\$180	\$120
32Kbps	\$4	\$120	15Mbps	\$190	\$120
48Kbps	\$4	\$120	16Mbps	\$200	\$120
56Kbps	\$4	\$120	17Mbps	\$210	\$120
64Kbps	\$4	\$120	18Mbps	\$220	\$120
128Kbps	\$6	\$120	19Mbps	\$230	\$120
192Kbps	\$8	\$120	20Mbps	\$240	\$120
256Kbps	\$10	\$120	25Mbps	\$250	\$120
320Kbps	\$12	\$120	30Mbps	\$300	\$120
384Kbps	\$16	\$120	35Mbps	\$350	\$120
448Kbps	\$18	\$120	40Mbps	\$400	\$120
512Kbps	\$20	\$120	45Mbps	\$410	\$120
576Kbps	\$22	\$120	50Mbps	\$414	\$120
640Kbps	\$26	\$120	55Mbps	\$456	\$120
704Kbps	\$28	\$120	60Mbps	\$496	\$120
768Kbps	\$30	\$120	65Mbps	\$538	\$120
832Kbps	\$32	\$120	70Mbps	\$580	\$120
896Kbps	\$36	\$120	75Mbps	\$620	\$120
960Kbps	\$38	\$120	80Mbps	\$662	\$120
1000Kbps	\$50	\$120	85Mbps	\$704	\$120
1024Kbps	\$40	\$120	90Mbps	\$744	\$120
1536Kbps	\$60	\$120	95Mbps	\$786	\$120
2Mbps	\$60	\$120	100Mbps	\$828	\$120
3Mbps	\$70	\$120	105Mbps	\$868	\$120
4Mbps	\$80	\$120	110Mbps	\$910	\$120
5Mbps	\$90	\$120	115Mbps	\$952	\$120
6Mbps	\$100	\$120	120Mbps	\$994	\$120
7Mbps	\$110	\$120	125Mbps	\$1,034	\$120
8Mbps	\$120	\$120	130Mbps	\$1,076	\$120
9Mbps	\$130	\$120	135Mbps	\$1,118	\$120
10Mbps	\$140	\$120	140Mbps	\$1,158	\$120
11Mbps	\$150	\$120	145Mbps	\$1,200	\$120
12Mbps	\$160	\$120			

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11.6 SBC PremierSERV<sup>SM</sup> Frame Relay Service

11.6.1 Service Description

SBC PremierSERV<sup>SM</sup> Frame Relay Service (FRS) is a public, metropolitan wide-area data service that provides high throughput and low delay. It utilizes advanced packet switching technology and highly reliable digital transmission facilities to provide the performance of leased lines and the flexibility and connectivity features of Local Area Networks (LANs) in an efficient, economical data delivery service.

11.6.2 Service Components and Availability

A nonrecurring charge and a monthly rate apply, based upon the speed of the connections and term plan selected. SBC PremierSERV<sup>SM</sup> Frame Relay Service and its associated features are available in selected areas and are provided where suitable facilities, equipment and technical capabilities exist and does not create an obligation for the Company to construct such facilities and equipment especially for the provision of this Service.

(A) User Network Interface (UNI) Port and Access

UNI Port and Access connects the Customer to the Company's FRS network, based upon the standards defined UNI signaling protocol. UNI Port and Access is available at various speeds between 56 Kbps and DS3. Each UNI Port and Access will accommodate multiple Permanent Virtual Circuits (PVCs), based upon the speeds selected.

(B) User Network Interface (UNI) Port Only

UNI Port Only provides the Customer a port connection into the Company's FRS network based upon the standards defined UNI signaling protocol. UNI Port Only is available at several speeds between 56 Kbps and DS3. When UNI Port Only is selected, it is the Customer's responsibility to obtain access to the Company's FRS network. Each UNI Port Only will accommodate multiple Permanent Virtual Circuits (PVCs), based upon the speeds selected.

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(C) Network to Network Interface (NNI) Port and Access

NNI Port and Access connects the Customer to the Company's FRS network, based upon the standards defined NNI signaling protocol. NNI Port and Access is available at DS1 and DS3 speeds. Each NNI Port and Access will accommodate multiple Permanent Virtual Circuits (PVCs), based upon the speeds selected.

(D) Network to Network Interface (NNI) Port Only

NNI Port Only provides the Customer a port connection into the Company's FRS network based upon the standards defined NNI signaling protocol. NNI Port Only is available at DS1 and DS3 speeds. When NNI Port Only is selected, it is the Customer's responsibility to obtain access to the Company's FRS network. Each NNI Port Only will accommodate multiple Permanent Virtual Circuits (PVCs), based upon the speeds selected.

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(E) Permanent Virtual Circuits (PVCs)

PVCs are logical connections between two (2) ports that allow data to be sent from one Customer location to another. PVCs do not engage capacity when idle, allowing the available capacity to be allocated to other active PVCs that are in need of additional bandwidth. PVCs are duplex (two-way).

Each PVC type is assigned a Committed Information Rate (CIR). CIR is the rate in Kbps or Mbps at which the Company commits to transfer user data under normal conditions.

A PVC may exceed its assigned CIR when transmitting a large file or volume of information. This condition is known as bursting. Excess capacity must be available on the port connection for bursting to occur. Bursting cannot exceed the port speed.

When placing an order for Service, the Customer must specify the following for each PVC:

- PVC Connection Type;
- PVC Type; and
- Quality of Service.

PVCs purchased from this Section of Frame Relay Service must have at least one associated Port purchased from this Section as well.

1. PVC Connection Types

(a) Frame Relay to Frame Relay

Frame Relay to Frame Relay connects two Frame Relay Customer locations.

(b) Frame Relay to ATM Service (FRATM)

FRATM connects two Customer locations, one having a Frame Relay port and the other an ATM port, to provide transparent interworking between Frame Relay and ATM networks.

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2. PVC Types

(a) Standard PVC

Standard PVCs are utilized in typical Frame Relay networks to provide logical connections between two ports.

(b) Disaster Recovery PVC

Disaster Recovery PVCs allow for the implementation of logical connections between branch locations and a secondary processor/server center (disaster recovery location) should a non-recoverable disaster occur at the primary host location. The disaster recovery location must also be served by an active, Company provided Frame Relay Port.

The Disaster Recovery PVC is provisioned based upon an initial order from the Customer and pre-configured in the Frame Relay switch, but set to a disabled mode. The Customer must initiate PVC activation with the Company and necessary third party vendors.

(c) Alternate Routing PVCs

Alternate Routing PVCs provide a logical connection to an alternate host site processor/server in the event of an outage at the primary location. Alternate Routing PVCs are to be utilized in the event of an outage at the primary location only, not day-to-day use.

The Alternate Routing PVC is provisioned based upon an initial order from the Customer and available at all times. The remote Customer location is provisioned with two active PVCs, one end to the primary Customer location and one end to the backup Customer location.

3. PVC Quality of Service (QoS)

(a) Standard

Standard QoS is available for Frame Relay applications that contain bursty traffic.

(b) Priority

Priority QoS offers reduced delay and packet loss between end-points when used with small fixed-length frame traffic.

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**ORIGINAL**

(F) Multilink UNI Port and Access

Multilink UNI Port and Access provides inverse multiplexing of a Frame Relay stream over two (2) to eight (8) physical DS1s and retrieval of the original stream at the far end of those connections. Multilink UNI Port and Access is based upon the standards defined FRF.16 UNI signaling protocol.

(G) Multilink UNI Port Only

Multilink UNI Port Only provides the customer a Multilink port connection into the Company's FRS network, based upon the standards defined UNI signaling protocol. When Multilink UNI Port Only is selected, it is the customer's responsibility to obtain access to Company's FRS network. Multilink UNI Port Only is provided over two (2) to eight (8) physical DS1s.

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## 1.6.3 Rates

### Current Rates

UNI Port Only		Out of Term.		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS0	56Kbps	\$86(I)	NA	\$71(I)	\$350	\$70(I)	\$350	\$68(I)	\$0	\$63(I)	\$0
DS0	64Kbps	\$86(I)	NA	\$71(I)	\$350	\$70(I)	\$350	\$68(I)	\$0	\$63(I)	\$0
Fractional DS1	128Kbps	\$185(I)	NA	\$169(I)	\$400	\$163(I)	\$400	\$155(I)	\$0	\$152(I)	\$0
Fractional DS1	256Kbps	\$246(I)	NA	\$226(I)	\$400	\$216(I)	\$400	\$207(I)	\$0	\$203(I)	\$0
Fractional DS1	384Kbps	\$268(I)	NA	\$247(I)	\$400	\$235(I)	\$400	\$226(I)	\$0	\$221(I)	\$0
Fractional DS1	512Kbps	\$287(I)	NA	\$264(I)	\$400	\$252(I)	\$400	\$242(I)	\$0	\$236(I)	\$0
Fractional DS1	768Kbps	\$312(I)	NA	\$287(I)	\$400	\$274(I)	\$400	\$263(I)	\$0	\$256(I)	\$0
DS1	1.5Mbps	\$475(I)	N/A	\$436(I)	\$450	\$417(I)	\$450	\$399(I)	\$0	\$390(I)	\$0
DS3	40Mbps	\$3,488(I)	N/A	\$3,296(I)	\$1,000	\$2,930(I)	\$1,000	\$2,531(I)	\$0	\$2,130(I)	\$0

NNI Port Only		Out of Term.		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1	1.5Mbps	\$475(I)	NA	\$436(I)	\$450	\$417(I)	\$450	\$399(I)	\$0	\$390(I)	\$0
DS3	40Mbps	\$3,488(I)	NA	\$3,296(I)	\$1,000	\$2,930(I)	\$1,000	\$2,531(I)	\$0	\$2,130(I)	\$0

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Maximum Rates

UNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS0	56Kbps	\$156	NA	\$136	\$700	\$134	\$700	\$130	\$0	\$120	\$0
DS0	64Kbps	\$156	NA	\$136	\$700	\$134	\$700	\$130	\$0	\$120	\$0
Fractional DS1	128Kbps	\$336	NA	\$322	\$800	\$310	\$800	\$296	\$0	\$290	\$0
Fractional DS1	256Kbps	\$448	NA	\$430	\$800	\$412	\$800	\$394	\$0	\$386	\$0
Fractional DS1	384Kbps	\$488	NA	\$470	\$800	\$448	\$800	\$430	\$0	\$420	\$0
Fractional DS1	512Kbps	\$522	NA	\$502	\$800	\$480	\$800	\$460	\$0	\$450	\$0
Fractional DS1	768Kbps	\$568	NA	\$546	\$800	\$522	\$800	\$500	\$0	\$488	\$0
DS1	1.5Mbps	\$864	N/A	\$830	\$900	\$794	\$900	\$760	\$0	\$742	\$0
DS3	40Mbps	\$6,342	N/A	\$6,278	\$2,000	\$5,580	\$2,000	\$4,820	\$0	\$4,058	\$0

NNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1	1.5Mbps	\$864	NA	\$830	\$900	\$794	\$900	\$760	\$0	\$742	\$0
DS3	40Mbps	\$6,342	N/A	\$6,278	\$2,000	\$5,580	\$2,000	\$4,820	\$0	\$4,058	\$0

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Current Rates

UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS0 Port	56Kbps	\$86(I)	NA	\$71(I)	\$350	\$70(I)	\$350	\$68(I)	\$0	\$63(I)	\$0
Access	56Kbps	\$93(I)	NA	\$77(I)	\$350	\$75(I)	\$350	\$74(I)	\$0	\$67(I)	\$0
Total DS0 Port and Access	56Kbps	\$179(I)	NA	\$148(I)	\$700	\$145(I)	\$700	\$142(I)	\$0	\$130(I)	\$0
DS0 Port	64Kbps	\$86(I)	NA	\$71(I)	\$350	\$70(I)	\$350	\$68(I)	\$0	\$63(I)	\$0
Access	64Kbps	\$93(I)	NA	\$77(I)	\$350	\$75(I)	\$350	\$74(I)	\$0	\$67(I)	\$0
Total DS0 Port and Access	64Kbps	\$179(I)	NA	\$148(I)	\$700	\$145(I)	\$700	\$142(I)	\$0	\$130(I)	\$0
Fractional DS1 Port	128Kbps	\$185(I)	NA	\$169(I)	\$400	\$163(I)	\$400	\$155(I)	\$0	\$152(I)	\$0
Access	128Kbps	\$200(I)	NA	\$183(I)	\$400	\$176(I)	\$400	\$168(I)	\$0	\$164(I)	\$0
Total Fractional DS1 Port and Access	128Kbps	\$385(I)	NA	\$352(I)	\$800	\$339(I)	\$800	\$323(I)	\$0	\$316(I)	\$0
Fractional DS1 Port	256Kbps	\$246(I)	NA	\$226(I)	\$400	\$216(I)	\$400	\$207(I)	\$0	\$203(I)	\$0
Access	256Kbps	\$200(I)	NA	\$183(I)	\$400	\$176(I)	\$400	\$168(I)	\$0	\$164(I)	\$0
Total Fractional DS1 Port and Access	256Kbps	\$446(I)	NA	\$409(I)	\$800	\$392(I)	\$800	\$375(I)	\$0	\$367(I)	\$0
Fractional DS1 Port	384Kbps	\$268(I)	NA	\$247(I)	\$400	\$235(I)	\$400	\$226(I)	\$0	\$221(I)	\$0
Access	384Kbps	\$200(I)	NA	\$183(I)	\$400	\$176(I)	\$400	\$168(I)	\$0	\$164(I)	\$0
Total Fractional DS1 Port and Access	384Kbps	\$468(I)	NA	\$430(I)	\$800	\$411(I)	\$800	\$394(I)	\$0	\$385(I)	\$0
Fractional DS1 Port	512Kbps	\$287(I)	NA	\$264(I)	\$400	\$252(I)	\$400	\$242(I)	\$0	\$236(I)	\$0
Access	512Kbps	\$200(I)	NA	\$183(I)	\$400	\$176(I)	\$400	\$168(I)	\$0	\$164(I)	\$0
Total Fractional DS1 Port and Access	512Kbps	\$487(I)	NA	\$447(I)	\$800	\$428(I)	\$800	\$410(I)	\$0	\$400(I)	\$0

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Maximum Rates

UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS0 Port	56Kbps	\$156	NA	\$136	\$700	\$134	\$700	\$130	\$0	\$120	\$0
Access	56Kbps	\$168	NA	\$146	\$700	\$144	\$700	\$140	\$0	\$128	\$0
Total DS0 Port and Access	56Kbps	\$324	NA	\$282	\$700	\$278	\$700	\$270	\$0	\$248	\$0
DS0 Port	64Kbps	\$156	NA	\$136	\$700	\$134	\$700	\$130	\$0	\$120	\$0
Access	64Kbps	\$168	NA	\$146	\$700	\$144	\$700	\$140	\$0	\$128	\$0
Total DS0 Port and Access	64Kbps	\$324	NA	\$282	\$700	\$278	\$700	\$270	\$0	\$248	\$0
Fractional DS1 Port	128Kbps	\$336	NA	\$322	\$800	\$310	\$800	\$296	\$0	\$290	\$0
Access	128Kbps	\$364	NA	\$350	\$800	\$334	\$800	\$320	\$0	\$312	\$0
Total Fractional DS1 Port and Access	128Kbps	\$700	NA	\$672	\$1,600	\$644	\$1,600	\$616	\$0	\$602	\$0
Fractional DS1 Port	256Kbps	\$448	NA	\$430	\$800	\$412	\$800	\$394	\$0	\$386	\$0
Access	256Kbps	\$364	NA	\$350	\$800	\$334	\$800	\$320	\$0	\$312	\$0
Total Fractional DS1 Port and Access	256Kbps	\$812	NA	\$780	\$1,600	\$746	\$1,600	\$714	\$0	\$698	\$0
Fractional DS1 Port	384Kbps	\$488	NA	\$470	\$800	\$448	\$800	\$430	\$0	\$420	\$0
Access	384Kbps	\$364	NA	\$350	\$800	\$334	\$800	\$320	\$0	\$312	\$0
Total Fractional DS1 Port and Access	384Kbps	\$852	NA	\$820	\$1,600	\$782	\$1,600	\$750	\$0	\$732	\$0
Fractional DS1 Port	512Kbps	\$522	NA	\$502	\$800	\$480	\$800	\$460	\$0	\$450	\$0
Access	512Kbps	\$364	NA	\$350	\$800	\$334	\$800	\$320	\$0	\$312	\$0
Total Fractional DS1 Port and Access	512Kbps	\$886	NA	\$852	\$1,600	\$814	\$1,600	\$780	\$0	\$762	\$0

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Current Rates

UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
Fractional DS1 Port	768Kbps	\$312(I)	NA	\$287(I)	\$400	\$274(I)	\$400	\$263(I)	\$0	\$256(I)	\$0
Access	768Kbps	\$200(I)	NA	\$183(I)	\$400	\$176(I)	\$400	\$168(I)	\$0	\$164(I)	\$0
Total Fractional DS1 Port and Access	768Kbps	\$512(I)	NA	\$470(I)	\$800	\$450(I)	\$800	\$431(I)	\$0	\$420(I)	\$0
DS1 Port	1.5Mbps	\$475(I)	NA	\$436(I)	\$450	\$417(I)	\$450	\$399(I)	\$0	\$390(I)	\$0
Access	1.5Mbps	\$200(I)	NA	\$183(I)	\$400	\$176(I)	\$400	\$168(I)	\$0	\$164(I)	\$0
Total DS1 Port and Access	1.5Mbps	\$675(I)	NA	\$619(I)	\$850	\$593(I)	\$850	\$567(I)	\$0	\$554(I)	\$0
DS3 Port	40Mbps	\$3,488(I)	NA	\$3,296(I)	\$1,000	\$2,930(I)	\$1,000	\$2,531(I)	\$0	\$2,130(I)	\$0
Access	40Mbps	\$2,605(I)	NA	\$2,462(I)	\$1,250	\$2,437(I)	\$1,250	\$1,890(I)	\$0	\$1,592(I)	\$0
Total DS3 Port and Access	40Mbps	\$6,093(I)	NA	\$5,758(I)	\$2,250	\$5,367(I)	\$2,250	\$4,421(I)	\$0	\$3,722(I)	\$0

NNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1 Port	1.5Mbps	\$475(I)	NA	\$436(I)	\$450	\$417(I)	\$450	\$399(I)	\$0	\$390(I)	\$0
Access	1.5Mbps	\$200(I)	NA	\$183(I)	\$400	\$176(I)	\$400	\$168(I)	\$0	\$164(I)	\$0
Total DS1 Port and Access	1.5Mbps	\$675(I)	NA	\$619(I)	\$850	\$593(I)	\$850	\$567(I)	\$0	\$554(I)	\$0
DS3 Port	40Mbps	\$3,488(I)	NA	\$3,296(I)	\$1,000	\$2,930(I)	\$1,000	\$2,531(I)	\$0	\$2,130(I)	\$0
Access	40Mbps	\$2,605(I)	NA	\$2,462(I)	\$1,250	\$2,437(I)	\$1,250	\$1,890(I)	\$0	\$1,592(I)	\$0
Total DS3 Port and Access	40Mbps	\$6,093(I)	NA	\$5,758(I)	\$2,250	\$5,367(I)	\$2,250	\$4,421(I)	\$0	\$3,722(I)	\$0

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Maximum Rates

UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
Fractional DS1 Port	768Kbps	\$568	NA	\$546	\$800	\$522	\$800	\$500	\$0	\$488	\$0
Access	768Kbps	\$364	NA	\$350	\$800	\$334	\$800	\$320	\$0	\$312	\$0
Total Fractional DS1 Port and Access	768Kbps	\$932	NA	\$896	\$1,600	\$856	\$1,600	\$820	\$0	\$800	\$0
DS1 Port	1.5Mbps	\$864	NA	\$830	\$900	\$794	\$900	\$760	\$0	\$742	\$0
Access	1.5Mbps	\$364	NA	\$350	\$800	\$334	\$800	\$320	\$0	\$312	\$0
Total DS1 Port and Access	1.5Mbps	\$1,228	NA	\$1,180	\$1,700	\$1,138	\$1,700	\$1,080	\$0	\$1,054	\$0
DS3 Port	40Mbps	\$6,342	NA	\$6,278	\$2,000	\$5,580	\$2,000	\$4,820	\$0	\$4,058	\$0
Access	40Mbps	\$4,736	NA	\$4,690	\$2,500	\$4,642	\$2,500	\$3,600	\$0	\$3,032	\$0
Total DS3 Port and Access	40Mbps	\$11,078	NA	\$10,968	\$4,500	\$10,222	\$4,500	\$8,420	\$0	\$7,090	\$0

NNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1 Port	1.5Mbps	\$864	NA	\$830	\$900	\$794	\$900	\$760	\$0	\$742	\$0
Access	1.5Mbps	\$364	NA	\$350	\$800	\$334	\$800	\$320	\$0	\$312	\$0
Total DS1 Port and Access	1.5Mbps	\$1,228	NA	\$1,180	\$1,700	\$1,138	\$1,700	\$1,080	\$0	\$1,054	\$0
DS3 Port	40Mbps	\$6,342	NA	\$6,278	\$2,000	\$5,580	\$2,000	\$4,820	\$0	\$4,058	\$0
Access	40Mbps	\$4,736	NA	\$4,690	\$2,500	\$4,642	\$2,500	\$3,600	\$0	\$3,032	\$0
Total DS3 Port and Access	40Mbps	\$11,078	NA	\$10,968	\$4,500	\$10,222	\$4,500	\$8,420	\$0	\$7,090	\$0

Issued: June 30, 2003

Effective: July 31, 2003

Issued by: Kevin M. Chapman, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

ADMINISTRATIVELY  
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Current Rates

Multilink UNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
2 DS1s Port	3.0Mbps	\$726	NA	\$697	\$1,200	\$668	\$1,200	\$639	\$0	\$624	\$0
3 DS1s Port	4.5Mbps	\$905	NA	\$868	\$1,200	\$832	\$1,200	\$796	\$0	\$778	\$0
4 DS1s Port	6.0Mbps	\$1,058	NA	\$1,016	\$1,200	\$973	\$1,200	\$931	\$0	\$910	\$0
5 DS1s Port	7.6Mbps	\$1,195	NA	\$1,147	\$1,200	\$1,099	\$1,200	\$1,051	\$0	\$1,027	\$0
6 DS1s Port	9.1Mbps	\$1,319	NA	\$1,266	\$1,200	\$1,213	\$1,200	\$1,161	\$0	\$1,134	\$0
7 DS1s Port	10.6Mbps	\$1,434	NA	\$1,377	\$1,200	\$1,319	\$1,200	\$1,262	\$0	\$1,233	\$0
8 DS1s Port	12.1Mbps	\$1,542	NA	\$1,480	\$1,200	\$1,419	\$1,200	\$1,357	\$0	\$1,326	\$0

Issued: June 23, 2004

Effective: July 23, 2004

Issued by: Carol Paulsen, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

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ORIGINAL

Maximum Rates

Multilink UNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
2 DS1s Port	3.0Mbps	\$1,452	NA	\$1394	\$2,400	\$1,336	\$2,400	\$1,278	\$0	\$1,248	\$0
3 DS1s Port	4.5Mbps	\$1,810	NA	\$1736	\$2,400	\$1,664	\$2,400	\$1,592	\$0	\$1,556	\$0
4 DS1s Port	6.0Mbps	\$2,116	NA	\$2032	\$2,400	\$1,946	\$2,400	\$1,862	\$0	\$1,820	\$0
5 DS1s Port	7.6Mbps	\$2,390	NA	\$2294	\$2,400	\$2,198	\$2,400	\$2,102	\$0	\$2,054	\$0
6 DS1s Port	9.1Mbps	\$2,638	NA	\$2532	\$2,400	\$2,426	\$2,400	\$2,322	\$0	\$2,268	\$0
7 DS1s Port	10.6Mbps	\$2,868	NA	\$2574	\$2,400	\$2,638	\$2,400	\$2,524	\$0	\$2,466	\$0
8 DS1s Port	12.1Mbps	\$3,084	NA	\$2960	\$2,400	\$2,838	\$2,400	\$2,714	\$0	\$2,652	\$0

Issued: June 23, 2004

Effective: July 23, 2004

Issued by:

Carol Paulsen, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

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Current Rates

Multilink UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
2 DS1s Port	3.0Mbps	\$726	NA	\$697	\$1,200	\$668	\$1,200	\$639	\$0	\$624	\$0
Access	3.0Mbps	\$400(I)	NA	\$368(I)	\$800	\$351(I)	\$800	\$336(I)	\$0	\$328(I)	\$0
Total 2 DS1s Port and Access	3.0Mbps	\$1,126(I)	NA	\$1,065(I)	\$2,000	\$1,019(I)	\$2,000	\$975(I)	\$0	\$952(I)	\$0
3 DS1s Port	4.5Mbps	\$905	NA	\$868	\$1,200	\$832	\$1,200	\$796	\$0	\$778	\$0
Access	4.5Mbps	\$600(I)	NA	\$551(I)	\$1,200	\$526(I)	\$1,200	\$504(I)	\$0	\$491(I)	\$0
Total 3 DS1s Port and Access	4.5Mbps	\$1,505(I)	NA	\$1,419(I)	\$2,400	\$1,358(I)	\$2,400	\$1,300(I)	\$0	\$1,269(I)	\$0
4 DS1s Port	6.0Mbps	\$1,058	NA	\$1,016	\$1,200	\$973	\$1,200	\$931	\$0	\$910	\$0
Access	6.0Mbps	\$800(I)	NA	\$735(I)	\$1,600	\$701(I)	\$1,600	\$672(I)	\$0	\$655(I)	\$0
Total 4 DS1s Port and Access	6.0Mbps	\$1,858(I)	NA	\$1,751(I)	\$2,800	\$1,674(I)	\$2,800	\$1,603(I)	\$0	\$1,565(I)	\$0
5 DS1s Port	7.6Mbps	\$1,195	NA	\$1,147	\$1,200	\$1,099	\$1,200	\$1,051	\$0	\$1,027	\$0
Access	7.6Mbps	\$1,000(I)	NA	\$919(I)	\$2,000	\$877(I)	\$2,000	\$840(I)	\$0	\$819(I)	\$0
Total 5 DS1s Port and Access	7.6Mbps	\$2,195(I)	NA	\$2,066(I)	\$3,200	\$1,976(I)	\$3,200	\$1,891(I)	\$0	\$1,846(I)	\$0
6 DS1s Port	9.1Mbps	\$1,319	NA	\$1,266	\$1,200	\$1,213	\$1,200	\$1,161	\$0	\$1,134	\$0
Access	9.1Mbps	\$1,201(I)	NA	\$1,103(I)	\$2,400	\$1,052(I)	\$2,400	\$1,008(I)	\$0	\$983(I)	\$0
Total 6 DS1s Port and Access	9.1Mbps	\$2,520(I)	NA	\$2,369(I)	\$3,600	\$2,265(I)	\$3,600	\$2,169(I)	\$0	\$2,117(I)	\$0
7 DS1s Port	10.6Mbps	\$1,434	NA	\$1,377	\$1,200	\$1,319	\$1,200	\$1,262	\$0	\$1,233	\$0
Access	10.6Mbps	\$1,401(I)	NA	\$1,286(I)	\$2,800	\$1,227(I)	\$2,800	\$1,176(I)	\$0	\$1,147(I)	\$0
Total 7 DS1s Port and Access	10.6Mbps	\$2,835(I)	NA	\$2,663(I)	\$4,000	\$2,546(I)	\$4,000	\$2,438(I)	\$0	\$2,380(I)	\$0
8 DS1s Port	12.1Mbps	\$1,542	NA	\$1,480	\$1,200	\$1,419	\$1,200	\$1,357	\$0	\$1,326	\$0
Access	12.1Mbps	\$1,602(I)	NA	\$1,470(I)	\$3,200	\$1,403(I)	\$3,200	\$1,344(I)	\$0	\$1,310(I)	\$0
Total 8 DS1s Port and Access	12.1Mbps	\$3,144(I)	NA	\$2,950(I)	\$4,400	\$2,822(I)	\$4,400	\$2,701(I)	\$0	\$2,636(I)	\$0

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Issued by: Carol Paulsen, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-L  
San Antonio, Texas 78215

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Maximum Rates

Multilink UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
2 DS1s Port	3.0Mbps	\$1,452	NA	\$1,394	\$2,400	\$1,336	\$2,400	\$1,278	\$0	\$1,248	\$0
Access	3.0Mbps	\$728	NA	\$700	\$1,600	\$668	\$1,600	\$640	\$0	\$624	\$0
Total 2 DS1s Port and Access	3.0Mbps	\$2,180	NA	\$2,094	\$4,000	\$2,004	\$4,000	\$1,918	\$0	\$1,872	\$0
3 DS1s Port	4.5Mbps	\$1,810	NA	\$1,736	\$2,400	\$1,664	\$2,400	\$1,592	\$0	\$1,556	\$0
Access	4.5Mbps	\$1,092	NA	\$1,050	\$2,400	\$1,002	\$2,400	\$960	\$0	\$936	\$0
Total 3 DS1s Port and Access	4.5Mbps	\$2,902	NA	\$2,786	\$4,800	\$2,666	\$4,800	\$2,552	\$0	\$2,492	\$0
4 DS1s Port	6.0Mbps	\$2,116	NA	\$2,032	\$2,400	\$1,946	\$2,400	\$1,862	\$0	\$1,820	\$0
Access	6.0Mbps	\$1,456	NA	\$1,400	\$3,200	\$1,336	\$3,200	\$1,280	\$0	\$1,248	\$0
Total 4 DS1s Port and Access	6.0Mbps	\$3,572	NA	\$3,432	\$5,600	\$3,282	\$5,600	\$3,142	\$0	\$3,068	\$0
5 DS1s Port	7.6Mbps	\$2,390	NA	\$2,294	\$2,400	\$2,198	\$2,400	\$2,102	\$0	\$2,054	\$0
Access	7.6Mbps	\$1,820	NA	\$1,750	\$4,000	\$1,670	\$4,000	\$1,600	\$0	\$1,560	\$0
Total 5 DS1s Port and Access	7.6Mbps	\$4,210	NA	\$4,044	\$6,400	\$3,868	\$6,400	\$3,702	\$0	\$3,614	\$0
6 DS1s Port	9.1Mbps	\$2,638	NA	\$2,532	\$2,400	\$2,426	\$2,400	\$2,322	\$0	\$2,268	\$0
Access	9.1Mbps	\$2,184	NA	\$2,100	\$4,800	\$2,004	\$4,800	\$1,920	\$0	\$1,872	\$0
Total 6 DS1s Port and Access	9.1Mbps	\$4,822	NA	\$4,632	\$7,200	\$4,430	\$7,200	\$4,242	\$0	\$4,140	\$0
7 DS1s Port	10.6Mbps	\$2,868	NA	\$2,754	\$2,400	\$2,638	\$2,400	\$2,524	\$0	\$2,466	\$0
Access	10.6Mbps	\$2,548	NA	\$2,450	\$5,600	\$2,338	\$5,600	\$2,240	\$0	\$2,184	\$0
Total 7 DS1s Port and Access	10.6Mbps	\$5,416	NA	\$5,204	\$8,000	\$4,976	\$8,000	\$4,764	\$0	\$4,650	\$0
8 DS1s Port	12.1Mbps	\$3,084	NA	\$2,960	\$2,400	\$2,838	\$2,400	\$2,714	\$0	\$2,652	\$0
Access	12.1Mbps	\$2,912	NA	\$2,800	\$6,400	\$2,672	\$6,400	\$2,560	\$0	\$2,496	\$0
Total 8 DS1s Port and Access	12.1Mbps	\$5,996	NA	\$5,760	\$8,800	\$5,510	\$8,800	\$5,274	\$0	\$5,148	\$0

Issued: June 23, 2004

Effective: July 23, 2004

Issued by: Carol Paulsen, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

ADMINISTRATIVELY  
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Current Rates

CIR Speed	Monthly						NRC*
	Standard PVC		Alternate Routing PVC		Disaster Recovery PVC		
	Quality of Service (QoS)						
	Standard	Priority	Standard	Priority	Standard	Priority	
8Kbps	\$3	\$5	\$2	\$4	\$1	\$3	\$30
16Kbps	\$4	\$6	\$3	\$5	\$2	\$4	\$30
32Kbps	\$5	\$7	\$4	\$6	\$3	\$4	\$30
48Kbps	\$6	\$8	\$5	\$7	\$3	\$4	\$30
56Kbps	\$7	\$9	\$6	\$9	\$4	\$5	\$30
64Kbps	\$8	\$10	\$7	\$10	\$4	\$6	\$30
128Kbps	\$9	\$14	\$8	\$11	\$5	\$7	\$30
192Kbps	\$10	\$15	\$9	\$13	\$5	\$8	\$30
256Kbps	\$11	\$17	\$9	\$14	\$6	\$8	\$30
320Kbps	\$12	\$18	\$10	\$15	\$6	\$9	\$30
384Kbps	\$14	\$21	\$12	\$18	\$7	\$11	\$30
448Kbps	\$16	\$24	\$14	\$20	\$8	\$12	\$30
512Kbps	\$18	\$27	\$15	\$23	\$9	\$14	\$30
576Kbps	\$22	\$33	\$19	\$28	\$11	\$17	\$30
640Kbps	\$24	\$36	\$20	\$31	\$12	\$18	\$30
704Kbps	\$27	\$40	\$23	\$34	\$13	\$20	\$30
768Kbps	\$28	\$42	\$24	\$36	\$14	\$21	\$30
832Kbps	\$29	\$44	\$25	\$37	\$15	\$22	\$30
896Kbps	\$31	\$46	\$26	\$39	\$15	\$23	\$30
960Kbps	\$32	\$48	\$27	\$40	\$16	\$24	\$30
1000Kbps	\$32	\$49	\$28	\$41	\$16	\$24	\$30
1024Kbps	\$33	\$49	\$28	\$42	\$16	\$25	\$30
1536Kbps	\$42	\$62	\$35	\$53	\$21	\$31	\$30

\* Nonrecurring charges are waived for PVCs purchased with the Customer's initial order for installation of Service, and only if the Customer's associated Port or Port and Access is provided under a three (3) or five (5) year TPP.

Issued: June 30, 2003

Effective: July 31, 2003

Issued by: Kevin M. Chapman, Director-Regulatory Relations  
1010 N. St. Mary's, Room 13-K  
San Antonio, Texas 78215

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Maximum Rates

CIR Speed	Monthly						NRC*
	Standard PVC		Alternate Routing PVC		Disaster Recovery PVC		
	Quality of Service (QoS)						
	Standard	Priority	Standard	Priority	Standard	Priority	
8Kbps	\$6	\$10	\$4	\$8	\$2	\$6	\$60
16Kbps	\$8	\$12	\$6	\$10	\$4	\$8	\$60
32Kbps	\$10	\$14	\$8	\$12	\$6	\$8	\$60
48Kbps	\$12	\$16	\$10	\$14	\$6	\$8	\$60
56Kbps	\$14	\$18	\$12	\$18	\$8	\$10	\$60
64Kbps	\$16	\$20	\$14	\$20	\$8	\$12	\$60
128Kbps	\$18	\$28	\$16	\$22	\$10	\$14	\$60
192Kbps	\$20	\$30	\$18	\$26	\$10	\$16	\$60
256Kbps	\$22	\$34	\$18	\$28	\$12	\$16	\$60
320Kbps	\$24	\$36	\$20	\$30	\$12	\$18	\$60
384Kbps	\$28	\$42	\$24	\$36	\$14	\$22	\$60
448Kbps	\$32	\$48	\$28	\$40	\$16	\$24	\$60
512Kbps	\$36	\$54	\$30	\$46	\$18	\$28	\$60
576Kbps	\$44	\$66	\$38	\$56	\$22	\$34	\$60
640Kbps	\$48	\$72	\$40	\$62	\$24	\$36	\$60
704Kbps	\$54	\$80	\$46	\$68	\$26	\$40	\$60
768Kbps	\$56	\$84	\$48	\$72	\$28	\$42	\$60
832Kbps	\$58	\$88	\$50	\$74	\$30	\$44	\$60
896Kbps	\$62	\$92	\$52	\$78	\$30	\$46	\$60
960Kbps	\$64	\$96	\$54	\$80	\$32	\$48	\$60
1000Kbps	\$64	\$98	\$56	\$82	\$32	\$48	\$60
1024Kbps	\$66	\$98	\$56	\$84	\$32	\$50	\$60
1536Kbps	\$84	\$124	\$70	\$106	\$42	\$62	\$60

\* Nonrecurring charges are waived for PVCs purchased with the Customer's initial order for installation of Service, and only if the Customer's associated Port or Port and Access is provided under a three (3) or five (5) year TPP.

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Current Rates

CIR Speed	Monthly						NRC
	Standard PVC		Alternate Routing PVC		Disaster Recovery PVC		
	Quality of Service (QoS)						
	Standard	Priority	Standard	Priority	Standard	Priority	
2Mbps	\$48	\$73	\$41	\$62	\$24	\$36	\$30
3Mbps	\$61	\$92	\$52	\$78	\$31	\$46	\$30
4Mbps	\$72	\$108	\$61	\$92	\$36	\$54	\$30
5Mbps	\$82	\$123	\$70	\$105	\$41	\$62	\$30
6Mbps	\$91	\$137	\$77	\$116	\$46	\$68	\$30
7Mbps	\$100	\$149	\$85	\$127	\$50	\$75	\$30
8Mbps	\$107	\$161	\$91	\$137	\$54	\$81	\$30
9Mbps	\$115	\$173	\$98	\$147	\$58	\$86	\$30
10Mbps	\$122	\$183	\$104	\$156	\$61	\$92	\$30
11Mbps	\$129	\$194	\$110	\$165	\$65	\$97	\$30
12Mbps	\$136	\$204	\$115	\$173	\$68	\$102	\$30
13Mbps	\$142	\$213	\$121	\$181	\$71	\$107	\$30
14Mbps	\$148	\$222	\$126	\$189	\$74	\$111	\$30
15Mbps	\$154	\$231	\$131	\$197	\$77	\$116	\$30
16Mbps	\$160	\$240	\$136	\$204	\$80	\$120	\$30
17Mbps	\$166	\$249	\$141	\$211	\$83	\$124	\$30
18Mbps	\$171	\$257	\$146	\$218	\$86	\$129	\$30
19Mbps	\$177	\$265	\$150	\$225	\$88	\$133	\$30
20Mbps	\$182	\$273	\$155	\$232	\$91	\$137	\$30
25Mbps	\$207	\$310	\$176	\$264	\$103	\$155	\$30
30Mbps	\$230	\$345	\$207	\$310	\$115	\$172	\$30
35Mbps	\$251	\$377	\$226	\$339	\$126	\$188	\$30

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Issued: June 30, 2003

Effective: July 31, 2003

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San Antonio, Texas 78215

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Maximum Rates

CIR Speed	Monthly						NRC
	Standard PVC		Alternate Routing PVC		Disaster Recovery PVC		
	Quality of Service (QoS)						
	Standard	Priority	Standard	Priority	Standard	Priority	
2Mbps	\$96	\$146	\$82	\$124	\$48	\$72	\$60
3Mbps	\$122	\$184	\$104	\$156	\$62	\$92	\$60
4Mbps	\$144	\$216	\$122	\$184	\$72	\$108	\$60
5Mbps	\$164	\$246	\$140	\$210	\$82	\$124	\$60
6Mbps	\$182	\$274	\$154	\$232	\$92	\$136	\$60
7Mbps	\$200	\$298	\$170	\$254	\$100	\$150	\$60
8Mbps	\$214	\$322	\$182	\$274	\$108	\$162	\$60
9Mbps	\$230	\$346	\$196	\$294	\$116	\$172	\$60
10Mbps	\$244	\$366	\$208	\$312	\$122	\$184	\$60
11Mbps	\$258	\$388	\$220	\$330	\$130	\$194	\$60
12Mbps	\$272	\$408	\$230	\$346	\$136	\$204	\$60
13Mbps	\$284	\$426	\$242	\$362	\$142	\$214	\$60
14Mbps	\$296	\$444	\$252	\$378	\$148	\$222	\$60
15Mbps	\$308	\$462	\$262	\$394	\$154	\$232	\$60
16Mbps	\$320	\$480	\$272	\$408	\$160	\$240	\$60
17Mbps	\$332	\$498	\$282	\$422	\$166	\$248	\$60
18Mbps	\$342	\$514	\$292	\$436	\$172	\$258	\$60
19Mbps	\$354	\$530	\$300	\$450	\$176	\$266	\$60
20Mbps	\$364	\$546	\$310	\$464	\$182	\$274	\$60
25Mbps	\$414	\$620	\$352	\$528	\$206	\$310	\$60
30Mbps	\$460	\$690	\$414	\$620	\$230	\$344	\$60
35Mbps	\$502	\$754	\$452	\$678	\$252	\$376	\$60

\* Nonrecurring charges are waived for PVCs purchased with the Customer's initial order for installation of Service, and only if the Customer's associated Port or Port and Access is provided under a three (3) or five (5) year TPP.

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